## COMMONWEALTH OF MASSACHUSETTS CITY OF CAMBRIDGE

IN RE: LICENSE COMMISSION GENERAL HEARINGS

Michael Gardner, Chairman
Robert C. Haas, Police Commissioner
Gerald Reardon, Chief Fire Department

STAFF:
Elizabeth Lint, Executive Director
-- Held At --

Michael J. Lombardi Municipal Building
831 Massachusetts Avenue
Basement Conference Room
Cambridge, Massachusetts

Tuesday, July 10, 2012
6:11 p.m.

REPORTERS, INC.
CAPTURING THE OFFICIAL RECORD
617-786-7783 / FACSIMILE 617-639-0396 www. reportersinc.com
I N D E X
PAGE
Application: President and Fellows of Harvard College, 1 Ash Street ..... 5
Application: President and Fellows of Harvard College, 3 Garden Street ..... 8
Application: President and Fellows ofHarvard College, 15 Ware Street9
Application: President and Fellows ofHarvard College, 16 Prescott Street 10
Application: President and Fellows ofHarvard College, 16 Grant Street11
Application: President and Fellows of Harvard College, 19 South Street ..... 12
Application: Burger King Corp. ..... 18
Application: Heading Home, Inc. ..... 19
Application: Thelonius Monkfish, Ltd. ..... 20
Application: C \& R Corporation, Inc. ..... 27
Application: Alewife Cafe, LLC ..... 65
Application: Eyob A. Tolessa ..... 78
Application: Go Café, LLC ..... 92
Ratifications: ..... 147

## PROCEEDINGS

ELIZABETH LINT: Before we get started, if anyone has a cell phone on, we would appreciate it if you would turn it off. Thank you.

GERALD REARDON: There's a fire alarm in front of the building and also, obviously, you have to keep the door clear at all time.

ELIZABETH LINT: This is the License Commission General Hearing, Tuesday July 10, 2012 it's 6:05 p.m. We are in the Michael J Lombardi Building, 831 Massachusetts Avenue, Basement Conference Room.

Before you Commissioners Chairman Michael Gardner, Chief Gerald Reardon and Police Commissioner Robert Haas.

> If anyone is here for the hotel matter, that has been taken off the agenda
until the fall.

The first application is: President and Fellows of Harvard College has applied for open air parking license at One Arch Street, 76-84 Brattle Street, from four spaces to five spaces.

MICHAEL GARDNER: Good evening.
Would you be so kind to just state and spell your names for the record and also your affiliation. And then I note that there are a number of items on the agenda about amending the open air parking licenses and perhaps, although we have to vote on them individually, you could talk about them serially.

JENNIFER GRAVEL: My name is Jennifer Gravel, G-R-A-V-E-L, I'm senior campus planner with Harvard's Planning and Project Management.

JIM SARAFIN: I'm Jim Sarafin, S-A-R-A-F-I-N, Associate Director of Parking
and Transportation at Harvard.
ELIZABETH LINT: We'll quickly go through what they and go from there.

So President and Fellows of Harvard has applied for an open air parking lot license at 3 Garden Street for one space; 15 Ware Street for nine spaces, amending their existing open air parking license; 16 Prescott Street from ten spaces to 13 spaces; a new open air parking license at 16 Grant Street for two spaces; amending the existing license at 19 South Street from six spaces to 11 spaces. And that's it.

MICHAEL GARDNER: And you mentioned the first one was at Brattle, Ash and Brattle from four to five.

JENNIFER GRAVEL: If this is helpful, I have a map that shows where the six sites are located.

MICHAEL GARDNER: We'd like to have them.

JENNIFER GRAVEL: I'll begin with one Ash Street Place. One Ash Street Place is currently a four space open air lot. It's licensed for four spaces currently. There have always been five spaces at this location. We recently realized that it was only licensed for four, we created a -- we striped it for a loading area, the initial space for a loading area so it would not be used.

We have since, because of the change in programming within the Chronkite Graduate Center we have the need for the additional space. We would actually like to take that space back on line and increase the license so it corresponds to it. But there is no physical change to the site. And we'd like to amend the existing license to bring that one up-to-date.

MICHAEL GARDNER: How long was it striped for?

JIM SARAFIN: This is where we
started to do the inventory and trying to match up the inventory to the license and we realized it wasn't in sync and we wanted to make sure we were in agreement and not adding spaces. When we realized, that was the first place we looked at, and it wasn't in compliance so we striped it over until we could occupy it and reconcile the process.

MICHAEL GARDNER: And, again, these are places where you are charging faculty or others a monthly or some sort of periodic fee to park there?

JENNIFER GRAVEL: Yes. These are -all five spaces are in the permit pool. So all the Harvard affiliates, including faculty staff and students typically pay on a monthly basis for those spaces.

MICHAEL GARDNER: Any questions?
ROBERT HAAS: No questions.
GERALD REARDON: Ash Place, where is the loading zone going?

JENNIFER GRAVEL: It's going away. It's not required or actually needed. It was really striped to prevent people from parking there.

MICHAEL GARDNER: I thought we'd vote on it at the end.

JENNIFER GRAVEL: I believe the next one is 3 Garden Street. This is just across from the Cambridge Common. This is -- these are -- it's one open air parking space to the Western Guardhouse. The purpose of this application is actually to apply for a new license to allow us to charge a permit fee for this space. There is only one of there is also a one-car garage here which does not required a license, although there are actually two spaces on the site, one in the garage and one on the driveway, and we are only seeking a license for the single space.

GERALD REARDON: There is an existing space?

JENNIFER GRAVEL: Actually, with all of these, these are all existing spaces. We are not adding any spaces, not changing any layout.

MICHAEL GARDNER: This is a conversion, a "free" to a "pay"?

JENNIFER GRAVEL: Yes. To allow us to charge a fee for the site.

15 Ware Street, this is behind, what is Harvard University housing for the residential building. We are seeking a license for nine existing open air spaces here. We propose to bring all nine open air spaces under license, again, to allow us to charge a fee for the use of these spaces. There is a two car garage also on the site. Again, this would not be included under the license. Although there are. 11 spaces on the site, we are only seeking a license for the nine open air spaces. Otherwise there are no changes to the layout or the number of
spaces.
MICHAEL GARDNER: Are the garage spaces also fee-based?

JENNIFER GRAVEL: They are.
MICHAEL GARDNER: So the rule is if it's a covered space then it's for a fee. Okay.

JENNIFER GRAVEL: And then 16
Prescott Street, also an open air parking facility located behind a wood-framed residential building as part of our housing portfolio.

The purpose of this application is to amend the existing 13 space, license for the existing 13 space lot. There is currently licensed for ten, there were three spaces that were previously assigned to residential uses. This previously did not pay a fee. Because we have changed how it is administered we now charge a fee. We so we had to bring all 13 spaces under license. So we are seeking to
increase the license to 13 to allow us to charge that fee.

MICHAEL GARDNER: And, again, no change to the layout?

JENNIFER GRAVEL: No. This is as it has been for the previous times.

16 Grant Street, this is over the Riverside area. Again, another of our wood-framed residential buildings. There are two existing spaces associated with the residential use. Again we recently started charging a fee for these spaces. The driveway where they are parked has been there for a long time there is no changes to the number of spaces they. Obviously we wanted to acquire a license for the site so that we may legally charge a fee for the spaces.

And the final application is for 19
South Street. There is actually -- we previously treated these as two separate lots, an upper lot and a lower lot. There is sort
of near Holyoke Center and the Athletic Center and the River Houses. We have a license for the lower lot, for the six spaces on the lower lot. We previously did not charge a fee for the five spaces in the upper lot. Because these are also now part of the parking pool, we wanted to combine the two lots under one license to add the five spaces to the existing six space license. So the application would be an amendment to allow 11 open air parking spaces.

GERALD REARDON: How can you access the street access?

JENNIFER GRAVEL: There is actually two access points, one for the upper lot and the lower lot.

MICHAEL GARDNER: And, again, no change in capacity, these spaces have been there for a long time?

JENNIFER GRAVEL: Correct.
MICHAEL GARDNER: Fair to say that
all of these applications come in the sense of you're not adding any new parking to your capacity, but you are converting what had previously been free to fee-based?

JENNIFER GRAVEL: That's correct.
JIM SARAFIN: That's correct.
MICHAEL GARDNER: Any other questions?

ROBERT HAAS: No questions.
MICHAEL GARDNER: On all of the separate applications you, are there any members of the public who would like to be heard?

No response. Seeing none, I'll make the motion to approve the application to amend the existing parking space at One Ash, 76-84 Brattle from four to five spaces.

GERALD REARDON: Seconded.
MICHAEL GARDNER: Motion having been made and seconded, all those in favor please aye.

ROBERT HAAS: Aye.
GERALD REARDON: Aye.
MICHAEL GARDNER: I'll make a motion to approve the application for a new open air parking space license at 3 Garden Street for one space.

GERALD REARDON: Second.
MICHAEL GARDNER: Motion having been made and seconded, all those in favor, please say aye?

ROBERT HAAS: Aye.
GERALD REARDON: Aye.
MICHAEL GARDNER: None opposed. I'll make a motion to approve the application for an open air parking license for 15 Ware Street for nine spaces.

GERALD REARDON: Seconded.
MICHAEL GARDNER: Motion having been made and seconded many, "none opposed, all those in favor please say aye.

ROBERT HAAS: Aye.

GERALD REARDON: Aye.
MICHAEL GARDNER: I make a motion to approve the application to amend an existing open air parking license at 16 Prescott Street from 10 parking spaces to 13 parking spaces. GERALD REARDON: Second.

MICHAEL GARDNER: Motion having been made and seconded, all those in favor, please say aye.

ROBERT HAAS: Aye.
GERALD REARDON: Aye.
MICHAEL GARDNER: I'll make a motion to approve the application for an open air parking license for 16 Grant Street for two parking spaces.

GERALD REARDON: Seconded.
MICHAEL GARDNER: Motion having been made and seconded, all those in favor, please say aye.

ROBERT HAAS: Aye.
GERALD REARDON: Aye.

MICHAEL GARDNER: None opposed.
And I will make a motion to approve an application to amend an existing open air parking license at 19 South Street from 6 parking spaces to 11 parking spaces.

GERALD REARDON: Second.
MICHAEL GARDNER: Motion having been made and seconded, all those in favor please say aye.

ROBERT HAAS: Aye.
GERALD REARDON: Aye.
MICHAEL GARDNER: None opposed.
So all these are approved and I think this is, by my count, the third time maybe or the fourth.

JENNIFER GRAVEL: This is the third. It's 36 applications and this is the last.

MICHAEL GARDNER: So we won't have the pleasure of your company again.

JENNIFER GRAVEL: Not for this matter.

## JIM SARAFIN: We truly appreciate

 your time.MICHAEL GARDNER: We appreciate your care and the attention to making sure that the paperwork on file with us matches the reality of your experience. Unfortunately, that isn't always the case with us and sometimes we have to do some catch-up on people.

So you have been very good neighbors and consistently, at least it seems apparent to us working hard to try to make sure that we are going about it in the right away and we certainly appreciate that.

JENNIFER GRAVEL: Thank you.
JOHN LAMPERT: Thank you very much.
MICHAEL GARDNER: Good luck with all your new fees.

ELIZABETH LINT: Application continued from June 19, 2012, Burger King Corporation, Elizabeth Deolivei, manager,
holder of a common victualer license at 679 Concord Avenue has applied to amend their current operating hours of 6:00 a.m. to 1:00 a.m. Monday through Wednesday, 6:00 a.m. to 2:00 a.m., Thursday through Saturday, and Sunday from 7:00 a.m. to 12:00 a.m. to operate 24 hours per day.

Anybody from Burger king?
MICHAEL GARDNER: As I recall, at the last hearing this matter was -- somebody did appear but it really wasn't a person with authority or information so we continued it to this evening.

ELIZABETH LINT: That's correct.
MICHAEL GARDNER: I guess I would make a motion that we send the license holder a letter noting that the matter has been on the agenda twice and no responsible party has appeared and we would like an explanation for the nonappearance, and we'd like to schedule it on a date certain when an appropriate
representative can be here.
I make the motion that we send such a letter.

ROBERT HAAS: Second.
MICHAEL GARDNER: Motion seconded.
All those in favor please signify by saying aye.

ROBERT HAAS: Aye.
GERALD REARDON: Aye.
MICHAEL GARDNER: None opposed. So you can prepare the paperwork.

ELIZABETH LINT: Absolutely.

Application Heading Home, Incorporated, has applied for a lodging house license at 103-109 School Street for 12:00 rooms and 24 occupants. Applicant is also applying for exemption from the requirement of having a resident manager.

MICHAEL GARDNER: No one here from Heading Home?

ELIZABETH LINT: Okay.
MICHAEL GARDNER: I would suggest administratively to follow-up, including an explanation and not rescheduling until we have one.

## ELIZABETH LINT: Okay.

Application for Thelonius Monkfish, holder of a wine and malt beverages as a restaurant license at 524 Mass. Avenue, applied to amend their common victualer seating to add 10 tables and 20 seats to a seasonable outdoor patio on the public sidewalk without alcohol.

MICHAEL GARDNER: If you would be so kind as to come up and state and spell your name for the record and also identify yourself.

JAMIE CHANTLER: I'm Jamie Chantler, C-H-A-N-T-L-E-R, manager of Thelonius Monkfish.

MICHAEL GARDNER: So tell us about your plans.

JAMIE CHANTLER: The plan is to have 10 tables with 20 chairs out in the brick part of the sidewalk and a with a boarder of plants.

MICHAEL GARDNER: So is this in the area to the street side of the sidewalk where the passersby would typically walk?

JAMIE CHANTLER: Yes.
MICHAEL GARDNER: So this is closer to the curb?

GERALD REARDON: This is closer to the curb or closer to the building?

JAMIE CHANTLER: Closer to the curb.
MICHAEL GARDNER: And have you been in touch with the Public Works Department about this?

JAMIE CHANTLER: Yes.
MICHAEL GARDNER: And they've reviewed the plans?

JAMIE CHANTLER: They did and they already gave us the obstruction permit.

ELIZABETH LINT: Yes, they have a sidewalk obstruction program and they have also been to city council.

JAMIE CHANTLER: And today a fire inspector came in and checked the place and said it was fine. And he was there for the purpose of checking for this application.

MICHAEL GARDNER: And what are the hours that this would be open?

JAMIE CHANTLER: The same hours that we had inside.

MICHAEL GARDNER: Which are?
JAMIE CHANTLER: 11:30 to 10:00
between Sunday and -- I'm sorry. So Monday through Thursday 11:30 to 10:00, and then Friday, Saturday, 11:30 to 11:00 and then Sunday 12:00 to 10:00.

MICHAEL GARDNER: Is there no alcohol service at the establishment at all?

JAMIE CHANTLER: There is, inside.
MICHAEL GARDNER: But you are not proposing alcohol outside?

JAMIE CHANTLER: No.
MICHAEL GARDNER: Questions?
ROBERT HAAS: Why no alcohol outside?
JAMIE CHANTLER: Because it would be more complicated. At the time that I started the application with the Public Works, we had not yet passed the State for the beer and wine license, and so I thought it would be too complicated to try to do all that at the same time so maybe next year.

Also, I hear there are a lot more complications if you have alcohol outside. So we really do not want to have complications.

MICHAEL GARDNER: And remind us, sir, how long the facility, the establishment, has been in operation there?

JAMIE CHANTLER: A year and five months.

MICHAEL GARDNER: Any issues?
ELIZABETH LINT: None at all.
ROBERT HAAS: I can't conceive that.
MICHAEL GARDNER: That's all I heard was that it was hard to get a space.

So how is it going?
JAMIE CHANTLER: It's going pretty well.

MICHAEL GARDNER: Can I ask you could to give us any reflections on what it's been like to be a business like this both in Cambridge and also Central Square from your experience?

JAMIE CHANTLER: Well, I'm also involved in Pepper Sky (ph.sp.), I'm a part owner there, so I knew the area already.

But I think it's pretty friendly. I think that most of the restaurant owners, we are kind of all friends, and so that part has been good. Because I was afraid there would be a feeling of competition among the people,
and it's nothing like that. It's been much more supportive and I prefer that when doing business.

MICHAEL GARDNER: Any other
questions?
GERALD REARDON: Second.
MICHAEL GARDNER: Are there any members of the public who would like to be heard on this matter? Notice for abutters.

ELIZABETH LINT: Sure did. Do you have the green cards back?

JAMIE CHANTLER: Yes, here.
MICHAEL GARDNER: And do you have any other steps that have to be taken before the Public Works and City Council?

ELIZABETH LINT: No, that's all he needed.

MICHAEL GARDNER: I'll make a motion that we approve an amendment to the common victualer license to add seating for 10 tables with 20 seats and a seasonable outdoor patio
on the public sidewalk without alcohol service.

GERALD REARDON: Second.
MICHAEL GARDNER: Just one last question, sir. Your expected period of operation, warm weather functions, or do you have a definite time when you expect to start?

JAMIE CHANTLER: Warm weather functions, and I imagine that at some point in October it would be too cold.

MICHAEL GARDNER: All those in favor, please signify by saying aye.

ROBERT HAAS: Aye.
GERALD REARDON: Aye.
MICHAEL GARDNER: Good luck with the new addition.

JAMIE CHANTLER: Thank you.

*     *         *             * 

ELIZABETH LINT: Application C \& R Corporation, Inc., Joey Macs, Renee Callahan, Manager, holder of an all alcoholic beverages
as a restaurant license at 23 Warren Street has applied for a transfer of stock, new officers/directors, and new stockholders.

And secondly, an informational hearing for C \& R, Inc., d/b/a Joey Macs, due to the following alleged violations: Mass. General Laws, Chapter 138, Section 15A, failure to disclose all persons who have a direct or indirect interest in said license, To Wit: Failure to notify the licensing authorities of a change of officers/directors; Mass. General Laws Chapter 138, Section 23, Transfer of the privilege of a license without proper approval; Mass. General Laws Chapter 138, Section 64 - License issued under this chapter by the local licensing authorities in violation of Section 16A or any other provision of this chapter; and 204 CMR 2.05(2) - Permitting an illegality on the licensed property, To Wit: 26 USC Section 5301(c) refilling of liquor bottles (1) place in any
liquor bottle any distilled spirits whatsoever other than those contained in such bottle at the time of tax determination under the provisions of this chapter (6 counts).

CHARLES CREMENS: My name is Charles Cremens, C-R-E-M-E-N-S, my address is 19 Beacon Street in Boston.

And this would be René Callahan, the manager. Would you identify yourself.

RENÉ CALLAHAN: I'm Rene Callahan, C-A-L-L-A-H-A-N.

CHARLES CREMENS: I don't know what you'd like to address at the beginning, but I'm happy to do whatever it is.

MICHAEL GARDNER: Why don't you go chronologically.

CHARLES CREMENS: First of all, it came to our attention they were not properly changed officers and directors of the corporation, that was a result of an ABCC investigation which was conducted at the
premises by an investigator who determined all of this.

And I guess for the chronology, there's a gentleman by the name of Dan Evans who originally purchased the property. He was the principal stockholder. His wife, Frances, owned one share of stock and his sister Norma owned another share of stock.

I don't know if you are familiar with Joey Macs, I presume you are, it's been there for ever and ever. Basically, it's a Ma and Pa store. I'm assuming the reason it was incorporated was for liability purposes years ago, that was what happened. Often people are not told what their responsibilities are when you are a fiduciary of a liquor license or when you are an officer of a director of a corporation or a stockholder of a corporation. And they have certain responsibilities, both the Licensing Board and the Secretary of State's office for corporate purposes.

It's always been run as a Pa and Ma business, a family business. Mr. Evans bought it, as I understand, he's very ill right now, he's 87 years old, $I$ guess he's got a very serious heart condition.

And at some point in time I think he was an employee here in the Inspectional Services. He was planning to use this as a retirement. As it turned out, like everything else, everybody thinks you're going to make a lot money in the liquor business and you really don't. So that's what it was, it was merely struggling.

But we also have today a person named Thomas Ryan, Junior, and Mrs. Callahan who has been suggested as the person who should succeed Mr. Evans.

He basically and, I guess honestly, just said, "Here, you people try to make a living out of it if you can because I can't make a living out of it." And this has been
going on since he purchased the place, probably a few years later.

Did he make any changes? No. Why? As best we can determine is that he didn't know that he should make any changes; and, in fact, the same people continue to be named as stockholders and the same people continue to be named as officers and directors of the corporation.

Apparently, when the certificate of condition was filed with the Secretary of State's office but the accountant, they did make some changes in the officers and directors. Nobody knew that. Again, I'm going back to a Ma and Pa type of business, hand-to-mouth.

So certain transactions took place. And so --

MICHAEL GARDNER: Sir, could you just be clear here in terms of certain transactions took place. Did Mr. Evans actually sell the
business to Mr. Ryan and Mrs. Callahan?
CHARLES CREMENS: No, he didn't. He just made a decision recently that, as he had been in the business so long, that he would sell to each one of the a 50 percent of the business for a dollar a piece.

MICHAEL GARDNER: I think I
understood you to say that after he had had it for a relatively short time, he said, "I'm not making a go of it, here, see what you can do." CHARLES CREMENS: What he did, these people had been the employees there. They were family. He said, "You people run the business. You conduct the business, if you make some money, fine; if you don't, you don't," basically.

He wasn't going to be able to do what he originally intended. He continued to be the stockholder. He continued to disclose that. All the tax returns were filed, everything was filed in an appropriate
fashion. As a matter of fact, as recently as a couple of years ago there was an audit done by the Department of Revenue and cleared it without any issue whatsoever.

MICHAEL GARDNER: And who was the manager of record?

CHARLES CREMENS: Right now,
Ms. Callahan is the manager.
René CALLAHAN: I am.
MICHAEL GARDNER: How long have you been the manager of record?

RENÉ CALLAHAN: Probably about 15 or 20 years. I don't know exactly.

CHARLES CREMENS: And she is one of the persons that's been working the business. Thomas Ryan, Junior, the other gentleman sitting in the back, has been working the business.

MICHAEL GARDNER: You said "certain transactions" and I interrupted you.

