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Compost Pilot Sign-up Form

Thank you for your interest in the Cambridge Curbside Compost Pilot that began in April 2014 and will continue through March 2015. Eligible residences must live in the pilot area (click map for a larger image), receive City trash service, and be a single family home or multi-family building with **up to 12** units. Participation is free and voluntary. So far, participating households are reducing their trash by about 30% by composting and reducing food waste.



Click on the map for a larger image.

Contact Information

All contact information fields are required.

First Name *

Last Name *

Street Number *

Limited address ranges for: Raymond St., Rindge Ave., Sherman St., Upland Rd., and Walden Street.

Unit Number *

Street Name *

Daytime Phone Number *

Please enter only the 10 digit telephone number.

Email address *

Building Information

My building has:

a single unit 2 units *

3 units 4-6 units

7-12 units

My building's trash area has:

a single location where outdoor bins are stored *

two or more locations where outdoor bins are stored

Who regularly takes out trash?

me another resident *

property management home owner

Languages spoken in my building: (check all that apply)

English Spanish *

Portuguese Creole

More information...

To report...

To request...

DEPT of PUBLIC WORKS

147 Hampshire St
Cambridge MA 02139

PHONE: 617.349.4800
TDD: 617.499.9924
[Email Us](#)

HOURS OF SERVICE
Monday: 8:30am-8pm
Tuesday-Thursday: 8:30am-5pm
Friday: 8:30am-12pm

Recycling Center Hours
Tuesday & Thursday: 4:00pm-7:30pm
Saturday: 9:00am-4:00pm

Ms. Randi Mail
Director of Recycling
617.349.4866
mail@cambridgema.gov

Mobile Cambridge



Keeping you connected wherever you are. Learn more about [Mobile Cambridge](#)

FAQ's

Have a question?
Find the answer in our extensive [Frequently Asked Questions](#)

- Chinese German
 Amharic Other

Other languages spoken

Demographic Information

Number of people living in your household

*

Ages of people living in your household

Number of people under 5 years old



Number of people ages 5-17 years



Number of people ages 18-24 years



Number of people ages 25-34 years



Number of people ages 35-44 years



Number of people ages 45-54 years



Number of people ages 55-64 years



Number of people over 65 years

**Landlord Contact Information**

I am the landlord or homeowner

 yes no

*

If you are not the landlord, complete the contact information below.

Name

*

Mailing address

*

Phone number

*

Please enter only the 10 digit number.

Email

*

I understand that:

Free and Voluntary

 yes

*

The pilot is free and voluntary.

Program timeframe

 yes

*

The pilot will run until March 30, 2015.

Acceptable materials

 yes

*

I understand these are acceptable items: Food Scraps: all vegetables & fruit scraps, meat scraps & bones, dairy products, seafood & shells, eggshells & nutshells, breads, cereal & pasta, cookies & candy, coffee grounds, even spoiled foods. Soiled Paper: used napkins, paper towels, paper bags, coffee filters, and tea bags. See the complete list at cambridgema.gov/compostpickup

Unacceptable items

 yes

*

If these materials are in my bin, the contents will be rejected. No grease or liquids, no diapers or baby wipes, no pet or human waste, no cigarette butts, no dryer lint or dryer sheets, no plastic bags, no rigid plastic, no metal & foil, no glass, no expanded polystyrene (styrofoam), no plastic coated paper products (i.e. milk/juice cartons) See the complete list at cambridgema.gov/compostpickup

Complete this form

 yes

*

By signing up my household, I am not signing up the rest of my building. To participate they need to complete this form.

Waitlist yes *

I may be put on a waitlist and informed when space is available.

Outdoor green bins yes *

If approved, my building will get an outdoor green bin that is shared in multifamily buildings.

Green bin requirements yes *

The outdoor green bin is only for food scraps in compostable bags and soiled paper. No loose food scraps.

Informational emails & surveys yes *

I will get regular informational emails and surveys about the program.

Questions or concerns yes *

I can contact recycle@cambridgema.gov or visit cambridgema.gov/CompostPickup

Volunteering

Encourage participation yes no *

I will talk to my building neighbors and encourage them to participate in the program.

