



CAMBRIDGE LICENSE COMMISSION

831 Massachusetts Avenue, Cambridge, MA 02139
Tel: 617.349.6140 | Fax: 617.349.6148 | TTY/TTD: 617.349.6112
License@cambridgema.gov

HACKNEY COMPLAINT FORM

If you have had a problem with a Cambridge Licensed Taxi you can use this form to file a complaint. A Hackney Officer will contact you via telephone or e-mail within 10 business days. You may also contact the Hackney Officer by telephone at 617-349-6141.

Contact Information:

Name: _____
Address: _____
Email Address: _____
Phone Number: _____ Alt. Phone Number: _____

Driver Information:

Name: _____
Cab Company: _____
Medallion No.: _____ Hackney License No.: _____

Details of incident:

Date of Incident: _____ Time: _____
Location: _____

Please describe the nature of your Complaint: (Use additional paper if necessary)

Were Police Notified: Yes No

The undersigned hereby certifies under the pains and penalties of perjury, that the information above is accurate to the best of their knowledge.

Sign: _____ Date: _____

Print Name: _____