CHARLES CREMENS: The transactions

I'm talking about, there were requirements to the Secretary of the Commonwealth that you file a certificate with them on an annual basis naming the officers and directors of the corporation. For some reason it appears that that might have been changed by the accountant. Just when he filed he said the certificate was filed. But the names that are presently on the license here at this time are the people that have been on it since the day it was purchased.

I suggest to you that there was never an intention for anybody to not disclose who was there. It had been in Mr. Evans's name for 30 years. Everybody's known, never had a problem with the Licensing Board, never had a problem that we are aware of with the police, fire department or anybody else. This has always been run as just a neighborhood tiny place.

I find this in my practice, I find
often enough people run corporations and they don't even know whether they are in existence or not. This continues to be a valid, existing corporation. Other times people just don't do what they are supposed to do because they never were properly advised by their attorneys or whoever set up the business.

MICHAEL GARDNER: Files taxes as a corporation?

CHARLES CREMENS: Everything. Files taxes as a corporation, taxes have been filed to date. As I said, there was about two years an audit by the Department of Revenue. And he completely cleared muster.

So Mr. Evans now is day-to-day, he may pass away, we really don't know. And he just said, "Hey look, this is the way it's been. If you want to, you can run it and do what you've been doing for all those years."

I should point out that his wife, Frances, passed away several years ago. She
continues to be listed on your records as a one share stockholder.

Norma, who owns the other share, Norma Berkowitz, has agreed to transfer the stock, too.

So it would be 100 percent stock transferred, if it's permitted, it would be going to Thomas Ryan, Junior and to Ms. Callahan, who sits here beside me.

MICHAEL GARDNER: 50/50?
CHARLES CREMENS: 50/50, that's correct.

GERALD REARDON: Are they related?
CHARLES CREMENS: Tommy is a nephew and Ms. Callahan has been a family friend forever and ever. And she has worked there for the last 25 years.

It doesn't really have any significant value. I mean, if you take a look at the place, you couldn't give it away. It's something that is run as I say as a family
business.
I do want to point out one thing. This wasn't intentional. I don't know how often it comes before the Board, but I often find myself in a position where people haven't done what they have and you have. They pretty much did everything they should have done except for one thing. When those corporate changes were made on that certificate, that was being filed with the Secretary of State, it didn't come before this Board, or the ABCC is another issue.

Three's another issue, and that issue is the pouring of alcohol from one bottle to another bottle. I'll tell you exactly what happened.

I guess they've always had half-gallon bottles there. They've always had small bottles on the bar, fifths. They use those bottles to fill up the small bottles for convenience and easier to work with and so on
and so forth. They never, ever, put anything into the bottles other than what was in the -it was Canadian Club -- it was Canadian Club. If this was some other alcoholic beverage, it would be the exact same thing. It was for convenience purposes. It was done there forever. At lease as long as half-gallons came in. I don't know remember when half-gallons actually came in. It's more done for convenience. No purpose to evade, no purpose to do anything, no purpose to in any way dilute or to give a customer something that they didn't order or they didn't expect to order.

I'm asking you to take a close look at this because, again, I say this is one of those Ma and Pa businesses, you know, we've all grown up with them. They don't do the accounting they way maybe -- they're ins and outs, they're not debits and credits or other things.

And fortunately or unfortunately the way it has been run. It's now going to be run properly, done properly. The people that have been involved in the business are going to continue to be running the business. And, again, there's never been a problem that we are aware of at the premises.

So I ask you to strongly consider the people are both very well qualified. They have been, as I say, in the business for a long time, they have no criminal record, no record at all of any issues that would interfere with your decision to approve as you see fit.

We have, and for the record, we do have an appeal. We do have a hearing before the Alcohol Beverage Control Commission on September 11th concerning the same issues. I was hopeful that the approval of the change of officers/directors and so on, would be approved prior to that time. All we are
trying to do is clean up something that should have been attended to before, but, again, it was never intentional.

MICHAEL GARDNER: Sir, I'm not sure I understand the violation specifically. The manager of record has never been an issue.

CHARLES CREMENS: Never.
MICHAEL GARDNER: And the stock owners have always been as they are listed?

CHARLES CREMENS: Correct.
MICHAEL GARDNER: So the issue is who are the officers and directors of the corporation? And I'm assuming that Mr. Evans was the president, and perhaps the other two stockholders were officers?

CHARLES CREMENS: Yes, correct, absolutely.

MICHAEL GARDNER: And at some point, even though there was no transfer of stock ownership, the accountant, the story is, he took it upon him or herself the fact the
officers or directors were the people who are actually more directly involved in the business.

CHARLES CREMENS: As I understand it.
MICHAEL GARDNER: And who is listed, Mr. Evans and Ms. Callahan?

CHARLES CREMENS: I'm not sure. I don't have that. Again, I don't have my secretary to blame because she's on vacation, and I couldn't file my file the other day so I don't recollect.

MICHAEL GARDNER: Well, I guess in terms of trying to understand the story line, knowing who is listed as the officers and directors in the Secretary of State's filing is of at least some relevance.

Is it -- your application is to
make -- your application is to make Mr. Ryan and Ms. Callahan the officers?

CHARLES CREMENS: Officers and directors of the corporation.

MICHAEL GARDNER: As well as the stockholders?

CHARLES CREMENS: Stockholders, correct.

MICHAEL GARDNER: Has the stock transfer actually taken place?

CHARLES CREMENS: No. I have not filed with the Secretary of State's office. I've been approved by a vote, but until I got approval from this Board, I would not file any documents without approval.

MICHAEL GARDNER: With the Secretary of State.

CHARLES CREMENS: Right.
MICHAEL GARDNER: And you don't know what the Secretary of State --

CHARLES CREMENS: I haven't had a chance to review it. I thought what I would do is clean it up so I would pull everything together.

And I should point out something
else. I don't know whether that was brought up. There were three stockholders at one point in time. And there were three -- one of the stockholders has since passed away. I think Mr. Evans inherited the stock from his wife. So I don't know --

MICHAEL GARDNER: And probably not probated?

CHARLES CREMENS: Exactly. And as can you see the way I framed it, I said "deceased," so we don't know how that took place.

I don't know what the thought process was with the investigator here. We cooperated 100 percent. We gave them all the records that they wanted, gave them everything they needed. They've made allegations, but the facts beneath those allegation, I can only assume, and what I'm assume is what my research has shown, that there may have been a deceased stockholder that had never been
changed here. I don't know what the fundamental facts are behind it. So I'm only trying to clear up a situation, basically saying, and I'm going forward this way. And I've taken the time to meet with Mr. Evans, I've spoken with Mrs. Podowski (ph.sp). MICHAEL GARDNER: Berkowitz? CHARLES CREMENS: Berkowitz, I'm sorry. So Mrs. Berkowitz, and this is what they really want to do. And, as I say, Mr. Evans is unfortunately in a circumstance that if we don't do it rather quickly, we may not be able to do it without a probate or something else.

MICHAEL GARDNER: I wonder if either Mr. Ryan pr Mrs. Callahan have any information about who the officers and directors listed with the Secretary of State were?

RENÉ CALLAHAN: I was just as
surprised as everybody else when they put that paper out there. I couldn't tell you.

MICHAEL GARDNER: And is this
material, Mr. Cremens, that you can forward to Ms. Lint?

CHARLES CREMENS: I could. I could go to the Secretary of State's office and certainly check it out and see whose names it is in. It's one of those things. But I should only say that I don't know the answers. I can do whatever you want me to do, I'm happy to do it, I'm pleased to do it.

Again, all I'm trying to do is sweep this into -- put it in the proper form that it should have been in.

ELIZABETH LINT: I can tell you right now --

GERALD REARDON: Is Mr. Evans the business owner and the property owner?

CHARLES CREMENS: No. The property is owned by -- the landlord is Thomas Ryan, senior, Mr. Ryan, Junior's father. I mean, it's the old Bellucci Associates. They have
been upstairs for years. I used to go there with my dad. Bellucci Associates, right down there on Washington Street.

MICHAEL GARDNER: I think what we are basically dealing with right now is the first issue here, the application to change the -to approve the transfer of stock and the new directors and officers.

But I am a little troubled and would just ask you, sir, for any information you have, it looks like one of the charges before the $A B C C$ is a claim that the license issued under this chapter by the local licensing authority, that is us, was in violation of Section 16A, and perhaps other provisions of the chapter, and 204 CMR 2.05(2).

So it sounds like the ABCC is saying we did something wrong. And I'm just wondering if you can give me your interpretation of what that is supposed to be.

CHARLES CREMENS: Let me tell you
what my investigation show. There was an anonymous letter sent to the ABCC making a lot of crazy allegations, this is what I understand.

The ABCC came in and checked the whole place out, and this is apparently what they found; that there was some corporate technical issues involved, and from what I say weren't even a part of what the allegations were.

And what is here is here, it's been here for 30 years, it wasn't changed and it should have been changed. That's all I can tell you.

Again, it's an unsophisticated corporation. The people ran it like a proprietorship, I guess. And that's the only explanation that I can give you.

What they are saying here -- again, I don't know -- we did agree with them, with what I'm telling you actually was the case.

But maybe by omission we admitted to them -we don't have a defense.

All we can say is it was not intentionally done, it was not the purpose of anybody to hide from anybody or whatever. They have been there for 30 years. The same people have been in this place for 30 years, they same people that have run it. There is a festival down there every year. This place has been there forever. And anybody and everybody in the neighborhood, new or old, were aware of Joey Macs. So it's not something that was intentionally done.
(Discussion off the record.)
ELIZABETH LINT: I have the answer to your question.

Michael Ryan is the president of the corporation and Judith Romano is the treasurer. It was incorporated and organized in 1970. That's all it has.

MICHAEL GARDNER: So organized in

1970 and those are the people who are listed as the current directors. Michael Ryan and the last name --

ELIZABETH LINT: Judith Romano.
CHARLES CREMENS: Those would be nieces and nephews of Mr. Evans.

MICHAEL GARDNER: Do they any activity or involvement in the business?

CHARLES CREMENS: No involvement in the every day operation of the business, no, none whatsoever. Never have.

MICHAEL GARDNER: And they're not stockholders?

CHARLES CREMENS: Not stockholders.
ELIZABETH LINT: I have a little more information for you.

So in 1996 there was a change of officers and directors, and in '95, and that's it.

GERALD REARDON: While she's looking that up, the transfer of liquor, was that
something that the investigator saw or was just asked about.

CHARLES CREMENS: It was there in the bottles and Mrs. Callahan explained exactly what I just told you.

RENÉ CALLAHAN: And I explained it to him.

GERALD REARDON: Because you have to be there a long time to see the transfer. CHARLES CREMENS: Everything was -(Discussion off the record.) MICHAEL GARDNER: So when did Mr. Evans' wife who was a holder of one share, I believe, when did she die?

CHARLES CREMENS: I've got to be honest with you, I don't have that information, but it was several years ago. I don't know, but I can tell you that it was more than ten years ago that she passed away. Probably 20. I don't know. Maybe Tommy knows.

THOMAS RYAN, JR: Ten years ago. It's been a while.

MICHAEL GARDNER: I think what we have was Mr. Thomas Ryan, Junior, was in the back and made a representation that it was more than ten years ago and it's been a while since the date.

THOMAS RYAN, JR: Yes.
MICHAEL GARDNER: So I guess I'm a little perplexed that Michael Ryan and Judith Romano weren't actually involved in the day-to-day operation of the business. Did they have any involvement that would explain why they were listed as the directors?

CHARLES CREMENS: I can only assume that they were there for corporate purposes. I don't know the answer. It goes back now, 10 or 15 years. I mean, these are things that, again, I say to you, there was nothing intentional. I mean, I bought it up to you and I tell you what we think happened. By the
way, that's what I think might have happened. I don't know that that's what happened. But it's always been disclosed.

And, yes, they should have filed it here and, yes, they should have filed it at the Secretary of State's office. Yes, they did file at the Secretary of State's, for some reason, it was filed.

I'm not trying to go hide anything, but they never came here, unfortunately, and I presume when Mrs. Evans died should have come here. I'm trying to be, you know, as candid as a possibly can.

MICHAEL GARDNER: I appreciate that. I'm trying too tease it out myself trying to understand.

CHARLES CREMENS: I understand what you're saying. Again, it's one of those things. I mean, Mr. Evans, he is a very nice man but, you know --

MICHAEL GARDNER: So the problem is
with not applying to change the officers and directors, I think. Because the stock was never transferred.

CHARLES CREMENS: Never transferred.
MICHAEL GARDNER: So there was a death and there was a share or a problem out there and perhaps her name should have been taken off the listing.

But what you are asking for now is permission to actually transfer the stock as you told us at a dollar each.

CHARLES CREMENS: Basically, right.
MICHAEL GARDNER: To then have the new stockholders listed and to make the new officers and directors, Mr. Ryan and Ms. Callahan?

CHARLES CREMENS: That's correct.
MICHAEL GARDNER: And you'd like to do that before you process with the ABCC.

CHARLES CREMENS: I'm trying to do what we were supposed to do, let me put it
that way. That's as simple as I can put it. We are trying to do what we were supposed to do.

MICHAEL GARDNER: Questions?
GERALD REARDON: So you are still have to adjudicate this whole issue?

CHARLES CREMENS: Correct.
GERALD REARDON: So that doesn't change?

CHARLES CREMENS: No, it doesn't.
GERALD REARDON: But it makes you whole to go in there and say that --

CHARLES CREMENS: We are trying to do what we should have done. I can't say anything more. My father used to tell me, "Keep your mouth shut and you wouldn't get in trouble." So that's what I'm trying to say as to what happened. And I'm being honest and straightforward with any questions that were asked. This is not something that anybody tried to hide.

GERALD REARDON: Could I ask you, Ms. Lint: Have all the fees been kept up?

ELIZABETH LINT: Always.
MICHAEL GARDNER: Any issues? Any complaints?

ELIZABETH LINT: Never, none.
MICHAEL GARDNER: Are there any members of the public who would like to be heard on this matter.

Mr. Ryan, is there anything you would like to add?
(Mr. Ryan indicated)
MICHAEL GARDNER: Mr. Ryan is shaking his head no.

THOMAS RYAN, JR: All set.
ELIZABETH LINT: You were inquiring about 16A, that is the renewal statute, something they automatically renew annually provided that the manager or one of the corporate officers comes in and signs the renewal. So we would renew it based on the
information we have.
MICHAEL GARDNER: So whatever
violation there was by us or whomever was based on the bad information supplied by the applicant?

ELIZABETH LINT: Unknowingly, yes.
MICHAEL GARDNER: I'm not saying it was intentionally done.

CHARLES CREMENS: The manager has the right to sign the application. And that's what was done, I think, every year, was the manager did it.

GERALD REARDON: So that fact was correct, it was the stockholders and directors that -- (inaudible)

CHARLES CREMENS: That's correct, yes, sir.

ROBERT HAAS: This is a for value license, this license was purchased?

CHARLES CREMENS: Oh, yes, users ago.
MICHAEL GARDNER: For how many seats?

RENÉ CALLAHAN: 95.
MICHAEL GARDNER: 95 seats.
(Discussion off the record.)
MICHAEL GARDNER: I think, you know, the only thing I'm troubled by is sort of not knowing the story about how the directors' names changed and whether that had any implications for the operation of the business.

But I think based on Mr. Cremens' representations, I will make the motion that we approve the transfer of the stock, the naming of the new officers and directors and the new stockholders as Mr. Cremens has represented to us.

ROBERT HAAS: I just want to be clear. This is all from a handshake? There is no legal documents that show the transfer, a stock certificate or --

CHARLES CREMENS: I drafted a bill of sale and have not got it back yet.

ROBERT HAAS: So you haven't finalized it yet?

CHARLES CREMENS: It is finalized because Mr. Evans actually signed the documents requesting that he be permitted to transfer. He and Ms. Berkowitz signed the paper work that is here before this Board asking that he be able to do just what I said.

Now, I formerly would go, I don't take any action, I don't transfer any of it, until I have the approval of the board. Once I do that, I file everything with the Secretary of State's office, and then I basically have what's called a closing.

MICHAEL GARDNER: But do you have the signature of purchasers yet and has the money been transferred?

CHARLES CREMENS: No. I can't do that until you people allow me to do that. I'm being extra careful, too, just so you know.

ROBERT HAAS: And you have no concerns about the one remaining stock being held by the person who is now deceased?

CHARLES CREMENS: You know, I do.
But there has never been a probate. I guess I could go down and do a voluntary petition with the probate; if that becomes necessary, I'll do that.

GERALD REARDON: And you're talking about Mr. Evans' wife (inaudible) --

MICHAEL GARDNER: He said that both the wife and sister had one share. How many shares did Mr. Evans have?

CHARLES CREMENS: 98.
MICHAEL GARDNER: So these were a one percent interest in the business?

CHARLES CREMENS: Right.
MICHAEL GARDNER: Well, Mr. Evans can only transfer what he legally owns. So I'm prepared to stand by the motion and say, obviously, that it's subject to the
finalization of the business transaction in anticipation.

CHARLES CREMENS: If you feel that I should probate it, I'll do it.

GERALD REARDON: I guess I seriously doubt anybody is going to probate for a one share.

CHARLES CREMENS: It guess, frankly, I didn't have the time to do it when we were trying to get this before you.

MICHAEL GARDNER: The business has a value, including the value on the license. And whatever good will has been generated over 30 years, which I assume is a substantial amount.

CHARLES CREMENS: It's a matter of opinion, I guess, isn't it.

GERALD REARDON: I second the motion.
MICHAEL GARDNER: Motion having been made and seconded, any further discussions with? All those in favor, please signify by
saying aye.
ROBERT HAAS: Aye.
GERALD REARDON: Aye.
MICHAEL GARDNER: I see none opposed.
So thank you for coming in, belatedly. Thank you for coming in to straighten out the paperwork, as you were present during the Harvard University presentation. We really do appreciate it when people keep ahead of the facts when they come to us, but I can understand how it may have happened.

Is there anything more you would like to add with respect to the other matters pending before the ABCC and the schedule for the hearing?

CHARLES CREMENS: I can tell you this. I have personally transferred everything that the ABCC wanted, which included more than I think they really need but they got everything they wanted. But what
they have determined is exactly what I determined when I looked at the corporate records. That's what the problem was and an admission that they did have half-gallons. That's it.

I don't know why and I wish I did. But they underlying fact is they are right. And what I'm saying is, the law does require intent, and there was never any intent here to do anything other than what is here.

MICHAEL GARDNER: I guess the only think that troubles me about that is if you don't know or you didn't know who was -- who the directors listed on the Secretary of State's offices were or when the transfer took place, there is still, in fact, more information that the ABCC might want.

CHARLES CREMENS: That's the next priority on my list.

But thank you very much for your time.

MICHAEL GARDNER: Well, I think with respect to this, do you just suggest we put this matter back on the agenda for some time after September 11th.

And do we have a time frame of when we could expect the ABCC to act?

ELIZABETH LINT: That, I don't know.
CHARLES CREMENS: Well, I think the dilemma I have is, I'd like to try to clear up the corporate records now.

MICHAEL GARDNER: Well, we voted to approve the corporate -- we voted to approve the change. We have a separate agenda item, which is an informational hearing to find out what the heck else is going on.

CHARLES CREMENS: I'm happy to come back after the hearing, it's scheduled for September 11th.

MICHAEL GARDNER: So why don't I suggest to you, sir, that you be in touch with Ms. Lint after the hearing, give her an
update, whether in writing or orally, and then she can confirm with us as to whether or not we want to put it on for any further review or action pending the ABCC decision, or do you want to wait until after --

CHARLES CREMENS: I will represent that I will send a copy of the ABCC decision to Ms. Lint upon receipt.

I don't whether I'm going to get it -- my experience there is you don't get a decision, it's always in writing. So I'll be happy to provide that to you and get all the information and facts to you.

Again, thank you very much.
MICHAEL GARDNER: If you do obtain the Secretary of State's records with respect to the change in filing, please make sure that Ms. Lint has a copy of that.

CHARLES CREMENS: I'll give you everything, I will put a package together.

MICHAEL GARDNER: Good luck with your
new venture and your new stock ownership.

## ELIZABETH LINT: Application for

 Alewife Cafe, LLC, doing business as Casbah Restaurant, Sari Abuljubein, Manager, holder of an all alcoholic beverages as a restaurant license and entertainment license at 26 New Street has applied to amend their current closing time on Thursdays, Fridays, and Saturdays from 1:00 a.m. to 2:00 a.m.SARI ABULJUBEIN: My name is Sari S-A-R-I, Abuljubein, A-B-U-L-J-U-B-E-I-N.

MICHAEL GARDNER: And you are the manager?

SARI ABULJUBEIN: I'm the owner and manager, yes, sir.

MICHAEL GARDNER: How long have you been operating the business, sir?

SARI ABULJUBEIN: The Casbah
Restaurant I've been operating it since last September.

MICHAEL GARDNER: My memory of this establishment is that it for a very long time had a 1:00 license. We changed it under a different ownership, we changed it to a 2:00 license within the last -- and relatively shortly thereafter there were problems there and we moved the license back to 1:00.

Is that a fair summary, Ms. Lint?
ELIZABETH LINT: Yes.
MICHAEL GARDNER: So tell us about your experience since last fall.

SARI ABULJUBEIN: My experience is when I came before you asking for the license, my hope then and still, by the way, is that I would create kind of a neighborhood eatery, a neighborhood cafe type that I will bring with me some of my experience from the Casablanca Restaurant. And I wasn't necessarily looking for a 2:00.

But what has happened between then and now is, as an eatery, it has proven to be
a very difficult venture for me. And I'm still hoping that we can put it on the map, so to speak. The only thing that seems to be working is, I had to go back to some of the entertainment aspects that the predecessor used to do, and we were doing it every Saturday night and some Friday nights.

And those nights have been important to us business-wise. That kind of a crowd doesn't show up until 10:00 or 10:30, and, frankly, when I'd like to be going to bed.

And so it leaves a very short window of opportunity to do business and it discourages that kind of a trade to want to come back.

GERALD REARDON: So I guess the question I had is, you believe there is that much difference between the extra hour?