Support program yes no *

I am interested in volunteering. Please contact me with opportunities to support the program.

Schedules

- Drop-Off Center Recycling
- Household Hazardous Waste Collection Day
- Recycling and Trash
- Street Cleaning

Maps & Data

- Public Dedications
- Sewer and Stormwater Map
- Street Tree Map

Ordinances & Regulations

- Cambridge Cemetery
- Engineering
- Parks
- Recycling and Trash
- Stormwater Management
- Street Cleaning
- Streets and Sidewalks
- Urban Forestry

Frequently Asked Questions

- Administration
- Cambridge Cemetery
- Engineering
- Parks
- Rodent Control
- Recycling and Trash
- Snow
- Special Events
- Stormwater Management
- Street Cleaning
- Streets and Sidewalks
- Urban Forestry

February 2014

Dear Cambridge Property Owner:

Heard the good news? Cambridge is starting a one year pilot program for curbside pickup of food scraps for composting. The City is recruiting eligible households to participate in the pilot that starts on April 7. Our goal is to recruit about 350 buildings with up to 12 units, and City trash service and we are over 90% there! Curbside pickup of food scraps, soiled paper, and other compostables is a great way to help reduce waste, protect the climate, build healthy soil, and control the City's trash costs.

We want to make sure you know that your property in North Cambridge is eligible for the pilot program and at least one of the households in your building has been approved to participate. Participation is voluntary and free. Please visit CambridgeMA.Gov/CompostPickup to learn more.

We are eager to work with multi-family buildings, such as yours, in this pilot program to identify best practices. For this reason, we are reaching out to property owners to address some common questions.

1. **Should I be concerned about pests?** Your building will get a 21 gallon "outdoor" curbside green bin on wheels for food scraps. Each bin has a locking lid that is an effective deterrent against pests. These bins are more secure than the average trash can.
2. **What about odors?** All participating households will get a 2.5 gallon "indoor" kitchen container with a year supply of compostable bags. The design of the container and bags lets heat escape and moisture evaporate, which eliminates odors and makes waste lighter.
3. **Is it easy to participate?** Residents just need to place bags of food scraps in the curbside bin 2-3 times per week, when it's full, or if they will be gone for a few days. **Please ensure that the person who typically sets the recycling and trash out for curbside collection knows about the green bin.** As with recycling and trash, just place the green bin at the curb, even if it isn't full, after 6pm the night before collection or by 7am on your regular collection day (Monday).

The City will deliver the curbside bins, kitchen containers and compostable bags to approved residences during the last week of March. If another bin is needed, just ask. The more residents in your building participating, the better!

Please encourage all households in this building to visit CambridgeMA.Gov/CompostPickup and complete the "I'm interested" form. We'd be happy to provide you with brochures. If you have any further questions or concerns please contact us at recycle@cambridgema.gov or call Everett Hoffman, Organics Program Assistant, at 617.349.4815. Thanks in advance.

Sincerely,

Ms. Randi Mail
Recycling Director

GREEN BIN DELIVERY NOTICES

3/11/2014

Please read this email for details about the delivery of green bins at the end of March.

Hello Curbside Compost Households!

We are excited that the curbside compost pilot begins in a few weeks – the first collection is Monday April 7th. Over 530 households are signed up in about 350 approved residences! Thank you for choosing to participate and signing up.

Green Bin Delivery: March 28-30, Friday-Sunday

- Each building will get one curbside green bin (on wheels). Each participating household will get one kitchen container and 150 compostable bags (3 rolls, 50 bags per roll). Each kitchen container will be marked on with your unit number on the lid. Please take yours, and start collecting your food scraps.
- Households in your building that sign up by March 24 can be added to the delivery list for kitchen containers & bags. Anybody that signs up after that will get theirs at the end of April. If you can, please encourage other residents in your building to sign up – if they haven't yet done so. About 30% of households in the approved multi-family buildings can and should still sign up: CambridgeMA.Gov/CompostPickup.
- Place the curbside green bin next to your outside recycling totes & trash barrels, so all participating households in your building can use it. The first curbside collection April 7th and continues weekly on Mondays, through March 30, 2015.
- Remember that the kitchen container is ventilated and the compostable bags breathe. This design lets heat escape and moisture evaporate, practically eliminating odors.

