



City of Cambridge

PURCHASING DEPARTMENT

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TO: All Bidders

FROM: City of Cambridge

DATE: March 11, 2024

RE: File No. #11369A REBID-RFP Program Evaluation System for Cambridge Public Safety- Addendum No. 1

This addendum is comprised of:

QUESTIONS & ANSWERS

1. **Q:** Approximately how many authenticated users will need access to the system?
A: 20
2. **Q:** Does the city foresee having any external users, i.e. community members who would be accessing the system, such as for submitting inquiries?
A: Yes
3. **Q:** Approximately how many cases does the city expect to create annually?
A: Estimated 500
4. **Q:** Will you be able to extend the deadline as the response to questions will affect our response and cost proposal?
A: No.
5. **Q:** Has the city seen demos or evaluated any solutions in preparation for the release of this RFP?
A: The City conducted market research.



6. **Q:** What software is the city currently using for its CAD system?

A: Queues Enforth Development Inc (QED) – QED.online – is the software company that provides the CAD system.

7. **Q:** Does the City’s CAD system have APIs for data exchange?

A: The QED CAD software suite supports multiple APIs for data exchange. There are many APIs setup today. Cambridge uses the QED software for the CAD, Fire Records Management and Police Records Management.

All other details remain the same.

Elizabeth Unger
Purchasing Agent

Addendum No. 1