SARI ABULJUBEIN: Unfortunately, yes, I do believe that. Which I didn't think so at the beginning. But if we are doing that kind
of entertainment -- and now in the summer, it actually slows down a little bit, or a lot. It makes a huge difference with the amount of sales, including food, and surprisingly people are ordering food until 12:30, 1:00.

But at 1:00 everything is shut but that kitchen is serving food until, on Friday night and Saturday night until around 12:30 with various entertainment.

MICHAEL GARDNER: What is the nature of the entertainment, sir?

SARI ABULJUBEIN: Music, belly dancers sometimes, singers sometimes, and dancing to the music. Sometimes there is a DJ and with just dancing.

MICHAEL GARDNER: So sometimes live acts.

SARI ABULJUBEIN: Yes.
MICHAEL GARDNER: That's all consistent with the license.

MS. LINT: Yes, it is.

MICHAEL GARDNER: Any complaints or issues since the transfer?

ELIZABETH LINT: Yes.
ROBERT HAAS: You're familiar with the some of the difficulties the prior owner had with the late night crowd. You haven't seen that since you've been operating in these hours?

SARI ABULJUBEIN: No, I have not. But it has not been anywhere near as busy since I've taken it over as it used to be when he was running it. So I am very aware and perturbed by the potential of that kind of -those kinds of issues. I have to admit this to you, to the Commission.

MICHAEL GARDNER: Any members of the public who would like to be heard on this matter?

I guess, seeing none, the concern I have is that this was sort of always a 1:00 place. We made a decision to go to 2:00 and
found it to be, at least in my interpretation of it, it backfired. And it was a mistake, and which contributed to a lot more complications and problems. I guess none of which are attributable to you, but I'm reluctant to jump into those waters again, given the history of this location.

Is there anything else that you would like to add at this point?

SARI ABULJUBEIN: No, sir.
MICHAEL GARDNER: We have a hearing on the 24th and our decision hearing is the 26th, tentatively scheduled.

ELIZABETH LINT: No, the 2nd.
MICHAEL GARDNER: The 2nd of August?
ROBERT HAAS: I'll be out of town on the 2nd.

MICHAEL GARDNER: At least, as you know, my inclination is to not approve. But I would ask the Commissioners if they are prepared to take a vote this evening or if
they want more time to consider it?
GERALD REARDON: I guess I'm a little leery, too, but under the circumstances there are no issues that we've had since this owner, and in light of what he has had in Harvard Square for a number of years, I think we have to take that into consideration.

The other thing is that there is really not a lot of neighbors in terms of noise up there, it's pretty much an industrial area.

I guess the third thing would be that, you know, he understands that if this doesn't work out, not only would it be a potential problem but also would jeopardize his license and his livelihood.

I guess I have to ask him, understanding all that, does he still think it is something that you feel comfortable with?

SARI ABULJUBEIN: Obviously, from my experience at Casablanca all these years, I
agree, and thank you for the fact that -- for your kindness that it could jeopardize the license and ultimately would jeopardize my livelihood. I agree with you, but I just feel that I'm forced to do that. It's not really what I want to do. And, quite honestly, it is yet to be determined.

I don't think much is going to change this summer in terms of the entertainment, it tends to slow down in July and August. And we never really did it as big as the previous owner and I'm still struggling to try to keep tinkering with the concept to try and create some sort of a steady, six or seven days a week business that will end at a reasonable hour, which was my intention.

MICHAEL GARDNER: What are the hours of Casablanca?

SARI ABULJUBEIN: Casablanca has
Thursday, Friday, Saturday is $2: 00$, and the rest 1:00. Casablanca, if I may, maybe ten
years ago, or up until ten years ago, that was very important. As more and more 2:00 licenses came, not only in Harvard Square but in the City of Cambridge, that had dwindled and we were happy about that because Casablanca never had entertainment. We were happy with that because we were happy serving people that had been there for an hour or two. What we used to hate about it is the people that would leave one bar a half-hour early to run over so they can come to Casablanca and spend an hour and a half there. And some point we stopped admitting people. We would stay open until 2:00, but we stopped admitting people after 1:00 because we did not want that fresh blood. Now, we are really closed by 1:00 or 1:30.

GERALD REARDON: Are they allowed to do that?

ELIZABETH LINT: You are supposed to be open the hours on your license.

SARI ABULJUBEIN: What, I can't close earlier?

ELIZABETH LINT: You're not supposed to.

MICHAEL GARDNER: I understand your frustration.

SARI ABULJUBEIN: At the least, I apologize.

MICHAEL GARDNER: That's perhaps an issue for another time.

Pleasure of the Commission?
GERALD REARDON: I guess under the circumstances, knowing this is not his first rodeo, he's been in the city for quite some time, and he understands the issues that this may jeopardize his operation if it doesn't go well, if he is willing to take the chance, based upon his history, I guess I would be willing, especially where there is not a lot of neighbors where this would impact the additional hour. It sounds as if the whole
license would be in jeopardy if he doesn't, I understand that, but I do have some equivocations. But I guess if he is willing to take it on, I'd give it to him.

MICHAEL GARDNER: So I suggest, if you want, you could make that in the form of a motion.

GERALD REARDON: I make a motion to extend Casbah Restaurant from 1:00 to 2:00 a.m. on the following nights: Thursdays Fridays and Saturdays for 26 New Street from. MICHAEL GARDNER: Subject to any particular review period?

GERALD REARDON: I would think maybe six months. I think we should have him back in and see how things are going and whether or not this made a difference and whether or not you would like to turn it around and get some sleep at night and deal with the 1:00.

SARI ABULJUBEIN: I appreciate that. GERALD REARDON: I think he has been
a restauranteur for quite a number of years, so it's a little bit different.

If he is not going to -- July,
August, unless you want to do something earlier?

ROBERT HAAS: I think there is an issue with respect to the summer months being slower months. I share the same concerns as you. It sounds like it's the same thing as your predecessor which ran into some trouble. I mean, if that is the only way this is going to work, I don't think that is the business model that you want.

But by the same respect, I appreciate you are getting a late night business. I'll tell you, I will not wait six months, if we, in fact, have complaints, we'll get in there on the first complaint. We'll bring you -- if we see another situation evolving the past.

But I agree with the Chief, you need to reassess whether or not this is going to be
a business model you can develop or not. But in the same respect, I do agree, the business --

SARI ABULJUBEIN: I really respect what the Chief is saying and what the director is saying. I understand. Whatever the decision is, the decision is. There are enough problems in the business, problems for me. I'm just trying the figure out --

MICHAEL GARDNER: So a motion has been made, it's a waiting for a second.

ROBERT HAAS: I'll second.
MICHAEL GARDNER: A motion having been made and seconded. Ms. Lint, is this a for value? No value?

ROBERT HAAS: No value.
ELIZABETH LINT: No value.
MICHAEL GARDNER: Any further discussion? All those in favor of the motion signify by saying aye.

GERALD REARDON: Aye.

ROBERT HAAS: Aye.
MICHAEL GARDNER: No, I'm opposed. No. So the motion passes two to one.

Good luck with your operation and we'll see you back here in, if I can do the math, in December or January.

SARI ABULJUBEIN: Thank you.

ELIZABETH LINT: Application for Eyob Limo has applied for a livery license at 28 William Street, No. 2.

MICHAEL GARDNER: Good evening.
Would you be so kind as to please state and spell your name for the record and also describe the business.

EYOB TOLESSA: My name is Eyob, E-Y-0-B, TOLESSA, T-0-L-E-S-S-A.

MICHAEL GARDNER: Tell us, sir, about what it is that you plan to do with the livery business here.

EYOB TOLESSA: I'm trying to do the
livery business. I've been on unemployment for the past two months, so I would like to start this livery service. Because I spoke to some friends so she can give me -- they have a company, a limousine company, so I buy the car and I'm trying to get the license to do the business.

MICHAEL GARDNER: Have you already bought the car.

EYOB TOLESSA: Yes.
MICHAEL GARDNER: What kind?
EYOB TOLESSA: Cadillac DTS.
MICHAEL GARDNER: Where will the vehicle be parked?

EYOB TOLESSA: I live at 28 William Street right now. I can open my own office, which I'm going to be working at in the future. I would like to have my office. Right now I'm parking on the street.

MICHAEL GARDNER: So the business is -- you live at 28 William Street, your plan
is to continue to operate the business out of there, or are you having an office with this other company?

EYOB TOLESSA: I'm going to be with the office. Right now I'm going to have it on the street, but in the future I would like to have it in the office.

MICHAEL GARDNER: So your plan is to park it on the street now. Are you going to run the business out of 28 William Street?

EYOB TOLESSA: Yes. I figure -- I'm doing the transportation business.

MICHAEL GARDNER: How is it that you will get your customers?

EYOB TOLESSA: The company, there is one CC Limo Company. They are going to give me a job. They have reservation, they have their own office so they give me the job. So they take 20 percent.

MICHAEL GARDNER: So you'll be subcontracting right from them. They'll steer
referrals to you?
EYOB TOLESSA: Yes.
MICHAEL GARDNER: And what is the name of this company again?

EYOB TOLESSA: CCE Limo.
MICHAEL GARDNER: CCE --
EYOB TOLESSA: Limo. And also there is a Hubert Cab Company, so I'm going to join with him.

MICHAEL GARDNER: So this is the Hubert Cab System that you are claiming to work with.

EYOB TOLESSA: Yes.
MICHAEL GARDNER: Do we know CCE?
ELIZABETH LINT: I'm not familiar with it.

MICHAEL GARDNER: Do we know if they are licensed in Cambridge?

ELIZABETH LINT: I don't know.
MICHAEL GARDNER: Do you know where this CCE does its business?

EYOB TOLESSA: I don't.
MICHAEL GARDNER: Are they licensed in Cambridge? Where are their offices?

EYOB TOLESSA: I think they are in Boston.

MICHAEL GARDNER: And I believe there was a -- we've had some information about the Hubert Cab System in the past, but have we held a hearing on that that perhaps I wasn't at?

ELIZABETH LINT: No, Hubert is an application. Right now they do have an office in Cambridge. Officer Szeto verified that. That they are moving out of Cambridge. But basically you just use the application on your phone to hire the vehicle.

There was a hearing yesterday at the Division of Standards, I believe, in regards to whether or not it is operating as a taxi or a livery, and whether or not the application is a device that should be regulated through

Weights and Measures. So we don't know what the outcome of that is.

And I know the City's attorney is going to be writing a brief in response to the hearing yesterday. So it's really a huge question.

Part of the problem is we have serious public safety issues. If you are using an application to hire a vehicle and Hubert says that they don't have any control over the vehicles in terms of who is driving them, they were not CORI checked, you have no idea who is picking you up.

MICHAEL GARDNER: And when you say, "a hearing was held just yesterday," I'm little confused.

ELIZABETH LINT: The Commonwealth --
MICHAEL GARDNER: You have said the Division of Standards. I'd forgotten that the Division of Standards may have had a different name at one point.

## ELIZABETH LINT: Weights and

Measures.
MICHAEL GARDNER: The State agency is the division of Weights and Measures, a helpful member of the audience tried to clarify for us.

ELIZABETH LINT: It was the Division of Standards, that's what it was. So we don't know the outcome of that at this point. But that was based on a sting operation that we did in the office to see who picked the person up, how they were charging them. There's no standard rates. It's -- for one ride, it might be a flat fee for one, it might be calculated by the application. So it's really questionable as to what it is.

MICHAEL GARDNER: So this, unfortunately, for now, sir, we are sort of in the middle of a process of attempting to understand ourselves the situation. I think being mindful of that, we need to be open to
the new technologies which are available and to allow services to the public to take advantage of the productive of the flexibility that new technology might provide.

But as Ms. Lint said, also being concerned about standards and both personal and public safety questions also, I'm a little concerned that CCE, if it's operating out of Boston, I'm not sure what the implications of that are for your business.

EYOB TOLESSA: Also I've spoken to hotels to pick up from them, to have a contract with them. But they told me I need to have a license in order to make a contract with them.

MICHAEL GARDNER: And so the hotels, would you envision that being primarily airport runs?

EYOB TOLESSA: Yes, pick up from airport and drop off.

MICHAEL GARDNER: What's your
understanding as of the rules that you would operate under with respect to how much notice there needs to be to make the arrangement, and also what arrangements you need to make at Massport?

EYOB TOLESSA: I guess at Massport, I will do anything to do the right thing. I just don't want to stay home. I've been working with the parking company the past five years, so since I lost my job, I can't find another one. So that's why I said I should move on to something new with myself to start a business.

MICHAEL GARDNER: What's your understanding of the rules with respect to how much time it requires or when it is legal for you to pick up a fare or to give a ride in Cambridge? Do you have any understanding about what those rules are?

EYOB TOLESSA: I don't.
MICHAEL GARDNER: Any questions?

ELIZABETH LINT: We actually have a moratorium on issuing more livery licenses. I'm seeing Officer Szeto today and I feel that we absolutely have even more than what we need.

And it's putting a tremendous burden on the taxi industry in particular because they tend not to abide with our rules where they have to sit at the hotels and take all the airport jobs away from the cabs.

MICHAEL GARDNER: Well, that's an enforcement issue, right?

ELIZABETH LINT: It's very difficult to enforcement. They say, "Oh, no, it was prearranged."

MICHAEL GARDNER: Conspiracy of the willing buyer and willing seller.

ELIZABETH LINT: And a doorman.
MICHAEL GARDNER: Any members of the public who would like to be heard on this matter?

Well, I don't think the Commission has ever taken any action to what I recall to actually impose a moratorium. If I understand it, what we have is a recommendation from the staff.

ELIZABETH LINT: There has been a moratorium for many, many years.

MICHAEL GARDNER: We've approved a couple recently?

ELIZABETH LINT: Yes.
MICHAEL GARDNER: Which no doubt helps explain the rise in applications.

ELIZABETH LINT: I wouldn't know.
GERALD REARDON: We have approved several in the past year.

MICHAEL GARDNER: And I'm not sure how you got the idea sir that a livery service would be a viable business for you?

EYOB TOLESSA: I think that's the only option I have right now. I'm not working, and I just don't want to stay home.

Right now I stopped collecting unemployment. I've been collecting the --

MICHAEL GARDNER: You stopped renewing your application?

EYOB TOLESSA: I'm hoping to have this and do my own business.

GERALD REARDON: Is there a plan with the other companies to do more people transport or package transport or both.

EYOB TOLESSA: People transport.
MICHAEL GARDNER: Any questions?
ROBERT HAAS: No.
MICHAEL GARDNER: I guess, sir, that I'm concerned that you really are coming before us without a fully established knowledge of sort of what the rules are with respect to how to operate such a business within Cambridge lawfully, and that the business plan that you have, including the reliance on Hubert, is not something that I think we feel we can support at the present
time.
And I'm very disturbed to hear that you already bought the vehicle. And I don't know if you have any flexibility with that, but I really don't think, under the circumstances, that this is something that I, at least personally, can support as approving a new license based on the representations that we've heard from you and the concerns that Ms. Lint has expressed, and current lack of certainty over exactly what the Hubert Service is and what its future would be.

So I guess with great regret. I would make the motion that the application for a livery license be disapproved, and simply indicate that, if you wanted to keep track of developments with respect to the Hubert Service, or wanted to present to us a different business plan, you are always free to reapply. But that would be my motion. ROBERT HAAS: Seconded.

MICHAEL GARDNER: We have to be a little more formal than that.

The motion has been made and seconded to disapprove the application for the reasons stated. Are there any further discussions?

GERALD REARDON: No.
MICHAEL GARDNER: All those in favor, please signify by saying aye.

GERALD REARDON: Aye.
ROBERT HAAS: Aye.
MICHAEL GARDNER: So the motion was to disapprove the application, and the application was not approved.

As I said, this is with deep regret with respect to your obvious desire to change your status and get into a business. I hope that the decision to buy the car is one which will, not getting the license now, you can make appropriate adjustments to. But we really don't think we can support the livery license under these circumstances at this
time. I wish you well. Sorry for the disappointment.

EYOB TOLESSA: Thank you.

ELIZABETH LINT: Application for Go Café, LLC, doing business as Rafiki Bistro, Manager, holder of an all alcoholic beverages as a restaurant licence at 1682 Massachusetts Avenue has applied to transfer said license to Giulia, Inc., doing business as Giulia, Ernani Michael Pagliarini, Manager. The proposed hours of operation are 7:00 a.m. to 1:00 a.m. Monday through Saturday, and 11:00 a.m. to 1:00 a.m. on Sundays. Proposed capacity is 70 seats inside and 20 standing. Applicant is also applying for an entertainment license to include background music below conversational level and one TV.

MICHAEL GARDNER: Good evening. If you would be so kind as to state and spell your name and identify your affiliation.

ROBERT DUNKLESS: Good evening and thank you for hearing us.

My name is Robert Dunkless,
D-U-N-K-L-E-S-S. I'm an attorney with the law firm of Ottenberg, O-T-T-E-N-B-E-R-G, and Dunkless, the 101 Ash Street in Boston. I'm representing Giulia, Inc. the applicant. With me tonight is Ernani Michael Pagliarini, who is one of the two stockholders in Giulia, Inc., and his wife Pamela Raulston, who is the another stockholder of Giulia, Inc. To my right is Daniel Goldstein, who is the manager and one of the members of the current operator and the transferor Go Café, LLC.

I would just add to the application that we are seeking is for a transfer of the all alcoholic beverages license for the operation of a restaurant at this location, entertainment for audiotape music below conversation level and one television, we are also asking for permission to pledge the
license to Cambridge Savings Bank as security for a loan, the finances of which are being used to purchase the operating assets.

Giulia, Inc., has entered into a purchase and sale agreement for the purchase of the operating assets and license from Go Café, LLC, which is contingent upon licensing approval.

Giulia, Inc., the corporation, has also entered into a lease with the owner of the real estate, in which Mr. Goldstein is also a member of the landlord entity. That lease is also contingent upon license approval.

The concept that Mr. Pagliarini intends for this location is somewhat different than what's been there before. He is intending to operate a fine dining, sort of regional style, Italian restaurant. And it will be chef owned and operated.

Mr. Pagliarini will be the executive, he will
be the on-site manager, and as an owner he will on the premises really all the time.

Mr. Pagliarini has an extensive résumé as a chef in and around the Greater Boston area. He has had a chef position at Radius Restaurant in Boston and most recently was the executive chef at Via Matta at Park Plaza in Boston for three and a half years. And as the executive chef at Via Matta, he also had extensive supervisory responsibilities supervising and training the staff.

The plan is really to have essentially the same layout as the current restaurant. It's sort of a turnkey operation with cosmetic improvements made to the floor and wall coverings, some paintings, and some fixture and equipment upgrade, but really no construction or major changes to the physical site.

As I mentioned earlier, there is a
commitment letter from Cambridge Savings Bank, a local bank, to provide the financing under an SBA loan guarantee program. And the expectation is that this operation will be consistent with Cambridge's reputation to be the home of an independent chef-owned-operator restaurant with constant owner executive management supervision.

MICHAEL GARDNER: And who would be the manager of record for the liquor license?

ATTORNEY DUNKLESS: Mr. Pagliarini.
MICHAEL GARDNER: And what experience have you had in being a manager of record or being responsible for the sale of alcohol in the past, sir?

ERNANI PAGLIARINI: As the executive chef at Via Matta, I was very involved in the training of our staff in all manners related to the service of wine, beer and spirits. And I helped create an environment conducive to responsible consumption and support of the
staff and fellow managers in making proper decisions concerning alcohol service and the well-being of our guests.

MICHAEL GARDNER: Would I be right to assume that you were mostly in the kitchen and there was somebody else who was actually supervising the wait staff and all the administration of all the alcohol service?

ERNANI PAGLIARINI: My
responsibilities were primarily with the kitchen, but as executive chef and managing a susse chef, I was engaged with guests and involved with preshift training to deal with these situations. I was present on the floor and I did have guest interaction as it pertained to all aspects of dining, and I was responsible directly and present for dining experiences that occurred in our kitchen where there was a table of 10 or 12 guests at a time.

> MICHAEL GARDNER: Guests actually
came into the kitchen to eat?
ERNANI PAGLIARINI: They did.
MICHAEL GARDNER: And your experience?

PAMELA PAGLIARINI: MY experience is more on the business side. My role with Giulia is going to be on the business side. I have supervisory experience, not in restaurants, but my role is really to help manager some of the business service aspects of what we do. Going forward my role will be to work with our attorneys, to work with the insurance agent, to work with public relations group, those kinds of business service providers.

I will be a presence at the restaurant, but I'm not seeking to be the manager of the license, that would be Michael.

MICHAEL GARDNER: And in terms of your envisioned staff organization, who would be the person or persons who you would be
expecting to make sure that the proper IDs are checked, the patrons who are intoxicated are not served, all of the functions that come with administering a license?

ERNANI PAGLIARINI: Our most important hire will be a general manager. We have recently made offer of employment to a manager who has extensive experience both in Boston and recently in the City of Cambridge, managing the full license in a restaurant that has a very similar level of services and concept. That is to say, one in which the beverages are in a complementary role to the food. So that being our most important hire, we have just made that offer of employment.

And also, we are in the interviewing process right now of a bar manager. And what's very important to understand about our establishment is this we have full dinner service at the bar. We manage those seats the same way we manager our tables. So not only
if the full dinner service available there and encouraged there, there will also be a bar menu so that the consumption of alcoholic beverages is always in the context of the food.

ATTORNEY DUNKLESS: I would also point out that historically this location had been licensed for a pinball machine and juke boxes, and the applicant is not seeking that type of entertainment, which is more representative of a bar crowd; not seeking that, simply one television set and low level background dining music.

PAMELA PAGLIARINI: I'd also like to add that both Mike and I have undergone tips training and have successfully completed that course. We have also been in touch with, I believe it's Frank Connolly who does the floor service for the City of Cambridge, and we'll, of course, make arrangements to do that when the time is right.

MICHAEL GARDNER: My next question was going to be: How different is this operation from the existing operation and you've given us a little about bit about that.

Mr. Dunkless, I wonder if we could hear from the current owner and the prospective owner to just understand a little more about what it has been, some history about how long the business has been there, and how each of you envision its change, for example.

DANIEL GOLDSTEIN: The business has there been -- there has been a restaurant there for --

ATTORNEY DUNKLESS: 60 years, I believe. Since the 40's.