Also, DPW setup a new drop-off for food scraps for Cambridge residents at [St. Peters Field parking lot off of Sherman St \(see green arrow on this map link\)](#). **This is for North Cambridge households outside the curbside compost pilot area.** So, please spread the word to family & friends in North Cambridge that want to compost. This drop-off is a pilot program through May 2nd and a partnership with the Human Services Dept. Thanks for always replacing the latch on the lid and helping to keep the area clean and the food scraps totes free from trash.

Thanks again for your participation in the curbside pilot program. This is an exciting initiative for the Cambridge community as we strive to become more sustainable. If you've any questions, feel free to get in touch.

3/31/2014

Hello residents!

We delivered all of your outdoor green bins, kitchen containers, and compostable bags last week- we hope you got everything! We will be sending volunteer canvassers to your home tonight and tomorrow night to check in with you.

Please remember that the first collection day is NEXT Monday April, 7th. That means if you have put your green bins out on the curb today, they will not be emptied. Please collect your scraps this week and put out your green bins next Monday.

If you have any concerns or concerns in the meantime, please reach out!

**MONTHLY
EMAIL
UPDATES**

4/9/2014

Hello residents!

We made history this week by launching the curbside compost pilot on April 7th!

Thank you for helping our program start off successfully! We collected **3,400 lbs of food scraps** and delivered it to Rocky Hill Farm in Saugus to be composted into soil. Read more about Rocky Hill below. Also, read the story about the program in the [Cambridge Chronicle](#).

Here's are a few updates:

- Make sure to put the green bins right at the curb so we can see them from the street, by 7am on collection day or after 6pm the evening before.
- Please remind any neighbors in your building that they can and should still sign up for the pilot [online](#) at CambridgeMA.Gov/CompostPickup.
- **April 19 from 9am-12 noon, I'll be at McMath Park on Pemberton Street** to answer your questions and give new sign-ups in participating buildings their kitchen container and supply of compostable bags.
- Residents can get small amounts of the finished compost, great for gardens at the Recycling Center from April-October during open hours (Tuesday/Thursday 4pm-7:30pm & Saturday 9am-4pm).

More About Rocky Hill Farm....

Rocky Hill lets the material decompose in piles for 1-2 weeks and then loads it into their in-vessel digester. In 3 days, the material is completely broken down. The digester is a rotating drum 53 feet long, 10 feet in diameter, with a capacity of 150 cubic yards. The drum turns once every 15 minutes and temperatures reach between 140-160 degrees. The material is then put into windrows (long neat piles) for another 4 weeks to fully mature into finished compost. The next stage is to screen the compost and remove any large particles. The finished compost is sold to farmers, gardeners, and landscapers. The compost can be spread on fields for the growing of vegetables, used as a soil amendment, turf dressing, erosion control, potted plants or used in heavy soils to increase drainage.

Have a great weekend, looking forward to Monday!

5/15/2014

Hello resident!

The City's curbside compost pilot program began six weeks ago and it's off to a great start! Thanks to your impressive participation, we have collected over 19,000 pounds of your food scraps. Rocky Hill Farm in Saugus, MA is already turning it into compost! To learn more, check out [this video](#) about the program.

A couple things:

Please take just two minutes to fill out [this brief survey](#).

We'd love hear about your experience with the program so far and get your feedback. Your response will help us understand how things are working and will likely play an important role if we can expand it after the pilot is complete. We plan on rive more surveys during the pilot year.

If you forget to put out your bin, or in the unlikely event that we miss your bin, don't worry! Simply put it out next week and we will be sure to grab it. Or, you can bring your bags to the food scrap drop off at St. Peter's Field parking lot off of Sherman St.

As the hot summer months arrive, here are some [helpful tips](#) to reduce odor. Another great way is to keep your full bags in your freezer or refrigerator until the night before collection, which will eliminate odor.

Thanks again for your participation. We are really encouraged by the strong start to this exciting initiative! Please reach out if you have any questions, comments or concerns.

All the best,

6/3/2014

Hello resident!

