CITY OF CAMBRIDGE | Human Service Programs

November 2, 2026

Dear Cambridge Taxi Drivers,

Thank you very much for your ongoing participation in the Cambridge Taxi Discount Coupon Program. This longstanding program greatly benefits our City's Older Adults, age 60+, and residents with disabilities. We also hope that this program brings additional business to the Cambridge Taxi Cab industry. Participation is mandatory for all Cambridge Taxi Drivers. This program has been a great success for well over 30 years thanks to you!

We wanted to reach out to let you all know how much we appreciate the work that you do.

Also, we have been reviewing our program guidelines. Our intention is to make this program work as smoothly as possible for both drivers and participants. With this goal in mind, we have a few things that we would like to bring to your attention.

1) Please be sure that all coupons are filled out in full on the day of use, including passenger's name, driver's name and date. Passengers must write their name on each individual coupon before giving it to driver. All coupons must be filled out in full prior to reimbursement.

2) Please redeem all coupons by July 30th of each year, which is 30 days after the official expiration date. We will not be able to redeem coupons after this date. This new policy will go into effect beginning 12/1/26.

3) Please call ahead to the Cambridge Treasurer's office if you have more than 20 coupons to redeem. This will ensure that they are prepared to fully redeem your coupons when you visit their office. You can contact them at 617-349-4212. Coupons can be redeemed at their office at Cambridge City Hall during regular business hours.

Thank you very much

If you have questions or need additional information please contact :
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