DANIEL GOLDSTEIN: So it's really been this neighborhood place. It operated under of the name of the Forest Café. Maybe three years ago we purchased the building and the restaurant from Sy. And then already then
we saw a morph away from what I would say was accurately represented as a bar oriented clientele to a food establishment.

MICHAEL GARDNER: What kind of food have you been serving in the last three years at the Rafiki Bistro?

DANIEL GOLDSTEIN: The premise of it is very similar to the cafe in Central Square, it's that all natural organic foods center at a local source. The culinary flavor would be French Provincial. Also very oriented to buying local things from the market. And then we met Michael.

ERNANI PAGLIARINI: I think that we will have much more in common with the approach taken by Daniel and his partner Jack Cutner, in the sense of a full service restaurant that positions itself among the other owner-operated restaurants. And I'll name a few, such as, Steve Johnson's place Rendezvous here in the square, I think Craigy
on Main is a great example of the type of establishment that we aspire to be like. Oleander, Hungry Mother, as I look at the landscape of Cambridge.

So our idea is to join that community, that group, and to bring what we feel is a somewhat under represented Italian concept, Italian menu, to take space.

But as far as ownership presence and full service dining, I think that we'll have a certain amount in common with the approach that Jack and Dan took to the property.

MICHAEL GARDNER: What can that estimated typical and hungry person expect for prices, entre prices?

ERNANI PAGLIARINI: Mid to upper 20's into the low 30's. I think the restaurant in our little business group was priced for most people approached that of Chez Henri, priced appropriately with Chez Henri.

MICHAEL GARDNER: Other questions?

ROBERT HAAS: Mr. Goldstein, during the three years of operation have you had any problems with the restaurant?

DANIEL GOLDSTEIN: I have good relationships around the neighborhood. I have good relationships with the other proprietors that are on the Massachusetts Avenue frontage. In fact, a little bit of spirit that we find in Central Square is that they are developing in that bit between Porter and Harvard environment, so there is a nice cooperative spirit, not just restauranteurs, but business owners. I encourage and invite guess to that part of town.

ERNANI PAGLIARINI: We've also had a very positive experience. We had coffee with Charlie Christopher and his wife, Holly Hessler (ph.sp.) just the other day, and our experience has been thus far very positive and supportive.

DANIEL GOLDSTEIN: Those other
proprietors are the West Side Lounge, Cambridge Common and Christopher's. So they are active in that community of this Porter to Harvard area.

MICHAEL GARDNER: From either of you, how has the deliveries and trash removal been managed? How frequently have there been any rodent issues and noise concerns from the neighborhood?

DANIEL GOLDSTEIN: I think that you are directing that at me.

MICHAEL GARDNER: Well, yes. If you can give us your experience and then you can tell us about any changes.

DANIEL GOLDSTEIN: When we assumed ownership of the place, there was also somewhat of a community sentiment expressed about exactly the point you just made.

We have a two-yard dumpsters.
Charlie Christopher has a two-yard dumpster next to us. We have what appears like a
common space there although it's not, it belongs to 1682, and there is a two-yard cardboard receptacle as well. They are well off the thoroughfare.

And there has been questions about that. But we meet all the standards. And no issues about that, there are no issues.

In the course of three years, there was a rodent issue and then we worked with inspectional services. There was a rodent issue where somebody had found a burrow, which was also closer to the thoroughfare, and we just filled them in. And the pest service came and it was monitored by us and by the Inspectional Services and the problem no longer exists. I don't think that is a result of garbage, acknowledge on a precautionary basis we had all the bins changed just to assure there were no holes, et cetera.

The noise level is an open issue.
The noise level is hard to discern because we
looked at the back of the buildings, and you see the two restaurants abut each other and it almost feels like it's one.

The equipment that we have that's on the outside of the building is in a small external air fan. And then at the West Side Lounge, the HVAC unit is on the back of the building as opposed to the top of the building. So it's very hard to answer where the noise comes from. Those are the noise sources.

And then you have one last point. I can't remember. There was garage, noise -MICHAEL GARDNER: Deliveries of food. DANIEL GOLDSTEIN: That's right. It is a point of contention. We operate within the guidelines of the city. There is a loading zone behind, loading is not supposed to take place before 7:00, so it doesn't. We've been extra careful. We've asked our vending support to come in after

10:00. There is one exception, which is bread delivery. There's a bread box in the back that gets delivered. I assume that is probably in the 7:00 range when the grocery stores get their bread, same time.

And we are sensitive to it. But we don't stop taking deliveries in the back because we are allowed to. The neighborhood would prefer deliveries be in the front, but that is imposing when you are running a restaurant to take deliveries in the front. And quite often it's not even feasible to take deliveries in the front.

At that particular restaurant, the kegs are stored in the basement, you couldn't take a keg down the stairs. And there is a back egress to the basement that allows you to have that delivered.

So, to be open and honest, the neighborhood doesn't like deliveries down Bowden Street. And equally open and hones is

Charlie Christopher and myself. If you talk to the Lee Brothers and you talk to Paul at Chez Henri, everybody is sensitive to it. And they try to work around what are the parameters in the city, and they are sensitive to it.

MICHAEL GARDNER: Mr. Pagliarini, do you have anything to add to that in terms of your own plans?

Thank you, Mr. Goldstein.
ERNANI PAGLIARINI: Sure. I certainly made it our business to not only get to know the vendors and the services that were used by these gentlemen to operate their restaurant, I've contacted them all personally and just reviewed their schedules, and any issues that they may have had, certainly talking to Dan as well.

And we have in place the vendors that have worked, that have serviced responsibly this premise, and we have discussed, you know
the various issues that occurred because of using Bowden Street as the main means of egress for the property. I will add that in my own personal experience, and I point especially to Via Matta and the challenges of managing that property, it was in the Heritage in the Garden Building, it was a mix between commercial and residential. So I'm very familiar working with not only with residential units that abut the restaurant, but also in cases where there is a building management team or neighborhood group or whomever might be affected by this.

I've always been very engaged, and certainly as new small business owners in the community, we are very receptive and committed to creating an environment that works for the good of our business and for the good of the quality of life for the people behind us.

MICHAEL GARDNER: Do you agree that there isn't any viable alternative to
deliveries on Bowden?
ERNANI PAGLIARINI: I had this conversation with our vendors. And I think there is a few letters here from our vendors. One particularly I'll mention is the Allstate Fire Equipment, and I asked them if it was even possible to service through the front door -- and I'll sort of let the letters speak for themselves, but just saying the impracticality of servicing kitchen equipment through the dining room seems illogical to a point. Taking deliveries of food and beverage through a clean dining room ready for dinner service is both, disruptive to our business and potentially to the guests who are there. And just the sheer practicality that if we did receive a livery through the front door, it would have to traverse the dining room, exit through the back, and then go down the back steps.

MICHAEL GARDNER: So you'd be in the
back outside anyway.
ERNANI PAGLIARINI: Yes. Because the storage, the walk-in storage and the ramp and access to the basement necessitates passage through the basement. So I have thought this through and discussed it with these vendors and I don't see --

DANIEL GOLDSTEIN: I'd like to
interject. First, I'd like that remind you that I'm still present, so I'm part of the ownership of the building.

When we arrived on the scene, the neighborhood had my personal cell phone number. So this was an environment that we created at that time that said "we're arriving." And it started at the initial hearing here at this address, where people came and they were voicing concerns, and I invited them all to lunch at the cafe that nobody accepted.

I've since then gone around and there
is a nice good will that's in this neighborhood from the people who had their concerns.

We operate a business in front of a house with an handicapped person. We plow her sidewalk for her, we clean off her car, we take our neighbors' recycling bins in. There is good will being extended all the time.

And I would just remind you that I'm not disappearing as a consequence of the hearing, and that neighborhood still has my cell phone number and they are welcome to call me. If they have a concern about something, our approach has been, nothing has to come before this hearing Commission, sure pick up the phone and call us.
(Not sure his name above)
ATTORNEY GOLDSTEIN: I'd like offer a letter that was delivered by Allstate Fire Equipment point out that there really are safety issues that require, in their case,
that the beer service goes through the back entrance.

MICHAEL GARDNER: Thank you, sir.
DANIEL GOLDSTEIN: This is also, by the way, this is not a question about encroaching on public space. There is a parking lot in the back of the restaurant. So absolutely within reason to invite people to come onto the property and use the back of the building as a way to meet the requirements of the City and safety for the establishment.

MICHAEL GARDNER: Thank you.
I note that the hours of operation for both were 7:00 a.m. to 1:00 a.m. Monday through Saturday, 11:00 a.m. to 1:00 a.m. on Sundays. What's the business that you will have at 7:00 a.m.

DANIEL GOLDSTEIN: Those are the historical licensed hours of operation for this location. And so as not to change the existing license hours, that was carried
forward. At that point the expectation is that they won't be doing breakfast and they would be opening for lunch, primarily dinner. But there may be the need, depending how business is, to actually have a breakfast hour.

MICHAEL GARDNER: What is the experience with Rafiki?

DANIEL GOLDSTEIN: Sir, my start was in a cafe in Central Square.

MICHAEL GARDNER: I'm sorry, I want to know about breakfast. What are you doing there.

DANIEL GOLDSTEIN: We offered breakfast at the beginning. And it's a crowd that is not -- it's a community that doesn't really engage in the sit down and eat breakfast experience. It's a to-go environment.

So for a while we were offering kind of a cafe offering at the Bistro where people
would come in, and it was a low volume business.

Now, that being said, we may not have done it well because we see that high-rise that opened up in June across the street and they are in front. I think it's a nice opportunity to keep that in check and a possibility.

GERALD REARDON: The problem is, if you have advertised opening hours, you have to be open. If you say 7:00 a.m., you have to be open at 7:00 a.m., it's not pick and choose.

MICHAEL GARDNER: I think our preferred mode is if you plan to start serving lunch at 11:00, you apply for an 11:00 license. And then if the business changes and you want to do 7:00 a.m. for breakfast, we are prepared to consider it and take into account the complaint history, et cetera.

DANIEL GOLDSTEIN: I think it would be consistent with Michael's plans to seek
hours of operation of 11:00 a.m. to 1:00 a.m., and if he decides to do breakfast we can come back.

ERNANI PAGLIARINI: I think that's a reasonable --

MICHAEL GARDNER: Is 11:00 the right time?

ERNANI PAGLIARINI: Yes.
ATTORNEY DUNKLESS: Is it too early?
MICHAEL GARDNER: Any other questions from the Commission? Anything else you'd like to add.

ATTORNEY DUNKLESS: I just want to review the hours on Sunday.

MICHAEL GARDNER: It's 11:00 to 1:00 is what is stated here.

ATTORNEY DUNKLESS: Right, that's correct.

MICHAEL GARDNER: Anything else you'd like to add before we open it to general comments by the public?

ATTORNEY DUNKLESS: Not at this time.
MICHAEL GARDNER: Any members of the public who would like to be heard on this matter?
(Audience member)
MICHAEL GARDNER: If you would be so kind, at least one of you, to give us your name and spell it for the record and your affiliation.

ATTORNEY BENSON: Good evening, Mr. Chairman. I'm ATTORNEY BENSON, attorney at the law firm of Alben and Alben. I'm here on behalf of several neighbors that live in the areas surrounding the restaurant, some immediate abutters, some on Bowden Street, and they have several concerns.

One of the concerns that was discussed earlier is using the rear door, which historically has been a concern for that space dating back from 1970, with the use of the rear door by employees and others.

I had an opportunity to discuss this issue earlier today based on a letter that I had sent to Attorney Dunkless, and he had mentioned to me that Chef Michael would keep an extra eye on the back door. And this is going to be a chef owned and operated restaurant. And he would ensure employees don't loiter outside the door and neither smoke outside the door.

So it was great to hear that they wouldn't be able to do that.

MICHAEL GARDNER: If I could just understand better, sir, you said several concerns about the use of the rear door by employees and others. And the focus here is really on during hours of operation the employees taking breaks, being outside perhaps talking, or at least smoking, and being a presence that the neighborhood found objectionable.

ATTORNEY BENSON: And I did submit a
letter to the Commission and I thought I outlined several issues.

The next major issue is the use of the rear for the collection of garbage as well as for the pick-up of garbage because there is several, again, residents that live on Bowden Street and the noise related to garbage pick-up impacts the quality of life.

The other issue as well is that there is a piece of equipment, mechanical equipment, in the rear of the building that is extremely loud and affects, again, the quality of life for many of the abutters.

Now, the major issue that many of the neighbors are having is that this is happening fairly quickly. They understand, they've received notice of this hearing on the 22nd, many of them could not come tonight as a result of this falling just shortly after a vacation week, the Fourth of July.

> And they retained private counsel
because they wanted to ensure that the commissioners understood that they wanted an opportunity to meet with Attorney Dunkless, the restaurant owners as well as the property owners to discuss all these issues which had been concerns that they've had for a very, very long time; these are just not new concerns now.

And they want to make clear, they want this business to succeed, and they do not want to see the business fail. However, they feel that there has to be more communication before the Commission moves forward and grants the license. And we believe that the commission should not act tonight, but to permit some additional time, possibly another two weeks, so that the neighborhood can meet, discuss these issues and reach an agreement to move on and hopefully see a successful business in place.

MICHAEL GARDNER: I'll go with
counsel first.
ATTORNEY DUNKLESS: I would first submit that some of the issues raised are a bit outside of the scope of the application to transfer the existing license. There are no cited violations, no cited complaints in either the ISD or with the License Commission, so they seem a bit outside of the scope of our agenda.

However, Mr. Pagliarini is committed to work with the neighbors and, from an ongoing basis, not simply prior to a license hearing but throughout his tenured ownership of the restaurant, would be available to speak with neighbors and try to accommodate and address their concerns.

The concern about the rear door and the concern about employees loitering and smoking in back of the restaurant after hours is something he will be on top of from day one. And he plans on having an employee
manual in place, which all employees are going to have as a result of employment. And he will address issues such as that in the employee manual.

A lot of the other areas of concern, which Attorney Benson raised in his letter, are really, I think, somewhat operational and somewhat historical to the site.

The fact that is the rear area, which is the -- it's a parking area which is owned by the owner of 1682 Mass. Ave. has always been used as the delivery to this building and it's the only practical way of receiving deliveries. It's an old building but it was built and designed that way with an entry directly into the kitchen from the rear and an entry into the basement where the storage is. There is really no other practical way of addressing that except to, as Mr. Goldstein referred to earlier, to do your best to control the hours so that the requirements of
the city are adhered to.
And as far as the waste removal, it's always been stored in the rear. Michael has spoken to the Public Works, he has spoken to the waste removal company, there is no other way of storing or removing the waste.

So he is always happy to speak to the neighbors, and we'll speak to them now and speak to them throughout his operation. But I think there is sort of a mixed message here that there needs to be an agreement with neighbors on things or agreeing to terms submitted by neighbors as part of the process; that seems a bit outside of the scope of the application process.

MICHAEL GARDNER: Let me give the current owner the opportunity to speak.

DANIEL GOLDSTEIN: I would like to point out that there is something that leaves me with a sense of incredulity that at a hearing when somebody decides that they are
going to engage a lawyer and come to a hearing to resolve problems.

So I come from a place where I've had an open invitation for a consideration with the community. Never been engaged to a dinner, never been engaged to a coffee. When I receive a phone call, I take it with a seriousness and purpose. And in the course of my three years, I've received two phone calls. Despite that you can go back and look at what the records when I also came to this hearing to assume the license, right?

And my engagement is still open-ended. If you'd like to have a conversation, I'm open to receiving phone calls. God knows, the members of this Commission know my track record about that kind of willingness.

So the fact that you've shown up tonight without notice to me, ever, without receiving a phone call to say, "Hey, listen,
we are concerned about the noise level." The fact that there is existing procedures within the city to address those concerns, if you have a concern about noise. The city will send a resource to do a meter reading on your behalf. And then, if there is a dispute, you can come and address it.

If you are concerned about garbage, there is a guideline about where garbage needs to go and there is a process to pursue it.

MICHAEL GARDNER: Okay. I got that part. Mr. Benson.

Attorney Benson: I just want to point out, that once the neighbors received the notice of this hearing, they immediately scheduled meeting for the 28th of June.

Last week, beginning on July 5th, one of the neighbors contacted Attorney Dunkless. He again contacted him on Friday. Because of the Fourth of July week, the neighbors were not in a position to organize themselves to be
at this hearing; therefore, they hired counsel to come into this hearing to request that this Board not take action and permit them to meet with all the parties involved during the next two weeks so that they can reach an agreement on some of these issues.

And Dan is absolutely correct. When he came before this Board to transfer the license to him, several neighbors had some issues and many of the issues are the same issues that are before the Board today.

The problem is that there wasn't any communication. And for whatever reason, and I'm not going to blame it on Dan nor on the neighbors, but I will tell you this, there are several neighbors, there are over 12 and as much as 19 residents in this neighborhood that want to sit down with all the folks in this room today to figure out a better plan.

Now, one of the concerns that arise out-of-servicing the equipment is the
collection of grease right on Bowden Street at the end of driveway. Now that is something that could be remedied. And, you know, that is something that could be remedied with a simple conversation.

The issue of trash. Now, rather than collecting the trash in dumpsters, how about collecting them in totes? Bringing the trash out right before collection day out to the curb of Massachusetts Avenue and having the garbage picked up there on certain times.

Deliveries. Now because the hours are being changed from 7:00 a.m. to 11:00 a.m., you have a four-hour window in the front to accept the deliveries at the front door. And I'm not in the position to reach an agreement with anyone here at this table tonight, but what I am in the position to say to you is that it makes perfect sense if you intend to operate the business within the neighborhood that you have very organized
residents that are concerned about several issues that impact the quality of life, it makes perfect sense for you to sit down to talk to them and try to work this out.

ATTORNEY DUNKLESS: I'd like to correct a few statements that were made here.

Number one, we complied with the requirements for accepting notice. Notice was received on June 22nd. So that's about --

MICHAEL GARDNER: I got that.
ATTORNEY DUNKLESS: Secondly, I was out of the office on July 6, Friday, July 6. From the airport I called my office. A call had come in from one of these neighbors at, I think it was, 7:00 Thursday night, July 5th, after hours. I was gone. I called my office from the airport and had my secretary get in touch with -- I can't remember his name right now -- on Friday, July 6th. Informed him that, no, we are not in a position nor interested in postponing the hearing, but that

I would make sure that Mr. Pagliarini got in touch with him to discuss anything he would like to discuss.

Mr. Pagliarini left a message with him on Monday and he never heard back.

So then I would just like to go one step further. I don't believe it's a requirement for a transfer of a license to reach agreement with neighbors on issues like this. And reaching an agreement, a contractual agreement, I think is way outside of the scope of this.

MICHAEL GARDNER: I got this. What I would like to say about that, I would agree that we are not necessarily expecting and certainly not requiring an agreement to be reached with anyone, that would end up delegating our responsibility beyond anything that is contemplated in the statute as our responsibility.

On other hand, of course we think
it's always better if a new business venture that is under our licensure starts in something other than extreme conflict mode, we think that improves the viability of business.

I will note that it sounds like a lot of the issues which have been raised are issues which are of very long-standing and is it necessarily the right thing, at lease in my view, to transfer the license trying to deal with issues which may result from the physical layout of the location, which still comports with all of the City's requirements.

So the question I have for the applicant is: Are there reasons of business necessity or timetable which make it disadvantageous or highly disadvantageous for you to have this hearing continued to our next meeting, which is the 24th, and for you to report back to us on any conversations you have had within the neighborhood in that time period.

And I'm prepared to hear from you whether or not that's a process which, understanding, nobody is requiring anybody to reach any agreements, signed or otherwise, but whether or not that is a process that you are prepared to engage in, or there are reasons why you feel from your own timetable you can't do that?

ATTORNEY DUNKLESS: I think that the applicant can certainly have discussions with the neighbors about all sorts of operational issues. But I'm not sure why that should require the hearing to be continued?

MICHAEL GARDNER: Is that a no?
ATTORNEY DUNKLESS: I think we are sort of advancing old discussions and old issues that have been discussed and raised at prior hearings.

MICHAEL GARDNER: I agree these are old issues, this is a new business.

ATTORNEY DUNKLESS: I think the
applicant is certainly committed to speak with neighbors, but I'm not sure if we necessarily have to have a second hearing.

ATTORNEY BENSON: With all due respect, Attorney Dunkless and Mr. Chairman, doing this forces the conversation, and it forces the conversation that really hasn't happened, whether it's the fault of the neighbors or whether it is Dan's fault.

And so I think it's wise to wait a couple weeks. The neighbors are prepared to meet with you over the next couple of weeks, come back here and report to the Commission as to what happened at that meeting. And I think we can at least make that effort; it goes a long way in creating goodwill, and it goes a long way in showing there is good faith.

ATTORNEY DUNKLESS: I think goodwill
can be created without the necessity of having a second hearing.

I would suggest that the neighbors
certainly have had plenty of time to try to have discussions and a meeting. And the first time we heard from them was really last Friday and they didn't return the phone call.

ERNANI PAGLIARINI: If I may, I'd like to be heard. The process that we're going through of opening a restaurant is a very challenging one. And you ask if there are specific reasons why we might not to wait.

I'll site, first of all, the window of time in which our approval from Cambridge Savings Bank, the funds that we've been approved for there is a limit. And we are already pushing that limit with this hearing and the time that the ABCC normally takes.

To postpone that further, we would incur several thousand dollars' worth of fees paid upfront over the course of our loan. So there is a heavy financial burden, that is the first thing.

The second thing, the time line for
the hiring of our managers, the notices that they need to give at their current jobs, and the coordination of the work that we are having done are all very time sensitive. And the longer we wait, the more expense we incur in retaining those services or for work done when we don't have the bank fees yet because they haven't been released. We are walking a very tight line.

I would also say that the language here about forcing a conversation, I think that we are kind of, in a nutshell, that is what the problem is. The conversation doesn't need to be forced. We are here, we are open, we are willing to discuss. So that language about forcing this, I think, is rather aggressive language and it's one that certainly, as a new business owner, I'm not very receptive to.

MICHAEL GARDNER: Could I have a copy of letter that was filed.