We're now in the third month of the City's pilot for curbside compost collection and we've collected almost 30,000 pounds of food scraps! Thank you for your dedicated participation, nearly 90% of all green bins are at the curb each week. Even if your bin isn't full each week, please place it at the curb for weekly pickup. This helps us understand how much food scraps you produce on a weekly basis.

As we move into summer months, please note some best practices to avoid odor and pests:

- ✓ The best way to reduce odor and eliminate fruit flies is to store your kitchen container and full bags in the refrigerator or freezer. To absorb odors, you can sprinkle a little baking soda on food scraps in the compostable bag, or your curbside bin.
- ✓ Let coffee grinds and other hot food scraps cool before putting in the compostable bag.
- ✓ If needed, clean the curbside bin with soap and water. Drain liquids onto a grassy area and let it dry upside-down. Wash water should never enter a catch basin because it goes straight to the Charles River.

Finally, a big thanks to everyone who completed our first survey, we got nearly 65% response rate! We're thrilled that 94% of you are pleased with the pilot! Many of you left great questions/comments on your survey, thank you for your thoughts. If you'd like a direct response, please email me directly.

Happy composting,

7/8/2014

Hello resident,

We hope that you had a great July 4th – there sure were a lot of watermelon rinds in the compost! Since April, we've diverted almost 46,000 pounds of food scraps from the landfill/incinerator and into the compost pile at Rocky Hill Farm.

Please take a few minutes to [fill out our 2nd survey](#) Last time, 64% of all composting households responded to the survey, which is terrific!

Here are some best practices to keep in mind during hot weather:

- ✓ Store your kitchen container and full bags in the refrigerator or freezer to eliminate odors and fruit flies. Otherwise to absorb odors, sprinkle a little baking soda in the compostable bag, or your outdoor green bin.
- ✓ To reduce odor and moisture in your outdoor green bin, try to keep it in the shade. Put it at the curb in a visible location, for weekly collection (after 6 pm on Sundays or by 7 am on Mondays).
- ✓ Please clean your outdoor green bin if needed, especially if it's attracting insects. Wash with soap and water and drain liquids onto a grassy area and let it dry upside-down. Don't pour wash water into a catch basin because it goes straight to the Charles River.
- ✓ If you missed collection day or get missed, you can bring your compostable bags to [the St. Peter's field parking lot drop off](#) for food scraps. Please do let me know, as we want to avoid missing any green bins since we are only collecting on Mondays.
- ✓ If you are running low on compostable kitchen bags, you can purchase more at Cambridge Naturals, Pemberton Farms, Harvest Co-op, Whole Foods or Star Market.

Thank you for your exemplary participation and taking a moment to [fill out our 2nd survey](#). If you have any questions or concerns, please feel free to contact me directly.

7/22/14

Hello resident,

If you haven't yet, please [fill out our 2nd survey](#). So far, we have a 40% response rate. Let's try to beat last survey's response rate of 64%! Also, if you are having trouble with fruit flies, try putting a [fruit fly trap](#) near your kitchen collector. The same trap can be made with a plastic bottle, cut in half, with the mouth inverted into the bottom part.

We are excited to try to recruit another twenty residential buildings to participate in the curbside compost pilot program, and can use your help! To be eligible, these buildings must be 12 units or less with city trash service, in the eligible neighborhood in North Cambridge ([see map](#)). Please let your neighbors know that if they are interested, they should complete the [Compost Pilot Interest Form](#).

Please note that since space is limited, it will likely fill up quickly. However, any eligible residential building, can and should complete the form to get on the waitlist, if and when we can expand again.

Happy composting,

8/21/2014

Dear resident,

Thanks to your dedicated participation, the Cambridge compost pilot program continues to be a success. Since April, we've collected 65,000 pounds of food scraps for composting.

Tips for Summer Composting

- Many people find that keeping the kitchen container in the refrigerator or freezer works well to avoid odor and fruit flies. If you choose to keep the container at room temperature, the bags will likely "sweat" the moisture in the summer months. If any liquid collects in the bottom of the kitchen container, rinse it when you change the bag.
- Remember that the design of the kitchen container and bags let heat escape and moisture evaporate since the container is ventilated and the bags breathe. This lets food scraps dry out, which slows the rotting process and avoids odor.
- You can newspaper or a piece of cardboard in the bottom of your curbside green bin to absorb any liquid. If needed, clean the curbside bin with soap and water. Drain liquids onto a grassy area. Wash water should never enter a catch basin because it goes straight to the Charles River.

