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OFFICE OF THE VICE MAYOR
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CITY OF CAMBRIDGE

Cambridge, MA

January 20, 2022

Affordable Housing Trust

Re: Concerns regarding Winn Management property at Walden Square

Dear Housing Trust Members,

We are writing to raise some serious concerns about Winn Management that have been brought to our attention over the course of last two years. Due to the repeated nature of these complaints, the similarity of their content, and evidence presented to us, we believe that Winn Management is continually failing its residents, especially at the Walden Square Apartments. Based on these concerns we would strongly advise against supporting the Walden Square project in the City of Cambridge moving forward if these concerns are not addressed adequately:

- Egregious and unresolved pest infestation issues over several years (Inspectional service Department has documentation of this)
- Lack of appropriate communication from management to residents (not accommodating of diverse language needs, posting notices at the last moment, poor attitude of office staff, unresolved work orders)
- Environment of intimidation and suggestion that residents leave if they are dissatisfied, which is not a viable option given the lack of affordable housing options in Cambridge

We have spoken to the City's Inspectional Services Department on many occasions, and there is photographic evidence to back up allegations, and residents are willing to speak to trust members about the conditions they are living under. Thank you for your attention to this matter.

Sincerely,

Handwritten signature of Sumbul Siddiqui in black ink.

Mayor Siddiqui

Handwritten signature of Alanna M. Mallon in black ink.

Vice Mayor Mallon