ELIZABETH LINT: Yes. If I may, Mr. Chair, I am very familiar with one of the abutters. He has been before the Commission many times. He has done a lot of work around Cambridge.

I received that letter, a copy of the letter yesterday, and I really felt it was very disingenuous on his part. Where he knows the office very, very well, he knows we have investigators that will go out and explore noise issues, in particular, and trash and everything else and make recommendations as to how it might be improved.

So the fact that he knows us and hs worked with us and didn't call us, I really take issue with. And it seems to me like at the 11th hour everything kind of came up.

MICHAEL GARDNER: Thank you.
Although, it is part of the record for the information on the public and to make it clearly part of the minutes, I will read into
the record the following, this is from a July 9, 2012 letter.
"The neighborhood's issues are as follows: (1) heavy use of rear emergency exit by employees including loitering and smoking. (2) use of the rear entrance for deliveries rather than designated loading zones in front. (3) use of trash totes similar to new recycling bins for all garbage and placing of all trash totes on Massachusetts Avenue for pick-up. (4) limiting maintenance for service equipment to the front end, but not limited to cleaning duct work. (5) locating all exterior mechanical equipment to the roof and fencing in (Inaudible) to minimize noise level. And (6) installation of a panic bar on the rear door to minimize use by employees and others. This has been a neighborhood concern since 1970 according to the License Commission hearing notes."

I guess that, what I would suggest in
terms of whatever action the Commission takes tonight, is to act directly on the transfer or to defer, I would hope and expect that the new applicant would commit to a review of all of these issues in a timely way as you go forward.

And also I would suggest that,
Ms. Lint, if you've had noise complaints, we should deal with the noise complaints.

ELIZABETH LINT: I have no complaints.

MICHAEL GARDNER: We do have the capacity to investigate if the noise is in violation of the ordinance. Sometimes it is difficult to actually locate the source of the noise, but we are prepared to do that.

I guess, seeing that so many of the issues are, in fact, of a very long-standing nature and ones which are really complete and separate from the transfer of ownership, I would be prepared to arrange for the transfer.

So thank you, Ms. Lint.
And any other members of the public who would like to be heard, please come forward and state and spell your name for the record. An apologize.
(Audience member)
DENISE JILLSON: Good afternoon. My name is Denise Jillson, director of Harvard Square Business Association. I'm going to change the tone of this meeting, please.

I'm delighted to be here tonight to speak on behalf of Michael Pagliarini.

I met Michael probably a month ago. And while some people call the section between Porter and Harvard, "the section between Porter and Harvard," we try to think of it on the outskirts of the Cambridge Common. And we have Temple Bar and Chez Henri and New Bar. And so we are hoping that we can encourage Michael to also become a member of Harvard Square Business Association as part of his
indoctrination.
He has reached out to us he has met with leaders already and, in fact, we'll being, teaching a class the fall at the Cambridge Center for Adult Education. I feel very lucky to be here in Cambridge. These problems that go back to 1970, which clearly, I'm sure, there will be much more discussion about. But the reality is, I also live on Wells Avenue, not too far from the restaurant. And when you live on the avenue or close to the avenue, noise and garbage pick-up, it's inherent, it's an urban environment and that's what we deal with, in addition to sirens from the fire engines and police cars.

GERALD REARDON: Thank you for bringing me into this. It's what happens. And you are right.

DENISE JILLSON: So aside from that, you know, I'm delighted that Michael is here. And we'll work very hard to ensure that his
business is successful by driving traffic to the area that we consider just west of the Common.

So thank you very much for giving me the opportunity to speak.

ELIZABETH LINT: And I also have a letter in support from Benson Willis, at the Hotel Veritas. And he said he's known Michael for over a decade and he fully supports him and his wife.

MICHAEL GARDNER: Any other members of the public who would like to be heard on this matter?

Attorney Benson: Before I started to speak, I think I made it clear that the neighbors want to see you succeed, Michael. I think the problem is that there is not enough communication and whether or not the communication took place too late or not at the right time it's really not the issue, the thing the conversation needs to happen.

And whether the Board decides to grant the transfer tonight or not, no matter what the conversation need to happen and I think someone needs to take the initiative if you expect to succeed in this neighborhood.

I just wanted for the record say that the neighbors do want him to succeed.

MICHAEL GARDNER: Thank you, Counsel.
Any other questions, comments, concerns by members of the Commission?

ROBERT HAAS: No.
GERALD REARDON: I think I would be inclined to move. I would be inclined --

THE COURT REPORTER: Excuse me. I am having a hard time hearing you tonight.

GERALD REARDON: I'm sorry. I am prepared to vote on this issue tonight. We are aware of some of the long standing issues. I also grew up in the city, a walk back from the avenue, and I've dealt with the cooking and the dumpsters and the issues, it is part
and parcel. I do understand the neighborhood concern, however.

And taking this information in, there is no complaints that are going on here that we have on record, and I find it that it's a little bit too late to come in at the last hour and have a litany of complaints that don't seem to be substantiated.

And I don't disagree, the neighbors have issues with it, and I would hope that the licensee would move in good faith and turn around and deal with the neighbors because that's the best relationship. But I don't see a reason for not moving on this evening.

MICHAEL GARDNER: Just a matter of clarification, I did happen to notice the sample menu you gave us lists -- although, I think it's the same business name, it lists Pamela Raulston (ph.sp.) and it was for the week of March 18, 2012. So perhaps this is a mock-up, not a real menu for what you plan?

ERNANI PAGLIARINI: We've gone through different iterations. Well, she is the owner of the property.

PAMELA RAULSTON: Co-owner.
ERNANI PAGLIARINI: And this was a the sample plan that we shared with the Cambridge Savings Bank.

MICHAEL GARDNER: Any other comments?

## Questions?

So I would will make a motion to approve the transfer of the license with the amended hours of 11:00 a.m. to 1:00 a.m. Monday through Saturday, and the stated hours on the application for Sunday, subject to a review by the office of the pledge agreement --

ATTORNEY DUNKLESS: We provided that, I believe.

ELIZABETH LINT: I have it.
MICHAEL GARDNER: And with the addendum, I would hope and expect that the new
holder of the alcohol and restaurant license would do everything reasonable to consult with the neighborhood and try to find as much common ground as possible.

ERNANI PAGLIARINI: I'd like to assure everyone present at this meeting it will happen, and it's been our intention from the beginning to engage in a positive matter with the neighbors, and we hope that they are also patrons of our restaurant. So I think our interests can be aligned.

MICHAEL GARDNER: Motion having been made. Is there a second?

GERALD REARDON: Second.
MICHAEL GARDNER: Any further questions?

Seeing none. All those in favor, please signify by saying aye.

ROBERT HAAS: Aye.
GERALD REARDON: Aye.
MICHAEL GARDNER: None opposed.

Mr. Benson thank you for your comments this evening. I think that the efforts of the conciliation of the feelings can go forward and was not ignored but perhaps temporarily overlooked.

The member of the public, Ms. Jillson, commented. Welcome to the neighborhood and good luck.

ATTORNEY DUNKLESS: Thank you.
I want to be sure that I heard that right. The pledge is also approved subject to review of the pledge agreement? And is that approval also for the entertainment?

MICHAEL GARDNER: Yes.
ATTORNEY DUNKLESS: Thank you.
MICHAEL GARDNER: I probably didn't say it but, yes.

DANIEL GOLDSTEIN: I'd like to thank the Commission for their time this evening.

PAMELA RAULSTON: Thank you.

ELIZABETH LINT: We just have a few ratifications. Refinance of 226, 151, 153 , 168, 200 and a loan for 206. All paperwork is in order.

GERALD REARDON: Motion to accept.
MICHAEL GARDNER: Motion having been made and seconded to accept the ratification as reviewed by the Executive Director, all those if favor, signify by saying aye.

ROBERT HAAS: Aye.
GERALD REARDON: Aye.
MICHAEL GARDNER: Aye. None opposed.
So in terms of additional business?
ELIZABETH LINT: I have two things.
One is I don't have -- have you had an opportunity to review the minutes from June 19?

MICHAEL GARDNER: Yes.
ELIZABETH LINT: I have.
You weren't here (indicating).
ROBERT HAAS: Yes, I have.

MICHAEL GARDNER: Can I make a motion to approve the minutes of June 19th then with any obvious typo corrections.

ROBERT HAAS: Seconded.
MICHAEL GARDNER: So Commissioner Haas and the Chair, Mr. Gardner voted yes, the Fire Chief, not being present, sustained.

ELIZABETH LINT: And the other issue is pedicabs. So the gentleman that had made the presentation contacted me again today, he has been in touch with the mayor and called the city councillor's office and the office of tourism, etc, and it seems to be garnering a tremendous amount of support for the business.

The issue I have is: If you were inclined to hear the rest of the application and approve it, how are we going to regulate it? Is it going to be through Hackney or some other function and would it follow the Hackney rules? Or do you want me to explore what other jurisdictions do? Because we have never
done it.
GERALD REARDON: We have to have specific regulations.

MICHAEL GARDNER: So I did on the day of Harvard Commencement, I think, see Pedicabs going up Mass. Avenue towards Harvard Square and crossing in front of City Hall and pointing out that it was City Hall. And I called Ms. Lint right away, but it was pedaled away before anybody could do a visual on it.

ELIZABETH LINT: In fact, Harvard and MIT are very much in favor of pedicabs.

MICHAEL GARDNER: I did have the experience of being in Plymouth not too long ago and seeing a number of pedicabs in operation down along the waterfront.

ELIZABETH LINT: That's his business.
MICHAEL GARDNER: And it looked to me both interesting and potentially hazardous.

GERALD REARDON: I would say that stretch of road is much, much wider than
anything you have got in Cambridge, down in that area there is quite at bit of space.

MICHAEL GARDNER: The road around Plymouth Rock essentially where I saw them going, then up towards some of the restaurants near the marina. But they are out there.

ELIZABETH LINT: So it was his intention to send me a letter requesting that it be put back on the agenda sometime in the fall, possibly October, because it would take him that long assuming it was going to happen to get the business in place, hire the appropriate people, find the place to store them and all of that.

GERALD REARDON: Not to put the horse before the cart, before we have to regulation in place before with we can approve them.

ELIZABETH LINT: Right. I'm seeking your guidance.

MICHAEL GARDNER: We could conceivably have a two-step process of having
the staff research Plymouth and other New York City and other places that have such operations and then report back to us on their findings so that we could then, prior to the consideration of any individual applicants, at least be versed in the matter and conceivably publish some prepared regulations.

And then I would think potentially include the -- I'm thinking out loud here include advertisement and say that the Commission is entertaining the possibility of approving some Pedicab license or licenses and invite applicants, not necessarily sure that it goes to the question of how many taxes, how many liveries, how many pedicabs, and what the process is.

Assuming we were interested, we were interested in limiting the licenses at least in the beginning to have a process for consideration for other potential people with experience in the area.

I'm a little troubled by simply starting out in a completely raw or open area without at least giving notice to the world that we were considering something.

MICHAEL GARDNER: So how do you feel about a motion to the staff to direct the staff to explore the matter and report back to us in September?

Headshakes all around?
I'll make the motion to ask the staff to acknowledge the interest in Pedicab operation in Cambridge and ask them to explore it including getting us some samples or perhaps some proposed regulations that we might consider.

ROBERT HAAS: Second.
MICHAEL GARDNER: Motion having been made and seconded. All those in favor, signify by saying aye.

GERALD REARDON: Aye.
ROBERT HAAS: Aye.

MICHAEL GARDNER: None opposed.
And the question I had about the taxicabs, I did get these by e-mail. And is there a red-lined version of this to help us see what exists now and see what the changes are?

ELIZABETH LINT: Not anymore.
Because we have done it literally 15 times. The old rules.

MICHAEL GARDNER: How can I know what the changes are?

ELIZABETH LINT: Pretty much everything has changed to bring it up-to-date. Things like we've redefined taxicab in view of what's happened with Hubert and things like that. Some of it we just took out chunks because it was redundant.

MICHAEL GARDNER: I need to have somebody duplicate it we need to see the prior reg.

ELIZABETH LINT: The prior regs were a mess.

MICHAEL GARDNER: That is fine.
ELIZABETH LINT: We just brought it all up-to-date. We didn't even have in the regs that they had to supply us with proper phone numbers.

MICHAEL GARDNER: Could I just ask you: Do you know if we are on for the 24th of July? And then how many hearings in August.

ELIZABETH LINT: One.
MICHAEL GARDNER: And that would be the 14th? And then in September we are back to --

ELIZABETH LINT: We only have one because of the Jewish holidays.

MICHAEL GARDNER: So that would be --
ELIZABETH LINT: The 11th, because the 18th and the 27th are both high holidays.

MICHAEL GARDNER: And that leaves the 9th and 23rd of October.

General reaction from the

Commissioners. Are you all here on the 24th? Do you think that is enough time to review the regs?

ROBERT HAAS: I'm on vacation on the 24th.

MICHAEL GARDNER: Got it, you said that before.

What about the 14th, is it the 14th of August, is that what you said?

ELIZABETH LINT: The 14th.
MICHAEL GARDNER: Are we all here on 14th? I'm wondering if there is enough time to review these in two weeks, and whether or not we should -- all the members should be present. Is there any if I can urgency with respect to this?

ELIZABETH LINT: The only urgency is that we've been working on them for three years and it is time. Basically it's that we have nothing in place because the other ones don't apply anymore.

MICHAEL GARDNER: Well, will be expecting lot of --

ELIZABETH LINT: I don't think so.
(Discussion off the record.)
MICHAEL GARDNER: I'm prepared to do it on the 24th then.

ROBERT HAAS: Provide an opportunity to have a discussion. When is the decision meeting?

MICHAEL GARDNER: Chief, can you review them and Ms. Lint and any comments so we can at least have the advance of your thinking.

Any other business? Motion to adjourn is always in order.

ROBERT HAAS: Motion to adjourn.
MICHAEL GARDNER: Motion having been made and seconded, all those in favor, please signify by saying aye.

ROBERT HAAS: Aye.
GERALD REARDON: Aye.

MICHAEL GARDNER: This hearing is now adjourned. The time is 8:43 p.m.
(Whereupon the Hearing is adjourned at 8:43 p.m.)

# CERTIFICATE <br> COMMONWEALTH OF MASSACHUSETTS <br> SUFFOLK, SS. 

I, Evelyn M. Slicius, a Certified Shorthand Reporter and Registered Professional Reporter, the undersigned Notary Public, certify that:

I am not related to any of the parties in this matter by blood or marriage and that I am in no way interested in the outcome of this matter.

I further certify that the testimony hereinbefore set forth is a true and accurate transcription of my stenographic notes to the best of my knowledge, skills and ability.

IN WITNESS WHEREOF, I have hereunto set my hand this 25th day of July, 2012.

Evelyn M. Slicius
Notary Public
Certified Shorthand Reporter
License No. 127193
My Commission Expires:
May 15, 2013

THE FOREGOING CERTIFICATION OF THIS TRANSCRIPT DOES NOT APPLY TO ANY REPRODUCTION OF THE SAME BY ANY MEANS UNLESS UNDER THE DIRECT CONTROL AND/OR DIRECTION OF THE CERTIFYING REPORTER.

## ERRATA SHEET

In accordance with the rules of procedure governing depositions, you are entitled to read and correct your deposition. Please carefully read your deposition and, on this errata sheet, make any changes or corrections in form or substance to your deposition that you feel should be made. You may use additional sheets if necessary. You are to identify these changes/corrections by page and line number, give the correction or change desired, and state the reason therefore. PLEASE DO NOT MARK THE TRANSCRIPT.

After completing this procedure, sign at the conclusion of such changes/corrections (if any) and return it in accordance with your instructions.

Page Line Change/Correction Reason
$\qquad$
$\qquad$ - -
$\qquad$
$\qquad$
$\qquad$
$\qquad$
$\qquad$
$\qquad$
$\qquad$
$\qquad$
$\qquad$
$\qquad$
$\qquad$
$\qquad$
$\qquad$
$\qquad$


## aggressive [1] -

135:17
ago [13]-29:14, 33:2,
35:21, 50:17, 50:19,
51:1, 51:6, 56:20,
73:1, 101:20,
139:13, 149:15
agree [8]-47:20,
72:1, 72:4, 76:20,
77:2, 110:20,
130:14, 132:19
agreed [1] - 36:4
agreeing [1] - 124:12
agreement [12] - 7:4,
94:5, 121:18,
124:11, 127:5,
128:17, 130:9,
130:10, 130:11, 130:16, 144:16, 146:12
agreements [1] -
132:4
ahead [1] - 61:10
airport [5] - 85:18,
85:20, 87:10, 129:13, 129:17
alarm [1] - 3:7
Alben [2] - 118:12
Alcohol [1] - 39:17
alcohol [11] - 20:14,
22:20, 23:3, 23:6,
23:15, 26:1, 37:14,
96:14, 97:2, 97:8,
145:1
alcoholic [6]-26:21,
38:4, 65:6, 92:7,
93:17, 100:3
Alewife [2] - 2:15, 65:4
aligned [1] - 145:11
allegation [1] - 43:18 allegations [3]-
43:17, 47:3, 47:9
alleged [1] - 27:6
allowed [2] - 73:18, 108:8
allows [1] - 108:17
Allstate [2] - 111:5,
113:19
almost [1] - 107:3
alternative [1] 110:21
amend [8] - 6:17, 10:14, 13:15, 15:3, 16:3, 18:2, 20:11, 65:8
amended [1] - 144:12
amending $[3]-4: 12$, 5:7, 5:11
amendment [2] -
12:10, $25: 19$
amount [4] - 60:15,
68:3, 103:11, 148:14
AND/OR [1] - 158:21
annual [1] - 34:3
annually [1] - 55:18
anonymous [1] - 47:2
answers [1] - 45:8
anticipation [1] - 60:2
ANY [2] - 158:20, 158:20
anyway [1] - 112:1
apologize [2] - 74:8, 139:5
apparent [1] - 17:10
appeal [1] - 39:16
appear [1] - 18:11
appeared [1] - 18:19
applicant [7] - 56:5,
93:7, 100:9, 131:14, 132:10, 133:1, 138:4
Applicant [2]-19:17,
92:15
applicants [2] - 151:5, 151:13
applications [4] -
13:1, 13:11, 16:17, 88:12
applied $[9]-4: 4,5: 5$,
18:2, 19:15, 20:11,
27:2, 65:8, 78:10,
92:9
apply [3]-8:12,
116:15, 155:21
APPLY [1] - 158:20
applying [3] - 19:18,
53:1, 92:16
appreciate [8] - 3:5,
$17: 1,17: 3,17: 13$,
52:14, 61:9, 75:20,
76:14
approach [3] - 102:16, 103:11, 113:14
approached [1] 103:19
appropriate [4] -
18:21, 32:21, 91:19,
150:13
appropriately [1] 103:20
approval [9]-27:14, 39:19, 42:10, 42:11, 58:11, 94:8, 94:14, 134:11, 146:13
approve [17] - 13:15, 14:4, 14:14, 15:3, 15:13, 16:2, 25:19, 39:13, 46:7, 57:12, 63:12, 70:19, 144:11, 148:2, 148:17, 150:17
approved [8]-16:13, 39:21, 42:9, 88:8, 88:14, 91:13, 134:13, 146:11
approving [2]-90:7, 151:12
Arch [1] - 4:5
area [14] - 6:8, 6:9,
11:8, 21:8, 24:16,
71:11, 95:5, 105:4,
123:9, 123:10,
141:2, 150:2,
151:21, 152:2
areas [2]-118:14, 123:5
arise [1] - 127:20
arrange [1] - 138:21
arrangement [1] -
86:3
arrangements [2] -
86:4, 100:20
arrived [1] - 112:12
arriving [1] - 112:16
Ash [7] - 2:2, 5:15,
6:2, 7:20, 13:16,
93:6
aside [1] - 140:19
aspects [3] - 67:5,
97:16, 98:10
aspire [1] - 103:2
assets [2]-94:3, 94:6
assigned [1] - 10:17
Associate [1] - 4:21
associated [1] - 11:10
Associates [2] -
45:21, 46:2
Association [2] -
139:9, 139:21
assume [7]-43:19,
51:15, 60:14, 97:5,
108:3, 125:12
assumed [1] - 105:15 assuming [4]-29:12,
40:13, 150:11,
151:17
assure [2] - 106:19, 145:6
Athletic [1]-12:1
attempting [1] - 84:19
attended [1] - 40:2 attention [2]-17:4, 28:18
ATTORNEY [22] -
96:11, 100:6,
101:15, 113:18, 117:9, 117:13, 117:17, 118:1, 118:10, 118:11, 119:21, 122:2, 129:5, 129:11, 132:9, 132:15, 132:21, 133:4, 133:18, 144:17, 146:9, 146:15
Attorney [7] - 119:3,
121:3, 123:6, 126:13, 126:18, 133:5, 141:14 attorney [3]-83:3,
93:4, 118:11
attorneys [2] - 35:7,

98:12
attributable [1] - 70:5
Audience [1] - 118:5
audience [2] - 84:5, 139:6
audiotape [1] - 93:19
audit [2] - 33:2, 35:13
August [5] - 70:15,
72:10, 76:4, 154:9, 155:9
authorities [2]-27:11, 27:16
authority [2] - 18:12, 46:14
automatically [1] -
55:18
available [3] - 85:1,
100:1, 122:14
Ave [1] - 123:11
aware [5] - 34:17,
39:7, 48:12, 69:12, 142:18
aye [34] - 13:21, 14:2, 14:10, 14:12, 14:20,
15:1, 15:9, 15:11,
15:19, 15:21, 16:9, 16:10, 16:11, 19:7,
19:8, 19:9, 26:12,
26:14, 61:1, 61:3,
77:20, 77:21, 78:1,
91:8, 91:9, 91:10,
145:18, 145:20,
147:9, 147:11,
152:19, 152:21,
156:19, 156:20
Aye [12]-14:1, 14:11,
14:21, 15:10, 15:20,
26:13, 61:2, 145:19,
147:10, 147:12,
152:20, 156:21