Coupon for More Bags!

The City provided participating households enough kitchen bags to empty your bin 2-3 times per week. From the surveys, we learned that some of you are using more than that. To slow your bag use, do not double bag and only change your bag every two to three days. If you need to purchase more compostable bags, [click here for a "Buy One Get One Free"](#) coupon from BioBag. This coupon can be used wherever BioBags are sold, including: Pemberton Farms, Cambridge Naturals, Star Market, Fresh Pond Whole Foods and Harvest Co-op in Central Square.

As always please contact me with your questions.

All the best,

Hello Resident,

As the leaves begin to fall, we are just reaching the halfway point in our curbside compost pilot program! Together, we have collected 88,000 pounds of food scraps for composting and prevented over 44 tons of CO² emissions. Thank you all for your continued participation.

Please, take a few minutes to [fill out our 3rd survey](#). With each survey, we appreciate learning about your program experience, continue to develop ways to be responsive and plan for the future. Thanks!

To celebrate our program in the spirit of the season, we invite you to come to [Pemberton Farm's Harvest Hoopla](#) on October 18th, from 1-4pm. There will be pumpkin painting, apple cider and doughnuts for the whole family and hard cider, wine and mead tastings for adults. Come by the Cambridge Recycling table where you can meet your fellow composters, learn food waste reduction tips and play compost games!

Here are a couple of seasonal reminders:

- Please remember that your outdoor green bin is for food scraps only, NO yard waste. Separate yard waste collection for leaves, grass, shrub prunings and twigs is on your regular collection day through the week of December 8th. Place yard waste in paper yard waste bags or loose in barrels with city stickers, facing the street. Do not staple or tape yard waste bags. No plastic bags. Please include leaves, grass and small twigs and branches (no more than 1 inch in diameter or 3 feet in length, tied in bundles no larger than 3ft x 3ft.)
- After Halloween, pumpkins are accepted with yard waste, but they can also go in your green bin. But, instead of tossing your pumpkin, you can eat it! Chop it up and roast in the oven or steam & puree it to use in delicious breads, soups, cookies, pies and more.
- If you haven't already, check out the ["Buy One Get One Free"](#) coupon if you are running low on bags. At 3 gallons, these bags are bigger and make tying off full bags a bit easier.

With cooler days and nights, there should be fewer fruit flies and odors than during summer. As always, feel free to reach out with questions or concerns.

Happy Fall, hope to see you at the Harvest Hoopla!

11/3/2015

Hello Composting Household,

We've got some exciting news: **the City will be able to continue the curbside compost pilot program in this area of North Cambridge through October 2015.** DPW will evaluate the results of the pilot to determine expansion possibilities to other neighborhoods in the future.

If you haven't yet, please fill out [Survey 3](#). Thanks to 38% of households that have already responded! Your feedback truly helps us understand how the program is working. (Note that for # 4, choose an answer that best reflects your setup, and clarify further in the comments.)

If you need more bags, please remember the "[Buy One Get One Free](#)" coupon from BioBag. This coupon can be used wherever BioBags are sold, including: Pemberton Farms, Cambridge Naturals, Star Market, Fresh Pond Whole Foods and Harvest Co-op in Central Square.

Happy composting,

1/5/2015

Dear Composting Resident,

Your household has been selected for a voluntary program within the compost pilot, to test the [“Sure Close”](#) kitchen collector. If you would like to participate, you will receive a new Sure Close KC and continue using your compostable bags. At the end of the pilot you will be asked to compare your experience with the Sure Close to using the Max Air KC.

If you would like to receive a Sure Close KC and participate in the voluntary program, please secure your spot by [filling out the Sure Close sign up form](#).

Thanks for your consideration, looking forward to hearing from you,

1/15/2015

Hello Sure Close Testers,

We are glad to hear that many of you received your new Sure Close KC's (and your bonus roll of bags!)