## B

backfired [1] - 70:2
bad [1] - 56:4
Bank [4]-94:1, 96:1,
134:12, 144:7
bank [2]-96:2, 135:7
bar [8] - 37:19, 73:10,
99:17, 99:20, 100:2,
100:11, 102:2,
137:16
Bar [2] - 139:18
based [9]-10:3, 13:4,
55:21, 56:4, 57:10,
74:18, 84:10, 90:8,
119:2
basement [5] -
108:15, 108:17,
112:4, 112:5, 123:17
Basement [2]-1:13,
3:15
basis [4]-7:17, 34:4,

106:18, 122:12
Beacon [1] - 28:7
become [1] - 139:20
becomes [1] - 59:7
bed [1] - 67:11
beer [3]-23:10,
96:19, 114:1
begin [1]-6:1
beginning [6] - 28:13,
67:21, 115:15,
126:17, 145:8,
151:19
behalf [3]-118:13,
126:6, 139:12
behind [5] - 9:9,
10:10, 44:2, 107:18,
110:19
belatedly [1]-61:6
Bellucci [2]-45:21,
46:2
belly [1] - 68:12
belongs [1] - 106:2
below [2] - 92:17,
93:19
beneath [1] - 43:18
BENSON [4] - 118:10,
118:11, 119:21,
133:4
Benson [6] - 123:6,
126:12, 126:13,
141:7, 141:14, 146:1
Berkowitz [4] - 36:4,
44:7, 44:9, 58:6
berkowitz [1] - 44:8
beside [1] - 36:9
better [3]-119:13,
127:19, 131:1
between [7] - 22:16,
66:20, 67:18,
104:10, 110:7,
139:14, 139:15
Beverage [1] - 39:17
beverage [2] - 38:4, 111:12
beverages [7]-20:9,
26:21, 65:6, 92:7,
93:17, 99:13, 100:4
beyond [1]-130:18
big ${ }_{[1]}-72: 11$
bill [1] - 57:20
bins [3]-106:18,
113:7, 137:9
Bistro [3]-92:6,
102:6, 115:21
bit [10] - 68:2, 76:2,
101:4, 104:8,
104:10, 122:4,
122:8, 124:14,
143:6, 150:2
blame [2]-41:9, 127:14
blood [2] - 73:16,
158:7

## boarder [1]-21:5

bottle [4]-28:1, 28:2, 37:14, 37:15
bottles [7]-27:21,
37:18, 37:19, 37:20, 38:2, 50:4
bought [4]-30:2, 51:20, 79:9, 90:3
Bowden [6]-108:21, 110:2, 111:1, 118:15, 120:6, 128:1
box [1] - 108:2
boxes [1] - 100:9
Brattle [4]-4:6, 5:15, 13:17
bread [3]-108:1, 108:2, 108:5
breakfast $[7]$ - 115:2, 115:5, 115:12, 115:15, 115:18, 116:17, 117:2
breaks [1] - 119:17
brick [1]-21:4
brief [1] - 83:4
bring $[7]-6: 17,9: 13$, 10:20, 66:16, 76:18, 103:6, 153:13
bringing [2]-128:8, 140:17
Brothers [1]-109:2
brought [2] - 43:1, 154:3
buildings [2]-11:9,
107:1
built [1]-123:15
burden [2]-87:6,
134:19
Burger [3]-2:11,
17:20, 18:8
burrow [1] - 106:11
Business [2]-139:9, 139:21
business [89]-24:11, 25:3, 30:2, 30:11, 31:15, 32:1, 32:4, 32:6, 32:14, 33:15, $33: 18,35: 7,37: 1$, 39:4, 39:5, 39:10, 41:3, 45:17, 49:8, 49:10, 51:12, 57:9, 59:16, 60:1, 60:11, 65:4, 65:18, 67:9, 67:13, 72:15, 76:12, 76:15, 77:1, 77:3, 77:8, 78:15, 78:20, 79:1, 79:7, 79:20, 80:1, 80:10, 80:12, 81:21, 85:10, 86:13, 88:18, 89:6, 89:17, 89:19, 90:19, 91:16, 92:6, 92:10, 98:6, 98:7, 98:10, 98:14, 101:9, 101:12, 103:18, 104:12,

109:12, 110:15, 110:18, 111:14, 113:4, 114:16, 115:5, 116:2, 116:16, 121:10, 121:11, 121:20, 128:20, 131:1, 131:4, 131:14, 132:20, 135:18, 141:1, 143:18, 147:13, 148:14, 149:17, 150:12, 156:14
business-wise [1] 67:9 businesses [1] 38:17
busy [1]-69:10
buyer [1] - 87:17
buying [1] - 102:12
BY [1] - 158:20
C

C-A-L-L-A-H-A-N [1] 28:11
Cab [3]-81:8, 81:11, 82:8
cabs [1] - 87:10
Cadillac [1] - 79:12
cafe [5] - 66:16, 102:8, 112:19, 115:10, 115:21
Cafe [2]-2:15, 65:4
Café [5]-2:17, 92:6,
93:14, 94:7, 101:19
calculated [1] - 84:15
Callahan [13]-26:20,
28:8, 28:10, 30:15,
32:1, 33:8, 36:9,
36:15, 41:6, 41:19,
44:16, 50:4, 53:16
CALLAHAN [6] -
28:10, 33:9, 33:12,
44:19, 50:6, 57:1
CAMBRIDGE [1]-1:2
Cambridge [24]-1:13,
8:9, 24:12, 73:4, 81:18, 82:3, 82:13, 82:14, 86:18, 89:18, 94:1, 96:1, 99:9, 100:19, 103:4, 105:2, 134:11, 136:5, 139:17, 140:5, 140:6, 144:7, 150:1, 152:12
Cambridge's ${ }_{[1]}$ -
96:5
campus [1] - 4:17
Canadian [2] - 38:3
candid [1] - 52:12
capacity [4]-12:18, 13:3, 92:14, 138:13

CAPTURING [1] - 1:20
cardboard [1] - 106:3
cards [1]-25:11
care [1] - 17:4
careful [2] - 58:20, 107:20
carefully [1] - 159:3
carried [1]-114:21
cart [1] - 150:16
Casablanca [7] -
66:17, 71:21, 72:18,
72:19, 72:21, 73:6,
73:12
Casbah [3]-65:4,
65:19, 75:9
cases [1] - 110:11
catch [1]-17:8
catch-up [1] - 17:8
CC [1]-80:16
CCE [5] - 81:5, 81:6,
81:14, 81:21, 85:8
cell $[3]-3: 4,112: 13$, 113:12
center [1]-102:9
Center [4]-6:12, 12:1, 140:5
Central [4]-24:12,
102:8, 104:9, 115:10
certainly [10]-17:13,
45:6, 109:12,
109:17, 110:15,
130:16, 132:10,
133:1, 134:1, 135:18
certainty [1] - 90:11
certificate [5] - 31:10,
34:3, 34:8, 37:9,
57:19
CERTIFICATION ${ }_{[1]}$ 158:19
Certified [2] - 158:4,
158:16
certify [2]-158:6, 158:9
CERTIFYING [1] 158:21
cetera [2]-106:19, 116:19
Chair [1] - 148:6
chair ${ }_{[1]}$ - 136:2
Chairman [2]-1:5, 3:16
chairman [2]-118:11, 133:5
chairs [1]-21:4
challenges [1] - 110:5
challenging [1] 134:8
chance [2] - 42:18, 74:17
change [18]-6:10,
6:16, 11:4, 12:18,
27:11, 39:19, 46:6,
49:17, 53:1, 54:9,

63:13, 64:17, 72:8,
91:15, 101:10,
114:20, 139:10,
159:7
Change/Correction
[1] - 159:11
changed [12]-10:19,
28:19, 34:6, 44:1, 47:12, 47:13, 57:7, 66:3, 66:4, 106:18, 128:13, 153:13
changes [12]-9:21, 11:14, 31:3, 31:5, 31:13, 37:9, 95:19, 105:14, 116:16,
153:5, 153:11, 159:4
changes/corrections
[2]-159:6, 159:9
changing $[1]$ - 9:3
CHANTLER [19] -
20:19, 20:20, 21:3,
21:10, 21:15, 21:19,
22:1, 22:6, 22:12,
22:15, 23:1, 23:4, 23:7, 23:20, 24:7, 24:14, 25:12, 26:8, 26:17
Chantler [1]-20:19
Chapter [3]-27:7,
27:12, 27:14
chapter [5]-27:16,
27:18, 28:4, 46:13, 46:16
charge $[7]-8: 13,9: 8$,
9:15, 10:20, 11:2, 11:17, 12:4
charges [1]-46:11
charging [3]-7:10,
11:12, 84:12
CHARLES [59]-28:5,
28:12, 28:17, 32:2,
32:11, 33:7, 33:14,
33:21, 35:10, 36:11,
36:14, 40:7, 40:10,
40:16, 41:4, 41:7,
41:20, 42:3, 42:7,
42:14, 42:17, 43:9,
44:8, 45:4, 45:18,
46:21, 49:5, 49:9,
49:14, 50:3, 50:10,
50:15, 51:15, 52:17,
53:4, 53:12, 53:17,
53:20, 54:7, 54:10,
54:13, 56:9, 56:16,
56:20, 57:20, 58:3,
58:18, 59:4, 59:14,
59:17, 60:3, 60:8,
60:16, 61:17, 62:18,
63:8, 63:16, 64:6,
64:19
Charles [1]-28:5
Charlie [3] - 104:17,
105:20, 109:1
check [2] - 45:6, 116:7
checked [4]-22:7,
47:5, 83:12, 99:2
checking [1]-22:9
Chef [1]-119:4
chef [10]-94:20, 95:4,
95:5, 95:7, 95:9,
96:6, 96:17, 97:11,
97:12, 119:6
chef-owned-
operator [1]-96:6
Chez [4]-103:19,
103:20, 109:3,
139:18
Chief [6]-1:6, 3:17,
76:20, 77:5, 148:7,
156:10
choose [1] - 116:12
Christopher [3] -
104:17, 105:20,
109:1
Christopher's [1] -
105:2
Chronkite [1]-6:11
chronologically [1] 28:16
chronology [1]-29:3
chunks [1]-153:16
circumstance [1] -
44:11
circumstances [4] -
71:3, 74:13, 90:6,
91:21
cited [2] - 122:6
city $[9]-22: 5,74: 14$,
107:17, 109:5,
124:1, 126:3, 126:4,
142:19, 148:12
CITY ${ }_{[1]}-1: 2$
City $[8]-25: 15,73: 4$,
99:9, 100:19,
114:11, 149:7,
149:8, 151:2
City's [2] - 83:3,
131:12
claim [1] - 46:12
claiming ${ }_{[1]}$ - 81:11
clarification [1] -
143:16
clarify [1] - 84:6
class [1]-140:4
clean [4] - 40:1, 42:19,
111:13, 113:6
cleaning ${ }_{[1]}$ - 137:13
clear $[7]-3: 9,31: 20$,
44:3, 57:17, 63:9,
121:9, 141:15
cleared [2]-33:3,
35:14
clearly [2]-136:21,
140:7
clientele [1] - 102:3
close [3] - 38:15, 74:1, 140:11

4, -年



closed [1] - 73:17
closer [5] - 21:11
21:13, 21:14, 21:15, 106:12
closing [2]-58:14,
65:9
Club [2] - 38:3
CMR [2] - 27:18, 46:16
Co [1]-144:4
Co-owner [1] - 144:4
coffee [2] - 104:16,
125:6
cold [1] - 26:10
collecting [4] - 89:1,
89:2, 128:7, 128:8
collection [3] - 120:4,
128:1, 128:9
College [7]-2:2, 2:4,
2:5, 2:7, 2:8, 2:10,
4:4
combine [1] - 12:7
comfortable [1] -
71:19
Commencement [1] 149:5
commented [1] -
146:7
comments [5] -
117:21, 142:9,
144:8, 146:2, 156:11
commercial [1] -
110:8
COMMISSION [1] -
1:4
Commissioner [3] -
1:6, 3:18, 148:5
Commissioners [3] -
3:16, 70:20, 155:1
commissioners [1] -
121:2
commit [1] - 138:4
commitment [1] - 96:1
committed [3] -
110:16, 122:10,
133:1
Common [4]-8:9,
105:2, 139:17, 141:3
common [7]-18:1,
20:11, 25:19,
102:15, 103:11,
106:1, 145:4
Commonwealth [2]-
34:2, 83:17
COMMONWEALTH
[2]-1:1, 158:2
communication [4]-
121:12, 127:13,
141:18, 141:19
community [6] -
103:6, 105:3,
105:17, 110:16,
115:16, 125:5
companies [1] - 89:8 competition [1] -

| $24: 21$ |
| :---: |
| complaint [2]-76:18, |
| $116: 19$ |
| complaints [9]-55:5, |
| $69: 1,76: 17,122 \cdot 6$ |

69:1, 76:17, 122:6,
138:8, 138:9,
138:11, 143:4, 143:7
complementary [1] -
99:13
complete [1] - 138:19
completed [1] -
100:16
completely [2] -
35:14, 152:2
completing [1] - 159:8
compliance [1] - 7:7
complicated [2] -
23:8, 23:12
complications [3] -
23:15, 23:16, 70:4
complied [1] - 129:7
comports [1] - 131:11
conceivably [2] -
150:21, 151:6
conceive [1] - 24:3
concept [4]-72:13,
94:15, 99:12, 103:8
concern [9]-69:19,
113:13, 118:19,
122:17, 122:18,
123:5, 126:4,
137:18, 143:2
concerned [6] - 85:6,
85:8, 89:14, 126:1,
126:8, 129:1
concerning [2] -
39:18, 97:2
concerns [15] - 59:2,
76:8, 90:9, 105:8,
112:18, 113:3,
118:16, 118:17,
119:14, 121:6,
121:8, 122:16,
126:3, 127:20,
142:10
conciliation [1] -
146:3
conclusion [1] - 159:9
Concord [1] - 18:2
condition [2] - 30:5,
31:11
conducive [1] - 96:20
conduct [1] - 32:14
conducted [1] - 28:21
Conference [2]-1:13, 3:15
confirm [1]-64:2
conflict [1] - 131:3
confused [1] - 83:16
Connolly [1] - 100:18
consequence [1] -
113:10
consider [5] - 39:8,
71:1, 116:18, 141:2,
copy [4] - 64:7, 64:18,
135:20, 136:6
CORI ${ }_{[1]}-83: 12$
Corp [1] - 2:11
corporate [8]-29:21,
37:8, 47:7, 51:16,
55:20, 62:2, 63:10,
63:12
corporation [13] -
28:20, 29:18, 31:9,
34:5, 35:4, 35:9,
35:11, 40:13, 41:21,
47:16, 48:18, $94: 9$
Corporation [3] -
2:14, 17:21, 26:20
corporations [1] 35:1
correction [1] - 159:6
corrections [2] -
148:3, 159:4
corresponds [1] 6:15
cosmetic [1] - 95:16
council [1] - 22:5
Council [1] - 25:15
councillor's [1] 148:12
Counsel [1] - 142:8
counsel [3] - 120:21,
122:1, 127:1
count [1] - 16:14
counts) [1] - 28:4
couple [4] - 33:2,
88:9, 133:11, 133:12
course [6] - 100:17,
100:20, 106:8,
125:8, 130:21,
134:18
COURT [1] - 142:14
covered [1] - 10:6
coverings [1] - 95:17
Craigy [1] - 102:21
crazy [1] - 47:3
create [3]-66:15,
72:13, 96:20
created [3] - 6:7,
112:15, 133:19
creating [2]-110:17,
133:16
credits [1] - 38:20
CREMENS [60] - 28:5,
28:6, 28:12, 28:17,
32:2, 32:11, 33:7,
33:14, 33:21, 35:10, 36:11, 36:14, 40:7, 40:10, 40:16, 41:4, 41:7, 41:20, 42:3,
42:7, 42:14, 42:17, 43:9, 44:8, 45:4,
45:18, 46:21, 49:5, 49:9, 49:14, 50:3,
50:10, 50:15, 51:15,
52:17, 53:4, 53:12,
53:17, 53:20, 54:7,

54:10, 54:13, 56:9,
56:16, 56:20, 57:20,
$58: 3,58: 18,59: 4$,
59:14, 59:17, 60:3,
60:8, 60:16, 61:17,
62:18, 63:8, 63:16,
64:6, 64:19
Cremens [3]-28:6,
45:2, 57:14
Cremens' [1] - 57:10
criminal [1] - 39:11
crossing [1] - 149:7
crowd [4] - 67:9, 69:6,
100:11, 115:15
culinary [1] - 102:10
curb [4]-21:12,
21:14, 21:15, 128:10
current [9]-18:3,
49:2, 65:8, 90:10,
93:13, 95:14, 101:6, 124:17, 135:2
customer [1] - 38:12
customers [1] - 80:14
Cutner [1] - 102:17

## D

D-U-N-K-L-E-S-S [1] -
93:4
d/b/a [1] - 27:5
dad [1] - 46:2
Dan [5] - 29:4, 103:12,
109:18, 127:7,
127:14
Dan's [1]-133:9
dancers [1]-68:13
DANIEL [16] - 101:12,
101:17, 102:7,
104:4, 104:21,
105:10, 105:15,
107:15, 112:8,
114:4, 114:18,
115:9, 115:14,
116:20, 124:18,
146:18
Daniel [2]-93:12,
102:16
dating [1] - 118:20
day-to-day [2] - 35:15, 51:12
days [1]-72:14
deal [6]-75:19, 97:13,
131:9, 138:9,
140:14, 143:12
dealing [1] - 46:5
dealt [1] - 142:20
death [1] - 53:6
debits [1] - 38:20
decade [1] - 141:9
deceased [3]-43:11, 43:21, 59:3
decides [3] - 117:2,
124:21, 142:1


62:1, 90:11, 105:18
example [2]-101:11, 103:1
except [2] - 37:8, 123:19
exception [1] - 108:1
excuse [1] - 142:14
Executive [2] - 1:9, 147:8
executive [6] - 94:21,
95:7, 95:9, 96:7,
96:16, 97:11
exemption [1] - 19:18
existence [1] - 35:2
existing $[18]-5: 8$,
5:11, 6:17, 8:20, 9:2,
9:12, 10:14, 10:15,
11:10, 12:8, 13:16,
15:3, 16:3, 35:4,
101:3, 114:21,
122:5, 126:2
exists [2] - 106:16, 153:5
exit [2] - 111:18, 137:4 expect [7]-26:7,
38:13, 63:6, 103:14, 138:3, 142:5, 144:21
expectation [2] -96:4, 115:1
expected [1] - 26:5
expecting [3]-99:1,
130:15, 156:2
expense [1]-135:5
experiences [1] -
97:18
Expires [1] - 158:17
explain [2]-51:13, 88:12
explained [2] - 50:4, 50:6
explanation [3] -
18:19, 20:4, 47:18
explore [4] - 136:10,
148:20, 152:7,
152:12
expressed [2] - 90:10,
105:17
extend [1] - 75:9
extended [1] - 113:8
extensive [3] - 95:3,
95:10, 99:8
exterior [1] - 137:13
external [1] - 107:6 extra [4]-58:20,
67:18, 107:20, 119:5
extreme [1] - 131:3
extremely [1] - 120:11
eye [1]-119:5
Eyob [3]-2:16, 78:9, 78:16
EYOB [20]-78:16,
78:17, 78:21, 79:10, $79: 15,80: 4,80: 11$,

| 80:15, 81:2, 81:5, |
| :---: |
| $81: 13,82: 4,85: 11$, |
| $85: 19,86: 6,86: 20$ |
| $88: 19,89: 5,89: 10$ |
| $92: 3$ |
| eYOB [3] - 79:12 |
| $81: 7,82: 1$ |

fifths [1] - 37:19
figure [3]-77:9,
80:11, 127:19
file [7]-17:5, 34:3,
41:10, 42:10, 52:7,
58:12
filed [12] - 31:11,
32:20, 32:21, 34:7, 34:8, 35:11, 37:10,
42:8, 52:4, 52:5, 52:8, 135:21
files [2] - 35:8, 35:10
filing [2] - 41:15,
64:17
fill [1] - 37:20
filled [1] - 106:13
final [1]-11:18
finalization [1] - 60:1
finalized [2] - 58:2, 58:3
finances [1] - 94:2
financial [1] - 134:19
financing [1] - 96:2
findings [1] - 151:4
fine [4]-22:8, 32:15,
94:18, 154:2
fire [4]-3:7, 22:6,
34:18, 140:15
Fire [4]-1:6, 111:6,

113:19, 148:7
firm [2] - 93:5, 118:12
fit [1] - 39:14
five [9]-4:6, 5:16, 6:5,
$7: 14,12: 5,12: 8$,
13:17, 23:20, 86:9
fixture [1] - 95:18
flat [1] - 84:14
flavor [1] - 102:10
flexibility [2] - 85:3, 90:4
floor [3] - 95:16,
97:14, 100:18
focus [1] - 119:15
folks [1] - 127:18
follow [2]-20:3, 148:19
follow-up [1] - 20:3
following [3] - 27:6,
75:10, 137:1
follows [1] - 137:4
foods [1] - 102:9
forced [2] - 72:5,
135:14
forces [2]-133:6, 133:7
forcing [2] - 135:11,
135:16
FOREGOING [1] 158:19
Forest [1] - 101:19
forever [3]-36:16, 38:7, 48:10
forgotten [1] - 83:19

111:4, 129:6, 147:1
fiduciary [1] - 29:16
family
32.13, 36.15,
ar [4]-103:9, 104:19,
124:2, 140:10
fare 1
fault [2]-133:8, 133:9
favor 16 - $13: 20$, 14:9, 14:20, 15:8, 26:11, 60:21, 77:19,

156:18
(14)-7:11,8:12
9.8, 9:15, 10:3, 10:6 $11: 12,11: 17,12: 4$

13:4, 84:14
fee-based [2]-10:3,
feelings [1] - 146:3
fees [4]-17:17, 55:2, 134:17, 135:7
fellow [1] - 97:1
Fellows [8] - 2:2, 2:3, , 2:8, 2:9
fencing [1] - 137:14
festival [1] - 48:9
few [5] - 31:2, 102:20,