If you decide, or have decided, that you do not want to use the Sure Close, please simply hold onto them until the end of the pilot. The same goes for your Max Air KC's. We will collect all unwanted KC's after we send out the Sure Close survey.

Thanks again for your participation, we look forward to hearing more about your experience.

5/18/2015

Dear Sure Close pilot participant,

Thank you for volunteering to test out the Sure Close kitchen container. Please take a moment to fill out this brief [Sure Close & MaxAir Survey](#).

Your feedback will help us determine which KC to use as we expand the curbside compost program. Please note that we will be sending a final Survey about the full pilot next week as well.

Thanks again, looking forward to your feedback!

2/12/2015

Dear Resident,

Thank you for bearing with us through the snowy weather. We know that the last two weeks have been choppy and we are grateful for your patience and understanding. If we missed your green bin this week, we will be sure to get it on Tuesday 2/17. With the drifts as they are, please make sure that your green bins (especially the 12 gallon bins) are clearly visible and accessible from the street.

Your feedback in the first three surveys has been invaluable in shaping the future of this program. Please take the time to fill out [Survey 4](#) to help us better understand your evolving experience.

With the pilot entering into the eleventh month, between yours and 625 other households, we have collected over 144,000 pounds of food scraps! The program will continue until October 2015 and DPW is seriously discussing the possibility of continuing the program further.

If you need more bags, please remember the [“Buy One Get One Free”](#) coupon from BioBag. This coupon can be used wherever BioBags are sold, including: Pemberton Farms, Cambridge Naturals, Tags Hardware, Star Market, Fresh Pond Whole Foods and Harvest Co-op in Central Square.

As always, if you have any questions, contact me directly.

Warmly,

2/24/2015

Dear Resident,

Thank you again for your patience and persistence in the face of this historic snow! Operations are back to normal, so you can expect regular service again- assuming there are no more Monday storms.

To ensure regular collection, please make sure your green bin in front of your larger trash and recycling barrels and its is clearly visible from the street.

[Now that everyone has shoveled out, please take a few minutes to fill out **Survey 4** so that we can create the best Cambridge curbside compost program we can. Thank you for your important feedback.](#)

As always, please contact me with questions or concerns.

Stay warm,

4/27/2015

Hello Compost Residents,

With spring about to blossom, we are entering into the second year of the curbside compost pilot. City staff are excited to be planning an expansion of the program to all eligible residences in the Monday collection route this fall and to expand the service to other neighborhoods in subsequent years.

Thank you again for your commitment and enthusiasm for this program. Together we have collected over 171,000 pounds of food scraps. Rocky Hill Farm turned it into new soil, and Cambridge residents can get some from the [Recycling Center](#) during open hours. This has prevented over 88 tons of carbon emissions and has significantly reduced trash in your neighborhood!

Just a few updates and reminders:

- If you need more compostable bags, use the [“Buy One Get One Free”](#) BioBag coupon at Cambridge Naturals, Pemberton Farms, Tags Hardware or Whole Foods. The coupon is now good through April 2016.
- If your bin is missed on Mondays, call DPW at 617.349.4800 or report it [online](#), by Tuesday at noon.
- With warmer weather, keep your kitchen collector in a cool place, such as your fridge or freezer. This best practice helps to eliminate most problems with fruit flies or odor.
- You can clean your kitchen container in the dishwasher. If needed, you can clean the curbside bin with soap and water. Please drain the water onto a grassy area. Wash water should never enter a catch basin because it goes straight to the Charles River.

Have a beautiful spring,

Dear Composting Resident,

What a wonderful spring we're having! Please be sure to come to the [Recycling Center](#) to pick up finished compost, great for your veggie gardens and flower beds.