61:10, 64:13
faculty [2]-7.10, 7.15
failure [1] - 27:8
Failure [1]-27:10
form [3]-45:12, 75:6, 159:4
formal [1]-91:2
formerly [1] - 58:9
forth [2]-38:1, 158:10
fortunately [1] - 39:1
forward [8]-44:4,
45:2, 98:11, 115:1,
121:13, 138:6,
139:4, 146:4
four [7]-4:6, 5:16,
6:3, 6:4, 6:7, 13:17, 128:14
four-hour [1] - 128:14
fourth [1] - 16:15
Fourth [2] - 120:20, 126:20
frame [1]-63:5
framed [3]-10:10,
11:9, 43:10
Frances [2]-29:6, 35:21
Frank [1] - 100:18
frankly [2] - 60:8, 67:11
free $[3]-9: 6,13: 4$, 90:19
French [1] - 102:11
frequently [1] - 105:7
fresh [1]-73:16
Friday [8]-22:18,
67:7, 68:7, 72:20,
126:19, 129:12,
129:19, 134:3
Fridays [2]-65:9,
75:11
friend [1] - 36:15
friendly [1] - 24:17
friends [2]-24:19, 79:4
frontage [1] - 104:7
frustration [1] - 74:6
fully [2]-89:15, 141:9
function [1] - 148:19
functions [3]-26:6,
26:9, 99:3
fundamental [1] - 44:2
funds [1]-134:12
future [3] - 79:18,
80:6, 90:12
G
gallon [1] - 37:18
gallons [3] - 38:7,
38:9, 62:4
garage [5] - 8:15,
8:18, 9:16, 10:2,
107:13
garbage [9] - 106:17,
120:4, 120:5, 120:7,
126:8, 126:9,
128:11, 137:9,
128:11, 137:9,

140:12
Garden [5] - 2:4, 5:6, 8:8, 14:5, 110:7
GARDNER [248] - 4:8,
5:14, 5:20, 6:19, 7:9, $7: 18,8: 5,9: 5,10: 2$, 10:5, 11:3, 12:17, 12:21, 13:7, 13:10, 13:19, 14:3, 14:8,
$14: 13,14: 18,15: 2$,
15:7, 15:12, 15:17,
16:1, 16:7, 16:12,
$16: 18,17: 3,17: 16$,
18:9, 18:15, 19:5,
19:10, 19:20, 20:2,
20:15, 21:1, 21:7,
21:11, 21:16, 21:20,
22:10, 22:14, 22:20,
23:2, 23:5, 23:17,
24:1, 24:4, 24:9,
25:4, 25:7, 25:13,
25:18, 26:4, 26:11,
26:15, 28:15, 31:19,
32:7, 33:5, 33:10,
33:19, 35:8, 36:10,
40:4, 40:8, 40:11,
40:18, 41:5, 41:12,
42:1, 42:5, 42:12,
42:15, 43:7, 44:7,
44:15, 45:1, 46:4,
48:21, 49:7, 49:12,
50:12, 51:3, 51:9,
52:14, 52:21, 53:5,
53:13, 53:18, 54:4,
55:4, 55:7, 55:13,
56:2, 56:7, 56:21,
57:2, 57:4, 58:15,
59:11, 59:15, 59:18,
60:11, 60:19, 61:4,
62:11, 63:1, 63:11,
63:19, 64:15, 64:21,
65:13, 65:17, 66:1,
66:10, 68:10, 68:16,
68:19, 69:1, 69:16,
$70: 11,70: 15,70: 18$,
72:17, 74:5, 74:9,
75:5, 75:12, 77:10,
77:13, 77:18, 78:2,
78:12, 78:18, 79:8,
79:11, 79:13, 79:20,
80:8, 80:13, 80:20,
81:3, 81:6, 81:10,
81:14, 81:17, 81:20,
82:2, 82:6, 83:14,
83:18, 84:3, 84:17,
85:16, 85:21, 86:14,
86:21, 87:11, 87:16,
87:19, 88:8, 88:11,
88:16, 89:3, 89:11,
89:13, 91:1, 91:7,
91:11, 92:19, 96:9,
96:12, 97:4, 97:21,
98:3, 98:19, 101:1,
102:4, 103:13,
$\qquad$
$\qquad$
-
$\square$

$124: 20$
incur $[2]-134: 17$,
135:5
independent $[1]-96: 6$
indicate [1] - 90:16
indicated [1] - 55:12
indicating) [1] 147:20
indirect [1]-27:9
individual [1] - 151:5
individually [1] - 4:14
indoctrination [1] -
140:1
industrial [1] - 71:10
industry [1] - 87:7
informational [2]-
27:4, 63:14
informed [1] - 129:19
inherent [1] - 140:13
inherited [1] - 43:5
initial [2] - 6:8, 112:16
initiative [1] - 142:4
inquiring [1] - 55:16
inside [3] - 22:13,
23:1, 92:15
inspectional [1] 106:10
Inspectional [2] -
30:7, 106:15
inspector [1]-22:7
installation [1] -
137:16
instructions [1] -
159:10
insurance [1]-98:13
intend [1] - 128:20
intended [1] - 32:18
intending [1] - 94:18
intends [1] - 94:16
intent [2]-62:9
intention [4]-34:13,
72:16, 145:7, 150:8
intentional [3] - 37:3,
40:3, 51:20
intentionally [3] -
48:4, 48:13, 56:8
interaction [1] - 97:15
interested [4] -
129:21, 151:17,
151:18, 158:8
interesting [1] 149:19
interests [1] - 145:11
interfere [1] - 39:13
interject [1] - 112:9
interpretation [2] -
46:20, 70:1
interrupted [1] - 33:20
interviewing [1] -
99:16
intoxicated [1] - 99:2
inventory [2]-7:1, 7:2
investigate [1] -
$138: 13$
investigation [2] -
$28: 21,47: 1$

28:21, 47:1
investigator [3] - 29:1,
43:14, 50:1
investigators [1] -
136:10
invitation [1] - 125:4
invite [3] - 104:13,
114:8, 151:13
invited [1] - 112:19
involvement [3] -
49:8, 49:9, 51:13
ISD [1] - 122:7
issues [40]-24:1,
39:12, 39:18, 47:8,
55:4, 69:2, 69:14,
71:4, 74:15, 83:8,
105:8, 106:7,
109:17, 110:1,
113:21, 120:2,
121:5, 121:18,
122:3, 123:3, 127:6,
127:10, 127:11,
129:2, 130:9, 131:6,
131:7, 131:10,
132:12, 132:17,
132:20, 136:11,
137:3, 138:5,
138:18, 142:18,
142:21, 143:10
issuing [1] - 87:2
Italian [3] - 94:19,
103:7, 103:8
item [1] - 63:13
items [1] - 4:12
iterations [1] - 144:2
itself [1] - 102:18

|  |
| :---: |
| $\mathbf{J}$ |

Jack [2] - 102:16,
103:12
JAMIE [18] - 20:19,
21:3, 21:10, 21:15,
21:19, 22:1, 22:6,
22:12, 22:15, 23:1,
23:4, 23:7, 23:20,
24:7, 24:14, 25:12,
26:8, 26:17
Jamie [1] - 20:19
January [1] - 78:6
JENNIFER [17] - 4:16,
5:17, 6:1, 7:13, 8:1, 8:7, 9:1, 9:7, 10:4, 10:8, 11:5, 12:14, 12:20, 13:5, 16:16,
16:20, 17:14
Jennifer [1] - 4:16
jeopardize [4]-71:15, 72:2, 72:3, 74:16
jeopardy [1] - 75:1
Jewish [1] - 154:15

JILLSON [2] - 139:7,
140:19
Jillson [2] - 139:8, 146:7
JIM [4]-4:20, 6:21,
13:6, 17:1
$\operatorname{Jim}[1]-4: 20$
jobs [2]-87:10, 135:2
Joey [4] - 26:20, 27:5,
29:10, 48:12
JOHN [1] - 17:15
Johnson's [1] -
102:20
join [2] - 81:8, 103:5
JR [3] - 51:1, 51:8,
55:15
Judith [3] - 48:18,
49:4, 51:10
juke [1] - 100:8
jump [1] - 70:6
June [6] - 17:20,
116:5, 126:16,
129:9, 147:16, 148:2
Junior [4] - 30:15,
33:16, 36:8, 51:4
Junior's [1] - 45:20
jurisdictions [1] -
148:21

| $\mathbf{K}$ |
| :---: |

keep [6] - 3:9, 61:10,
72:12, 90:16, 116:7,
119:4
Keep [1] - 54:16
$\operatorname{keg}_{[1]}$ - 108:16
kegs [1] - 108:15
kept [1] - 55:2
kindness [1] - 72:2
kinds [2] - 69:14,
98:14
King [2] - 2:11, 17:20
king [1] - 18:8
kitchen [7] - 68:7,
97:5, 97:11, 97:18,
98:1, 111:10, 123:16
knowing [3] - 41:14, 57:6, 74:13
knowledge [2] -
89:16, 158:11
known [2] - 34:15,
141:8
knows [5] - 50:21,
125:16, 136:8,
136:9, 136:14

| $\mathbf{L}$ |
| :---: |

lack [1] - 90:10
LAMPERT [1] - 17:15
landlord [2] - 45:19, 94:12
landscape [1] - 103:4
language [3] - 135:10,
135:15, 135:17
late [4] - 69:6, 76:15,
141:19, 143:6
law [3]-62:8, 93:4, 118:12
lawfully [1] - 89:18
Laws [3] - 27:7, 27:12, 27:14
lawyer [1] - 125:1
layout [5] -9:4, 9:21,
11:4, 95:14, 131:11
leaders [1] - 140:3
lease [4]-38:7, 94:10,
94:13, 131:8
least [13]-17:10,
41:16, 70:1, 70:18,
74:7, 90:7, 118:7,
119:18, 133:15,
151:6, 151:18,
152:3, 156:12
leave [1] - 73:10
leaves [3]-67:12,
124:19, 154:19
Lee [1] - 109:2
leery [1] - 71:3
legal [2] - 57:18, 86:16
legally [2] - 11:16,
59:19
letters [2]-111:4,
111:8
liability [1] - 29:13
licence [1] - 92:8
LICENSE [1] - 1:4
licensed $[8]-6: 4,6: 6$,
10:16, 27:19, 81:18,
82:2, 100:8, 114:19
licensee [1] - 143:11
licenses [5] - 4:13,
73:3, 87:2, 151:12,
151:18
Licensing [2] - 29:20,
34:16
licensing [4]-27:10,
27:16, 46:13, 94:7
licensure [1] - 131:2
life [4]-110:19, 120:8,
120:12, 129:2
light [1] - 71:5
limit [2] - 134:13,
134:14
limited [1] - 137:12
limiting [2] - 137:11,
151:18
Limo [4]-78:10, 80:16, 81:5, 81:7
limousine [1] - 79:5
lined [1] - 153:4
LINT [66] - 3:3, 3:11,
5:2, 17:19, 18:14,
19:12, 20:1, 20:6,
22:3, 24:2, 25:10,

25:16, 26:19, 45:14,

48:15, 49:4, 49:15,
55:3, 55:6, 55:16,
56:6, 63:7, 65:3,
66:9, 68:21, 69:3,
$70: 14,73: 20,74: 3$,
77:17, 78:9, 81:15,
81:19, 82:11, 83:17,
84:1, 84:7, 87:1,
87:13, 87:18, 88:6,
88:10, 88:13, 92:5,
136:1, 138:10,
141:6, 144:19,
147:1, 147:14,
147:19, 148:8,
149:11, 149:17,
150:7, 150:18,
153:7, 153:12,
153:21, 154:3,
154:10, 154:14,
154:17, 155:10,
155:17, 156:3
liquor [6] - 27:21,
28:1, 29:16, 30:11,
49:21, 96:10
list [1] - 62:19
listed [9]-36:1, 40:9,
41:5, 41:14, 44:17,
49:1, 51:14, 53:14,
62:14
,

<br>



,
,
$\qquad$



11
$\qquad$
$\qquad$
,

<br>$\square$

listen [1] - 125:21
listing [1] - 53:8
lists [2]-143:17,
143:18
litany [1] - 143:7
literally [1] - 153:8
live $[7]-68: 16,79: 15$,
79:21, 118:13,
120:6, 140:9, 140:11
livelihood [2]-71:16,
72:4
liveries [1] - 151:15
livery [10] - 78:10,
78:19, 79:1, 79:3,
82:20, 87:2, 88:17,
90:15, 91:20, 111:17
living [2] - 30:20,
30:21
LLC [6]-2:15, 2:17,
65:4, 92:6, 93:14,
94:7
loading [6] - 6:8, 7:21,
107:18, 137:7
Ioan [4]-94:2, 96:3,
134:18, 147:3
local [5] - 27:16,
46:13, 96:2, 102:10, 102:12
locate [1] - 138:15
located [2] - 5:19,
10:10
locating [1] - 137:13
location [7]-6:5,
70:7, 93:18, 94:16,


\author{

}





20.7.


| ```31:12, 42:8, 45:5, 52:6, 58:13, 79:16, 79:18, 80:2, 80:5, 80:7, 80:18, 82:12, 84:11, 129:12, 129:13, 129:16, 136:9, 144:15, 148:12 Officer [2] - 82:13, 87:3 officer [1]-29:17 officers/directors [3] - 27:3, 27:11, 39:20 offices [2] - 62:15, 82:3 OFFICIAL [1] - 1:20 often [5] - 29:14, 35:1, 37:4, 108:12 old [8] - 30:4, 45:21, 48:11, 123:14, 132:16, 132:20, 153:9 Oleander [1] - 103:3 omission [1] - 48:1 on-site [1] - 95:1 once [2]-58:11, 126:14 one-car [1]-8:15 ones [2] - 138:19, 155:20 ongoing [1] - 122:12 open [33]-4:5, 4:13, 5:5, 5:8, 5:10, 6:3, 8:10, 9:12, 9:13, 9:20, 10:9, 12:10, 14:4, 14:15, 15:4, 15:13, 16:3, 22:11, 73:14, 73:21, 79:16, 84:21, 106:20, 108:19, 108:21, 116:11, 116:12, 117:20, 125:4, 125:14, 125:15, 135:14, 152:2 open-ended [1] - 125:14 opened [1]-116:5 opening [3]-115:3, 116:10, 134:7 operate [9] - 18:6, 80:1, 86:2, 89:17, 94:18, 107:16, 109:14, 113:4, 128:20 operated [4]-94:20, 101:18, 102:19, 119:6 operating [8] - 18:3, 65:18, 65:20, 69:7, 82:19, 85:8, 94:3, 94:6 operational [2] - 123:7, 132:11 operations [1] - 151:3``` | $\begin{aligned} & \text { operator [2]-93:13, } \\ & \text { 96:6 } \\ & \text { opinion }[1]-60: 17 \\ & \text { opportunity }[8]- \\ & 67: 13,116: 7,119: 1, \\ & 121: 3,124: 17, \\ & 141: 5,147: 16,156: 7 \\ & \text { opposed }[11]-14: 13, \\ & 14: 19,16: 1,16: 12, \\ & \text { 19:10, 61:4, 78:2, } \\ & \text { 107:8, 145:21, } \\ & \text { 147:12, 153:1 } \\ & \text { option }[1]-88: 20 \\ & \text { orally }[1]-64: 1 \\ & \text { order }[5]-38: 13, \\ & 38: 14,85: 14,147: 4, \\ & 156: 15 \\ & \text { ordering }[1]-68: 5 \\ & \text { ordinance }[1]-138: 14 \\ & \text { organic }[1]-102: 9 \\ & \text { organization }[1]- \\ & 98: 20 \\ & \text { organize }[1]-126: 21 \\ & \text { organized }[3]-48: 19, \\ & 48: 21,128: 21 \\ & \text { oriented }[2]-102: 2, \\ & 102: 11 \\ & \text { originally }[2]-29: 5, \\ & 32: 18 \\ & \text { otherwise }[2]-9: 20, \\ & 132: 4 \\ & \text { Ottenberg }[1]-93: 5 \\ & \text { OTTENBERG }[1]- \\ & 93: 5 \\ & \text { ourselves }[1]-84: 20 \\ & \text { out-of-servicing }[1]- \\ & 127: 21 \\ & \text { outcome }[3]-83: 2, \\ & 84: 9,158: 8 \\ & \text { outdoor }[2]-20: 13, \\ & 25: 21 \\ & \text { outlined }[1]-120: 2 \\ & \text { outs }[1]-38: 20 \\ & \text { outside }[12]-23: 3, \\ & 23: 6,23: 15,107: 5, \\ & 112: 1,119: 8,119: 9, \\ & 119: 17,122: 4, \\ & 122: 8,124: 14, \\ & 130: 11 \\ & \text { outskirts }[1]-139: 17 \\ & \text { overlooked }[1]-146: 5 \\ & \text { own }[6]-79: 16,80: 18, \\ & 89: 6,109: 9,110: 4, \\ & 132: 7 \\ & \text { owned }[7]-29: 7,29: 8, \\ & 45: 19,94: 20,96: 6, \\ & 119: 6,123: 10 \\ & \text { owner }[18]-24: 16, \\ & 45: 17,65: 15,69: 5, \\ & 71: 4,72: 12,94: 10, \\ & 95: 1,96: 7,101: 6, \\ & 101: 7,102: 19, \\ & 123: 11,124: 17, \\ & \text { 135:18, 144:3, 144:4 } \end{aligned}$ |  | ```96:15 patio [2]-20:13, 25:21 patrons [2] - 99:2, 145:10 Paul [1] - 109:2 pay [3] - 7:16, 9:6, 10:18 pedaled [1] - 149:9 Pedicab [2]-151:12, 152:11 pedicabs [4]-148:9, 149:12, 149:15, 151:15 Pedicabs [1] - 149:5 pending [2]-61:15, 64:4 Pepper [1]-24:15 per [1]-18:7 percent [5] - 32:5, 36:6, 43:15, 59:16, 80:19 perfect [2] - 128:19, 129:3 perhaps [10]-4:13, 40:14, 46:15, 53:7, 74:9, 82:9, 119:17, 143:20, 146:4, 152:14 periodic [1]-7:11 permission [2] - 53:10, 93:21 permitted [2]-36:7, 58:5 Permitting [1]-27:19 perplexed [1]-51:10 personal [3]-85:6, 110:4, 112:13 personally \([3]-61: 18\), 90:7, 109:15 persons [3]-27:8, 33:15, 98:21 pertained [1] - 97:16 perturbed [1]-69:13 pest [1] - 106:13 petition [1]-59:6 ph.sp [3]-24:15, 104:18, 143:19 ph.sp) \({ }^{[1]}-44: 6\) phone [11]-3:4, 82:16, 112:13, 113:12, 113:16, 125:7, 125:9, 125:15, 125:21, 134:4, 154:6 pick [9]-85:12, 85:19, 86:17, 113:15, 116:12, 120:5, 120:8, 137:11, 140:12 pick-up [4]-120:5, 120:8, 137:11, 140:12 picked \({ }_{[2]}\) - 84:11,``` | 128:11 <br> picking [1] - 83:13 <br> piece [2]-32:6, $120: 10$ <br> pinball [1] - 100:8 <br> places [2]-7:10, <br> 151:2 <br> placing [1] - 137:9 <br> planner [1] - 4:17 <br> planning [1] - 30:8 <br> Planning [1] - 4:18 <br> plans [5] - 21:2, 21:21, 109:9, 116:21, <br> 122:21 <br> plants [1]-21:6 <br> Plaza [1] - 95:8 <br> PLEASE [1] - 159:7 <br> pleased [1]-45:10 <br> pleasure [2] - 16:19, <br> 74:11 <br> pledge [4]-93:21, 144:15, 146:11, $146: 12$ <br> plenty [1] - 134:1 <br> plow [1] - 113:5 <br> Plymouth [3] - 149:14, 150:4, 151:1 <br> Podowski [1] - 44:6 <br> pointing [1] - 149:8 <br> points [1] - 12:15 <br> pool [2]-7:14, 12:6 <br> Porter [4] - 104:10, <br> 105:3, 139:15, <br> 139:16 <br> portfolio [1] - 10:12 <br> position [6] - 37:5, 95:5, 126:21, <br> 128:16, 128:18, <br> 129:20 <br> positions [1] - 102:18 <br> positive [3]-104:16, <br> 104:19, 145:8 <br> possibility [2] - 116:8, 151:11 <br> possible [2] - 111:7, <br> 145:4 <br> possibly [3] - 52:13, <br> 121:16, 150:10 <br> postpone [1] - 134:16 <br> postponing [1] - <br> 129:21 <br> potential [3]-69:13, <br> 71:15, 151:20 <br> potentially [3] - <br> 111:15, 149:19, <br> 151:8 <br> pouring [1] - 37:14 <br> pr [1]-44:16 <br> practical [2]-123:13, 123:18 <br> practicality [1] - <br> 111:16 <br> practice [1] - 34:21 |
| :---: | :---: | :---: | :---: | :---: |

prearranged [1] -
87:15
precautionary [1] -
106:17
predecessor [2] -
07:5 76:10

67:5, 76:10
prefer [2]-25:2, 108:9
preferred [1] - 116:14
premise [2]-102:7, 109:21
premises [3]-29:1,
39:7, 95:2
prepare [1] - 19:11
prepared [11]-59:20,
70:21, 116:18,
132:1, 132:6,
133:11, 138:16,
138:21, 142:17,
151:7, 156:5
Prescott [4]-2:7, 5:8, 10:9, 15:4
presence [3]-98:16,
103:9, 119:19
present $[9]-61: 8$,
89:21, 90:18, 97:14,
97:17, 112:10,
145:6, 148:7, 155:15
presentation [2] -
61:9, 148:10
presently [1] - 34:9
preshift [1] - 97:13
president [2]-40:14,
48:17
President [8]-2:2,
2:3, 2:5, 2:6, 2:8,
2:9, 4:3, 5:4
presume [2]-29:10,
52:11
pretty [5] - $24: 7$,
24:17, 37:6, 71:10,
153:12
prevent ${ }_{[1]}-8: 3$
previous [2]-11:6,
72:11
previously [5] - 10:17,
10:18, 11:20, 12:4,
13:4
priced [2]-103:18, 103:19
prices [2]-103:15
primarily [3]-85:17,
97:10, 115:3
principal [1]-29:6
priority ${ }_{[1]}$ - 62:19
private [1]-120:21
privilege [1]-27:13 probate [5]-44:13, 59:5, 59:7, 60:4,
60:6
probated [1] - 43:8
problems [7]-66:6,
70:4, 77:8, 104:3,
125:2, 140:7
procedure [2]-159:2,

| $159: 8$ | $120: 8,120: 12,129: 2$ |
| :--- | :--- | procedures [1] - $\quad$ questionable [1] 126:2

PROCEEDINGS [1] 3:1
process [14] - 7:8,
43:13, 53:19, 84:19,
99:17, 124:13,
124:15, 126:10,
132:2, 132:5, 134:6,
150:21, 151:16,
151:19
productive [1] - 85:3
Professional [1] -
158:5
programming [1] -
6:11
Project [1] - 4:18
proper [5] - 27:14,
45:12, 97:1, 99:1, 154:5
properly [4] - 28:18,
35:6, 39:3
propose [1] - 9:13
proposed [2]-92:11, 152:14
Proposed [1] - 92:14
proposing [1] - 23:3
proprietors [2] -
104:6, 105:1
proprietorship [1] 47:17
prospective [1] -
101:7
proven [1] - 66:21
provide [4] - 64:12,
85:4, 96:2, 156:7
provided [2] - 55:19, 144:17
providers [1] - 98:15
Provincial [1] - 102:11
provision [1] - 27:18
provisions [2] - 28:4,
46:15
publish [1] - 151:7
pull [1] - 42:19
purchased [5] - 29:5,
31:1, 34:11, 56:19, 101:20
purchasers [1] - 58:16
purpose [8]-8:11,
10:13, 22:9, 38:10,
38:11, 48:4, 125:8
purposes [4] - 29:13,
29:21, 38:6, 51:16
pursue [1] - 126:10
pushing [1] - 134:14
putting [1] - 87:6

## Q

qualified [1] - 39:9
quality $[4]-110: 19$,

55:1, 56:13, 59:9,
60:5, 60:18, 61:3,
67:16, 71:2, 73:18,
74:12, 75:8, 75:14,
75:21, 77:21, 88:14,
89:7, 91:6, 91:9,
116:9, 140:16,
142:12, 142:16,
145:14, 145:20,
147:5, 147:11,
149:2, 149:20,
150:15, 152:20, 156:21
Reardon [2] - 1:6,
3:17
Reason [1] - 159:11
reason [7]-29:12,
34:5, 52:8, 114:8,
127:13, 143:14, 159:7
reasonable [3] -
72:15, 117:5, 145:2
reasons [4]-91:4,
131:14, 132:6, 134:9
reassess [1] - 76:21
receipt [1]-64:8
receive [2]-111:17, 125:7
received [5] - 120:17,
125:9, 126:14,
129:9, 136:6
receiving [3] - 123:13,
125:15, 125:21
recently [8] - $6: 6$,
11:11, 32:3, 33:1, 88:9, 95:6, 99:7,
99:9
receptacle [1] - 106:3
receptive [2]-110:16, 135:19
recollect [1]-41:11
recommendation [1] -
88:4
recommendations [1]

- 136:12
reconcile [1] - 7:8
RECORD [1] - 1:20
recycling [2] - 113:7, 137:9
red [1] - 153:4
red-lined [1] - 153:4
redefined [1] - 153:14
redundant [1] -
153:17
referrals [1]-81:1
referred [1] - 123:20
refilling [1] - 27:21
refinance [1] - 147:2
reflections [1]-24:10
reg [1] - 153:20
regards [1] - 82:18
regional [1]-94:19
Registered [1] - 158:5
regret [2]-90:13,

91:14
regs [3] - 153:21,
154:5, 155:3
regulate [1] - 148:17
regulated [1] - 82:21
regulation [1] - 150:16
regulations [3] -
149:3, 151:7, 152:14
related [4] - 36:13,
96:18, 120:7, 158:7
relations [1] - 98:13
relationship [1] -
143:13
relationships [2] -
104:5, 104:6
relatively [2] - 32:9,
66:5
released [1] - 135:8
relevance [1] - 41:16
reliance [1] - 89:20
reluctant [1] - 70:6
remaining [1] - 59:2
remedied [2] - 128:3,
128:4
remind [3]-23:17,
112:9, 113:9
removal [3]-105:6,
124:2, 124:5
removing [1] - 124:6
Rendezvous [1] -
102:21
Rene [1] - 28:10
Renee [1] - 26:20
renew [2]-55:18,
55:21
renewal [2]-55:17,
55:21
renewing [1] - 89:4
RENÉ [6] - 28:10,
33:9, 33:12, 44:19,
50:6, 57:1
René [1]-28:8
Reporter [3] - 158:5,
158:5, 158:16
REPORTER [2] -
142:14, 158:21
REPORTERS [1] -
1:19
represent [1]-64:6
representation [1] 51:5
representations [2] -
57:11, 90:8
representative [2] -
19:1, 100:11
represented [3] -
57:15, 102:2, 103:7
representing [1] -
93:7
REPRODUCTION [1] 158:20
reputation [1] - 96:5
request [1] - 127:2
requesting $[2]-58: 5$,
$150: 8$
require [3] - 62:8,
113:21, 132:13
required [2] - 8:2, 8:16
requirement [2] 19:18, 130:8
requirements [5] -
34:1, 114:10, 123:21, 129:8, 131:12
requires [1]-86:16
requiring [2] - 130:16, 132:3
rescheduling [1] 20:4
research [2]-43:20, 151:1
reservation [1] - 80:17
resident [1] - 19:19
residential [7]-9:11,
10:11, 10:17, 11:9,
11:11, 110:8, 110:10
residents [3]-120:6, 127:17, 129:1
resolve [1] - 125:2
resource [1] - 126:5
response [2]-13:14, 83:4
responsibilities [4] -
29:15, 29:19, 95:11, 97:10
responsibility [2] 130:18, 130:20
responsible [4] 18:18, 96:14, 96:21,
97:17
responsibly [1] 109:20
rest [2]-72:21, 148:16
restauranteur [1] 76:1
restauranteurs [1] 104:12
restaurants [4] - 98:9, 102:19, 107:2, 150:5
retained [1] - 120:21
retaining [1] - 135:6
retirement [1] - 30:9
return [2] - 134:4, 159:9
returns [1] - 32:20
Revenue [2] - 33:3,
35:13
review [11]-42:18,
64:3, 75:13, 117:14, 138:4, 144:15, 146:12, 147:16, 155:2, 155:13, 156:11
reviewed [3] - 21:21, 109:16, 147:8
ride [2] - 84:13, 86:17
rise [2]-88:12, 116:4
River [1] - 12:2
Riverside [1] - 11:8
rOBERT [1] - 19:8
ROBERT [39] - 7:19,
13:9, 14:1, 14:11, 14:21, 15:10, 15:20, 16:10, 19:4, 23:6, 24:3, 26:13, 56:18,
57:16, 58:1, 59:1, 61:2, 69:4, 70:16, 76:6, 77:12, 77:16, 78:1, 89:12, 90:21, 91:10, 93:1, 104:1, 142:11, 145:19, 147:10, 147:21, 148:4, 152:16, 152:21, 155:4, 156:7, 156:16, 156:20
Robert [3]-1:6, 3:18, 93:3
Rock [1] - 150:4 rodent [3]-105:8, 106:9, 106:10
rodeo [1] - 74:14 role [4] - 98:6, 98:9, 98:11, 99:13
Romano [3] - 48:18,
49:4, 51:11
room [4]-111:11, 111:13, 111:18, 127:19
Room [2] - 1:13, 3:15
rooms [1] - 19:17 rule [1] - 10:5
rules [8] - 86:1, 86:15,
86:19, 87:8, 89:16,
148:20, 153:9, 159:2
run [11]-30:1, 32:13,
34:19, 35:1, 35:18,
36:21, 39:2, 48:8,
73:11, 80:10
running [3] - 39:5,
69:12, 108:10
runs [1] - 85:18
RYAN [3] - 51:1, 51:8, 55:15
Ryan [16] - 30:15,
32:1, 33:16, 36:8, 41:18, 44:16, 45:19, 45:20, 48:17, 49:2, 51:4, 51:10, 53:15, 55:10, 55:12, 55:13
résumé [1] - $95: 4$

## S

safety [4] - 83:8, 85:7, 113:21, 114:11
sale [3]-57:21, 94:5, 96:14
sales [1] - 68:4

SAME [1] - 158:20
sample [2] - 143:17,
144:6
samples [1] - 152:13
SARAFIN [5] - 4:20,
4:21, 6:21, 13:6, 17:1
Sarafin [1] - 4:20
Sari [2] - 65:5, 65:11
SARI [15] - 65:11,
65:12, 65:19, 66:12,
67:19, 68:12, 68:18,
69:9, 70:10, 71:20,
74:1, 74:7, 75:20,
77:4, 78:7
sARI [2] - 65:15, 72:19
Saturday [8] - 18:5,
22:18, 67:7, 68:8,
72:20, 92:13,
114:15, 144:13
Saturdays [2] - 65:10,
75:11
Savings [4] - 94:1,
96:1, 134:12, 144:7
SBA [1] - 96:3
scene [1] - 112:12
schedule [2] - 18:20,
61:15
scheduled [3]-63:17,
70:13, 126:16
schedules [1] 109:16
scope [4] - 122:4, 122:8, 124:14, 130:12
seasonable [2] -
20:13, 25:21
seating [2]-20:12, 25:20
seats [6] - 20:12,
25:21, 56:21, 57:2,
92:15, 99:20
secondly [2] - 27:4,
129:11
secretary [2]-41:9, 129:17
Secretary [15] - 29:20,
31:11, 34:2, 37:10,
41:15, 42:8, 42:12,
42:16, 44:18, 45:5,
52:6, 52:7, 58:13,
62:14, 64:16
Section [6] - 27:7,
27:12, 27:15, 27:17, 27:20, 46:15
section [2] - 139:14, 139:15
security [1] - 94:1
seeing [6] - 13:14, 69:19, 87:3, 138:17, 145:17, 149:15
seeking [9]-8:19,
9:11, 9:19, 10:21, 93:16, 98:17, 100:9,

100:11, 150:18
seem [2] - 122:8, 143:8
sell [2]-31:21, 32:5
seller [1] - 87:17
send [5] - 18:16, 19:2,
64:7, 126:5, 150:8
senior [2]-4:17,
45:20
sense [5]-13:1,
102:17, 124:20,
128:19, 129:3
sensitive [4]-108:6,
109:3, 109:5, 135:4
sent [2] - 47:2, 119:3
sentiment [1] - 105:17
separate [4]-11:20,
13:11, 63:13, 138:20
September [6] -
39:18, 63:4, 63:18,
65:21, 152:8, 154:12
serially [1] - 4:15
serious [2] - 30:5,
83:8
seriously [1] - 60:5
seriousness [1] 125:8
served [1] - 99:3
service [19] - 22:21,
26:2, 79:3, 88:17,
96:19, 97:2, 97:8,
98:10, 98:14, 99:20,
100:1, 100:19,
102:17, 103:10,
106:13, 111:7,
111:14, 114:1,
137:11
Service [2]-90:12,
90:18
serviced [1] - 109:20
Services [2] - 30:8,
106:15
services [5] - 85:2,
99:11, 106:10,
109:13, 135:6
servicing [2] - 111:10,
127:21
serving [4] - 68:7,
73:7, 102:5, 116:14
set [5] - 35:7, 55:15,
100:12, 158:10,
158:12
seven [1] - 72:14
shaking [1] - 55:13
share [9]-29:7, 29:8,
36:2, 36:3, 50:13,
53:6, 59:12, 60:7,
76:8
shared [1] - 144:6
shares [1] - 59:13
sheer [1]-111:16
sheet [1] - 159:4
sheets [1] - 159:5
short [2] - 32:9, 67:12

Shorthand [2]-158:5,
158:16
shortly [2] - 66:6,
120:19
show [3]-47:1, 57:18,
67:10
showing [1] - 133:17
shown [2]-43:20,
125:19
shows [1]-5:18
shut ${ }_{[2]}$ - 54:16, 68:6
$\boldsymbol{\operatorname { s i g n }}[2]-56: 10,159: 8$
Signature [1]-159:21
signature ${ }_{[1]}-58: 16$
signed [3]-58:4,
58:6, 132:4
significant ${ }_{[1]}-36: 19$
signify [9]-19:6,
26:12, 60:21, 77:20, 91:8, 145:18, 147:9,
152:19, 156:19
signs [1] - 55:20
similar [3] - 99:11,
102:8, 137:8
simple [2]-54:1,
128:5
simply [4] - 90:15,
100:12, 122:12,
152:1
singers [1] - 68:13
single [1]-8:19
sirens [1] - 140:14
sister [2]-29:7, 59:12
sit [4] - 87:9, 115:17,
127:18, 129:3
site $[10]-6: 16,8: 17$,
9:8, 9:16, 9:19,
11:16, 95:1, 95:20,
123:8, 134:10
sites [1] - 5:18
sits [1] - 36:9
situations [1] - 97:14
six [7] - 5:12, 5:18,
12:3, 12:9, 72:14,
75:15, 76:16
skills [1] - 158:11
Sky [1] - $24: 15$
sleep [1] - 75:19
Slicius [2]-158:4,
158:15
slow [1] - 72:10
slower [1]-76:8
slows [1] - 68:2
small [4]-37:19,
37:20, 107:5, 110:15
smoke [1] - 119:9
smoking [3]-119:18,
122:19, 137:5
someone [1] - 142:4
sometime [1] - 150:9
sometimes [6] - 17:7,
68:13, 68:14, 68:16, 138:14
somewhat [5] - 94:16,
103:7, 105:17,
123:7, 123:8
sorry [5] - 22:16, 44:9,
92:1, 115:11, 142:16
sorts [1] - 132:11
sounds [4]-46:17,
74:21, 76:9, 131:5
source [2] - 102:10, 138:15
sources [1] - 107:11
South [4]-2:10, 5:12, 11:19, 16:4
spaces [41] - 4:6, 4:7,
5:7, 5:9, 5:11, 5:12, 5:13, 6:4, 6:5, 7:5,
$7: 14,7: 17,8: 17,9: 2$, 9:3, 9:12, 9:14, 9:15, 9:18, 9:20, 10:1,
10:3, 10:16, 10:21, 11:10, 11:12, 11:15, 11:17, 12:3, 12:5, 12:8, 12:11, 12:18, 13:17, 14:16, 15:5,
15:15, 16:5
specifically $[1]-40: 5$
spell [6]-4:9, 20:16,
78:14, 92:20, 118:8,
139:4
spend [1] - 73:12
spirit [2]-104:8,
104:12
spirits [2]-28:1,
96:19
spoken [4]-44:6,
85:11, 124:4
SS [1] - 158:2
STAFF ${ }_{[1]}-1: 8$
staff [11] - 7:16, 88:5,
95:12, 96:18, 97:1,
97:7, 98:20, 151:1,
152:6, 152:7, 152:10
stairs [1] - 108:16
stand [1]-59:20
standard [1] - 84:13
Standards [4] - 82:18,
83:19, 83:20, 84:8
standards [2]-85:6,
106:6
standing [4]-92:15,
131:7, 138:18,
142:18
start [5]-26:7, 79:3,
86:12, 115:9, 116:14
starting ${ }_{[1]}$ - 152:2
starts [1] - 131:2
State [6]-23:10,
37:10, 42:13, 42:16,
44:18, 84:3
state [6] - 4:9, 20:16,
78:13, 92:20, 139:4, 159:7
State's [10]-29:21, 31:12, 41:15, 42:8,

45:5, 52:6, 52:7, $\quad$ substantiated [1] -
58:13, 62:15, 64:16
statements [1] - 129:6
statute [2] - 55:17,
130:19
stay [3] - 73:14, 86:8, 88:21
steady [1] - 72:14
steer [1] - 80:21
stenographic [1] -
158:10
step [2]-130:7,
150:21
steps [2]-25:14,
111:20
Steve [1] - 102:20
sting [1] - 84:10
stock [16]-27:2, 29:7,
29:8, 36:5, 36:6,
$40: 8,40: 19,42: 5$,
43:5, 46:7, 53:2,
53:10, 57:12, 57:19,
59:2, 65:1
stockholder [6] - 29:6,
29:18, 32:19, 36:2,
43:21, 93:11
stockholders [13] -
27:3, 31:7, 40:15,
42:2, 42:3, 43:2, 43:4, 49:13, 49:14, 53:14, 56:14, 57:14, 93:9
stop [1] - 108:7
storage [3] - 112:3,
123:17
store [2]-29:12, 150:13
stored [2] - 108:15, 124:3
stores [1] - 108:5
storing [1] - 124:6
story [3]-40:20,
41:13, 57:6
straighten [1] - 61:7
straightforward [1] -
54:19
stretch [1] - 149:21
striped [4]-6:7, 6:20,
7:7, 8:3
strongly [1] - 39:8
struggling [2] - 30:13, 72:12
students [1] - 7:16
style [1] - 94:19
subcontracting [1] -
80:21
subject [4] - 59:21,
75:12, 144:14,
146:11
submit [2] - 119:21, 122:3
substance [1] - 159:4
substantial [1] - 60:14

143:8
succeed [5] - 30:17,
121:10, 141:16,
142:5, 142:7
successful [2] -
121:19, 141:1
successfully [1] -
100:16
SUFFOLK ${ }_{[1]}-158: 2$
suggest [8] - 20:2,
34:12, 63:2, 63:20,
75:5, 133:21,
137:21, 138:7
suggested [1] - 30:16
summary [1] - 66:8
summer [3]-68:1,
72:9, 76:7
Sunday [5] - 18:6,
22:16, 22:19,
117:14, 144:14
Sundays [2]-92:14, 114:16
supervising [2] -
95:11, 97:7
supervision [1]-96:8
supervisory [2] -
95:10, $98: 8$
supplied [1] - 56:4
supply [1] - 154:5
supportive [2] - 25:2, 104:20
supports [1] - 141:9
supposed [7] - 35:5,
46:20, 53:21, 54:2,
73:20, 74:3, 107:18
surprised [1] - 44:20
surprisingly [1] - 68:4
surrounding [1] -
118:14
susse [1]-97:12
sustained [1] - 148:7
sweep [1] - 45:11
Sy ${ }_{[1]}$ - 101:21
sync [1]-7:3
System [2]-81:11, 82:8
Szeto [2] - 82:13, 87:3
T

T-O-L-E-S-S-A [1] -
78:17
table [2]-97:19,
128:17
tables [4]-20:12,
21:4, 25:20, 99:21
$\boldsymbol{\operatorname { t a x }}[2]-28: 3,32: 20$
taxes [4]-35:8, 35:11,
151:14
taxi $[2]-82: 19,87: 7$
taxicab [1] - 153:14
taxicabs [1] - 153:3
teaching [1] - 140:4
team [1]-110:12
tease [1]-52:15
technical [1]-47:8
technologies [1] -
85:1
technology [1] - 85:4
television [2]-93:20,
100:12
Temple [1] - 139:18
temporarily [1] -
146:5
ten [7]-5:9, 10:16,
50:19, 51:1, 51:6,
72:21, 73:1
tend [1]-87:8
tends [1] - 72:10
tentatively [1] - 70:13
tenured [1]-122:13
testimony [1] - 158:9
THE [7]-1:20, 142:14,
158:19, 158:20,
158:20, 158:21,
159:7
Thelonius [3]-2:13,
20:8, 20:20
themselves [2]-
111:9, 126:21
thereafter [1] - 66:6
therefore [2]-127:1,
159:7
they've [6] - 21:20,
37:17, 37:18, 43:17,
120:16, 121:6
thinking [2] - 151:9,
156:13
thinks [1] - 30:10
third [3]-16:14,
16:16, 71:12
THIS [1] - 158:19
tHOMAS [1] - 51:1
Thomas [5] - 30:15,
33:16, 36:8, 45:19,
51:4
THOMAS [2]-51:8,
55:15
thoroughfare [2] -
106:4, 106:12
thousand [1] - 134:17
three's [1] - 37:13
throughout [2] -
122:13, 124:9
Thursday [4] - 18:5,
22:17, 72:20, 129:15
Thursdays [2] - 65:9,
75:10
tight ${ }_{[1]}$ - 135:9
timely [1] - 138:5
timetable [2]-131:15,
132:7
tinkering [1] - 72:13
tiny [1] - $34: 19$
tips [1] - 100:15

TO [1] - 158:20
to-go [1] - 115:18
today [7]-22:6,
30:14, 87:3, 119:2,
127:11, 127:19,
148:10
together [2] - 42:20,
64:20
Tolessa [1] - 2:16
TOLESSA [23]-78:16,
78:17, 78:21, 79:10,
79:12, 79:15, 80:4,
80:11, 80:15, 81:2,
81:5, 81:7, 81:13,
82:1, 82:4, 85:11,
85:19, 86:6, 86:20,
88:19, 89:5, 89:10,
92:3
Tommy [2] - 36:14,
50:20
tone [1] - 139:10
tonight [10]-93:8,
120:18, 121:15,
125:20, 128:18,
138:2, 139:11,
142:2, 142:15,
142:17
top [2]-107:8, 122:20
totes [3] - 128:8,
137:8, 137:10
touch [6] - 21:17,
63:20, 100:17,
129:18, 130:2,
148:11
tourism [1] - 148:13
towards [2] - 149:6,
150:5
track [2]-90:16,
125:17
trade [1]-67:14
transaction [1] - 60:1
transactions [4] -
31:17, 31:20, 33:20, 33:21
TRANSCRIPT [2] -
158:19, 159:7
transcription [1] -
158:10
transfer [26]-27:2,
36:4, 40:19, 42:6,
46:7, 49:21, 50:9,
53:10, 57:12, 57:18,
58:6, 58:10, 59:19,
62:15, 69:2, 92:9,
93:16, 122:5, 127:8,
130:8, 131:9, 138:2,
138:20, 138:21,
142:2, 144:11
Transfer [1] - 27:13
transferor [1] - 93:14
transferred [5] - 36:7,
53:3, 53:4, 58:17,
61:18
transport [3]-89:9,