We'd really love to get your final feedback in our [Final Survey](#). This will definitely help as we are excited to begin plans for the program expansion to the entire Monday collection route starting in the fall. Yay! [Check our website for updates later this summer.](#)

Just a few updates and seasonal reminders:

- If you need more compostable bags, use the ["Buy One Get One Free"](#) BioBag coupon at Cambridge Naturals, Pemberton Farms, Tags Hardware or Whole Foods. The coupon is good through April 2016.
- If your bin is missed on Mondays, call DPW at 617.349.4800 or report it [online](#), by Tuesday at noon.
- With warmer weather, keep your kitchen collector in a cool place, such as your fridge or freezer. This best practice truly helps to eliminate most problems with fruit flies or odor. Also, please send us photos or a 30 second video of how you collect food scraps in your kitchen and we might put it on our website!
- You can clean your kitchen container in the dishwasher. If needed, you can clean the curbside bin with soap and water. Please drain the water onto a grassy area. Wash water should never enter a catch basin because it goes straight to the river.

Enjoy the spring!

Post Delivery Volunteer Script

Hello, is _____ home?

Great, my name is _____ and I'm a volunteer with Cambridge Recycling. We delivered your building's outdoor green bins and your household's kitchen container and compostable bags. I just wanted to check in and make sure you got all of that alright?

(If no) Okay, we will make sure to get those to you ASAP!

(If yes) Great!

(NB: Each unit will have been delivered a bin and we will have a record of it. If they did not get their outdoor bin, we need to look into that. If they did not get their kitchen container, ask them to check in with their neighbors to see if they took it by mistake.)

So do you have any questions about the program or how to compost?

(If yes) Well all of the instructions are on the card that was delivered with your supplies, but basically, just put all of your scraps (including meat and dairy) into the bag and 2-3 times a week bring the bag out to your green bin. Be sure not to put any oils or liquids in- squeeze out your tea bags!

(If no) Awesome, be sure to let us know if you have any questions later on!

Remember that your bin needs to be put out on the curb every Monday with your recycling and trash regardless of how full it is.

Do you know who is bringing the green bin out to the curb?

(If no) Well it will be one of your neighbors then! Check in with them so you're all on the same page?

(If yes) Super! Sounds like you're all set!

(NB: The person who usually brings the bins to the curb will probably take this on as well. If there are multiple bins and a person from each unit brings out their own bins, they will have to coordinate to make sure someone brings out the green bin.)

If you have neighbors who would like to participate, please have them fill out the **Compost Pilot Interest Form at CambridgeMA.Goc/CompostPickup** to receive their own kitchen container and compostable bags. (They filled out this form themselves)

If you have any other questions, please reach out to Everett, at ehoffman@cambridgema.gov

Thanks!

June 2014 Door to Door Outreach to Approved Buildings - Cambridge Compost Pilot Program

Hi, my name is _____ I'm volunteering with the Cambridge Recycling program. Have you heard about the pilot program for in North Cambridge for curbside collection of food scraps for composting? Participation is free and voluntary.

Well, composting is a great way to help curb climate change, build healthy soil and control the city's disposal costs. Your building is already signed up, you may have seen the outdoor green bin, and we hope you will participate! We have everything you need to start up right here, if you'd like to join.

(If yes) Great! If you could just fill out this sign-up form, you'll be all set to go. Here is your kitchen container, compostable bags and this sheet has everything else you need to know. Do you have any other questions for me now?

Since this is a pilot, we are curious as to why you have not signed up until now- do any of these sentiments ring true?

Y E S	Chooses to Participate	
	Didn't know about it	
	Didn't know my building signed up	
	Couldn't find online form	
Don't Read	Don't find composting interesting	
	Don't think composting was right for my HH	
	Don't think I had the time	
	Don't think I had the space	
	Other	

(If no) Okay, that's fine, this is a voluntary program. Since this is a pilot we are really curious as to why you do not want to participate. Do any of these sentiments ring true?

Chooses NOT to Participate	
Don't have the time	
Don't have space in kitchen	
Don't cook at home	
Worried about odor	
Worried about pests	
Other	
(NOTE ONLY)I don't like change/I'm not interested in composting	

(Have a genuine conversation about their concerns)

Remember, collection is Mondays. Your neighbors are already probably putting the curbside bin at the curb for collection. Just so you know, like recycling & trash, the curbside should be placed at the curb Sundays after 6pm or Mondays by 7am. Holidays do delay collection one day. If you have any more questions, you can reach Everett Hoffman, the Organics Program Assistant at ehoffman@cambridgema.gov or 617.349.4815. (GIVE CARDS)